

Indian Prairie Public Library
401 Plainfield Road
Darien, Illinois 60561

**Board of Trustees Regular Meeting
March 20, 2019 – 7 p.m. – Board Room**

All agenda items may be acted upon by the Board of Trustees

- A. Roll Call
Donald Damon, Beena Deshmukh, Marian Krupicka, Crystal Megaridis,
Diane Ruscitti, Victoria Suriano

- B. Mission Statement: We enrich peoples' lives by providing
opportunities to explore, connect, and be inspired.

Vision Statement: Our community depends upon the Indian
Prairie Public Library District as a vital and trusted resource for
achieving personal goals and enhancing quality of life. With a
welcoming environment and state-of-the-art services, the library
is an essential center of learning, inspiration, and community pride.

- C. Public Information

- D. Communications and Announcements

- | | |
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| 1. Padalik to Bukovac re: Darien Dash | Page 3 |
| 2. Bukovac to Padalik re: Darien Dash | Page 4 |
| 3. Our Lady of Peace School re Fundraiser | Page 5 |
| 4. Darien Turning 50 | Page 6 |
| 5. Darien Rotary Club's Annual Fundraiser | Page 7 |

- E. Omnibus Consent Agenda

- | | | |
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| 1. Minutes of Regular Board Meeting, February 20, 2019 | Page 8 | Action |
| 2. Action on Bill/Additional Bills | Page 11 | |
| 3. Revised 2019 Days Closed | Page 15 | |

- F. Items Deleted from Omnibus Consent Agenda

Action

- G. Library Director's Report

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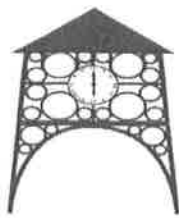
Information

- H. Department Reports

Information

- | | |
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| 1. Assistant Director | Page 23 |
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| 6. Youth | Page 39 |

- I. Staff Report
Ann Stovall, Head of Technology and Technical Services Information
- J. Reports
 - 1. Treasurer's Report Page 46 Information
 - 2. Chambers' Reports (Jensen) Page 50 Information
 - 3. RAILS Page 51 Information
 - 4. Building and Grounds Committee (no report)
 - 5. Finance Committee (no report)
 - 6. Planning/Outreach Committee (no report)
 - 7. Policy Committee (no report)
- K. Unfinished Business
 - 1. Presentation of Information Relative to Strategic Planning Information
- L. New Business
None
- M. Meetings
Building and Grounds Committee, Tuesday, April 9, 5:30
Strategic Planning Retreat Saturday, April 13, 9:00 – 2:00
- N. Community Events
- O. Library Events
- P. Adjournment



Darien Chamber of Commerce

YOUR CONNECTION TO BUSINESS SUCCESS

3

February 22, 2019

Jamie Bukovac
Indian Prairie Public Library
401 Plainfield Road
Darien, IL 60561-4207

Dear Jamie:

The Darien Chamber of Commerce will host the 19th Annual Darien Dash on Sunday, May 19th, 2019 at Darien Community Park. Registration for this event begins at approximately 6:00am with Race time set to begin at 8:30 a.m. We are expecting the event activities to conclude by approximately 11 a.m. On behalf of the Darien Chamber of Commerce, we are seeking your approval to use the Library's parking lot for Race participants.

Attached is a copy of our Certificate of Insurance. Should you have any questions or concerns, please call the Chamber office. Thank you for your consideration and continued support of the Darien Chamber of Commerce.

Sincerely,

April Padalik

Executive Director
Darien Chamber of Commerce
Your Connection to Business Success!

1702 Plainfield Road
Darien, IL 60561
Phone: (630) 968-0004
Email: www.darienchamber.com



401 Plainfield Road | Darien, Illinois 60561-4207
T 630/887- 8760 F 630/887-1018 ippl.info

February 27, 2019

April Padalik
Executive Director
Darien Chamber of Commerce
1702 Plainfield Road
Darien, IL 60561

Dear April:

Regarding your request to use the library parking lot for the Darien Dash on May 19, we would be happy to provide use of the library parking lot for the event. Per your letter, we've received the Certificate of Insurance listing the library as an additional insured.

Best wishes for another successful Dash. We're happy to be able to support this important community event.

Sincerely,

Jamie Bukovac
Director

501(c)(3) Non Profit Status
EIN# 53-0196617



Dear Friend:

Our Lady of Peace School invites you to support our largest and most significant fundraiser—our Annual Auction. This year's event, entitled *Our Lady of Peace & Harmony: 2019 Grand Auction, A Night of Dinner, Drinks and Dueling Pianos* will be held on **Saturday, April 13th, 2019**, at the Marriott Burr Ridge in Burr Ridge, Illinois. *We realize you are inundated with requests for donations all through the year and we appreciate your consideration.*

We are asking your organization for its support through a sponsorship, program book advertisement or a donation of goods or services that may be used in a live auction, silent auction or raffle.

Our Lady of Peace School is a Catholic grade school located in Darien, Illinois providing Pre K- 8th grade education to more than 200 students from Darien, Downers Grove, Burr Ridge, Woodridge and other neighboring communities. The costs to run the school are predominately supported by tuition. Fundraisers help keep tuition affordable for our families and raise funds for other items for which the budget does not allow.

Your contribution to our fundraiser in the form of a cash donation, advertisement, merchandise or service would be greatly appreciated. Your contribution in any form is tax deductible as a donation to a non-profit 501(c)(3) organization. *The school's 501(c)(3) nonprofit tax code designation is under EIN#: 53-0196617.* Attached you will find a Participation Form to complete and return to our school.

In return for your generosity, your organization will be recognized for its support through communications with our school and parish community consisting of around 2,000 families. This visibility may include website, bulletin, social media and signage announcements.

If you have any questions, please do not hesitate to contact our Auction co-chairs. On behalf of the Our Lady of Peace School community, thank you in advance for your support.

Sincerely,

Your 2019 Our Lady of Peace Auction Co-Chairs

Doug Fornek
c: (630) 632-6997

Nicole Hensel
c: (630) 768-3229

Amanda Moudry
c: (708) 426-6659

Please feel free to email us at: OLPAuctionEvent@gmail.com



LOOK WHO IS TURNING 50! THE CITY OF DARIEN!

Darien was "born" into DuPage County on
December 13, 1969

To commemorate this monumental event,
the city of Darien is planning numerous events throughout this coming year.
On Monday, March 25th at 7:00 pm a meeting will be held at City Hall
to start planning activities to encompass all of Darien's community.

We invite you and/or a representative(s) to this meeting to hear some our
thoughts and hope you can enhance this celebration with your ideas. Consider
this to be a "think tank" on how to celebrate our 50th Birthday!

If you are not able to make this meeting but still very interested in contributing
your ideas, please email Bonnie Kucera (bonniekucera@yahoo.com) with your
input and/or intentions.

We hope to see you on the 25th with open minds, energy and enthusiasm.

50th Birthday Committee
Bonnie Kucera, Coordinator
bonniekucera@yahoo.com



Taste of Route 66
Tuesday, April 23th, 2019
Ashyana Banquets and Catering
1620 75th Street
Downers Grove. IL 60516

Proceeds benefit the Rotary's Backpack Food Program
(www.rotartbackpack.org)

Tickets: \$60 per person
Purchase tickets online at www.darienrotaryclub.org

Be sure to check out our online auctions!!!

Indian Prairie Public Library
Board of Trustees Minutes
Regular Meeting of February 20, 2019

**Board of Trustees Regular Meeting
February 20, 2019 – 6:30 p.m.**

A. Roll Call

President Suriano called the meeting to order at 6:32 p.m. Secretary Deshmukh called the roll.

Present: Donald Damon, Beena Deshmukh, Marian Krupicka, Crystal Megaridis, Diane Ruscitti, Victoria Suriano

Absent: none

Staff Present: Jamie Bukovac, Laura Birmingham, Maria Wlosinski

Others:

President Suriano asked for additions and/or corrections to the agenda. There were none.

- B. Mission Statement: Secretary Deshmukh read the library mission statement. We enrich people's lives by providing opportunities to explore, connect, and be inspired.

Vision Statement: Secretary Deshmukh read the library vision statement. Our community depends upon the Indian Prairie Public Library District as a vital and trusted resource for achieving personal goals and enhancing quality of life. With a welcoming environment and state-of-the-art services, the library is an essential center of learning, inspiration, and community pride.

C. Public Comment

D. Communications and Announcements

1. Library Trustee Forum March 15, 2019

E. Omnibus Consent Agenda

1. Minutes of Regular Board Meeting, January 16, 2019
2. Action on Bill/Additional Bills
3. Determination to Dispose of Personal Property
4. Proposed Revisions to Policy 210

Damon moved, Krupicka seconded to approve the Omnibus Consent Agenda. Motion carried unanimously.

F. Items Deleted from Omnibus Consent Agenda - none

G. Library Director's Report

The State minimum wage increase won't impact the library until FY20-21. Fourteen staff will be affected. This will be a discussion for the Finance Committee when looking at the budget. Last month Ruscitti asked how the rate of return noted in the MPI investment report compared to other benchmarks such as a traditional portfolio or Illinois Funds. Tonight Bukovac distributed a graph prepared by MPI comparing the library's MPI Net Dollar Return to

Barclay's Net Dollar Return and Illinois Funds Dollar Return. MPI will attend a future Board meeting to review the library's portfolio.

H. Department Reports

Suriano hopes to see the Trustees at our Mini Golf Fundraiser on March 9.

I. Staff Report – none

J. Reports

1. Treasurer's Report – backup in packet.
2. Chamber Reports – backup in packet.
3. RAILS – backup in packet.
4. Building and Grounds Committee – no report.
5. Finance Committee – no report.
6. Planning/Outreach Committee – no report.
7. Policy Committee – no report.

K. Unfinished Business - none

L. New Business

1. Request to Donate Dreamcatcher – No action was taken by the Board.
2. Strategic Planning Process – Bukovac is looking at facilitators with library and non-profit experience for the Strategic Planning Retreat on April 13. We are in the process of doing small surveys and Bukovac will be doing interviews with individual stakeholders. The data will be available the end of March. We will be reviewing our mission, vision and strategic directives at the retreat.
3. Presentation of Information Relative to Strategic Planning - The packet contains the notes from the January 29th and February 12th Visioning Committee Meetings. Tonight, Bukovac distributed and reviewed statistical data with respect to trends in the library. This included a comparison of IPPL circulation information for physical and ematerials, program attendance and assistance at the ask-us desks over the last few fiscal years. Also included was the 2017 Public Library Data Service Report which reflected the fact that the trends are not just happening at our library but also at libraries across the country. Usage of libraries is evolving. Libraries are adding to their traditional role. As a library we need to be flexible. We need to have community conversations so we can identify our role in the community. Lastly, Bukovac distributed copies of a report from the Aspen Institute Public Dialogue on Libraries. This was held in 2016 and addresses the future of libraries at local and national levels. She asked the Trustees to read the report for the April retreat.

M. Scheduled Meetings

1. A Strategic Planning Retreat was scheduled for April 13 at 9 a.m.
2. A Building and Grounds Committee meeting was scheduled for April 9 at 5:30 p.m.

N. Community Events

O. Library Event

P. Adjournment

At 8:17 p.m. Krupicka moved, Deshmukh seconded to adjourn the meeting. All ayes. Motion carried unanimously.

Beena Deshmukh, Secretary

ACTION ON BILLS February 2019

<u>Account</u>	<u>Check #'s</u>	<u>Total</u>
MB-Bills for Approval	2844 thru 2924	\$ 82,601.33
MB-Salaries for February	509 thru 526	\$ 4,874.72
Hinsdale Bank-Direct Deposits	& 27682 thru 27842	\$ 117,184.36
MONTH'S TOTAL:		\$ 204,660.41

Indian Prairie Public Library District Account QuickReport - Vendors

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As of February 28, 2019

Type	Date	Num	Name	Amount
10122 - MB Checking				
Bill Pmt Check	02/04/2019	2801	VOID	-50.00
Bill Pmt Check	02/04/2019	2844	Bank of America	4,620.37
Bill Pmt Check	02/04/2019	2845	Willowbrook/Burr Ridge Chamberof Commerce	25.00
Bill Pmt Check	02/04/2019	2846	Creeside Printing	2,100.00
Liability Check	02/07/2019	2847	Nationwide Retirement	700.00
Liability Check	02/07/2019	2848	Vantagepoint	1,206.21
Bill Pmt Check	02/07/2019	2849	Asimakopoulos, Jennifer	44.38
Bill Pmt Check	02/07/2019	2850	Baker & Taylor	3,531.70
Bill Pmt Check	02/07/2019	2851	Basecamp Web Solutions	1,535.00
Bill Pmt Check	02/07/2019	2852	BCBS	12,461.75
Bill Pmt Check	02/07/2019	2853	Better Business Planning, Inc.	181.88
Bill Pmt Check	02/07/2019	2854	Blackstone Audio, Inc.	90.00
Bill Pmt Check	02/07/2019	2855	Case Lots Inc.	538.30
Bill Pmt Check	02/07/2019	2856	Cavendish Square	431.10
Bill Pmt Check	02/07/2019	2857	Colonial Life	82.53
Bill Pmt Check	02/07/2019	2858	Comcast	311.85
Bill Pmt Check	02/07/2019	2859	Current Technologies	229.00
Bill Pmt Check	02/07/2019	2860	Dell Marketing L.P.	1,191.10
Bill Pmt Check	02/07/2019	2861	Estrada, Heidi	24.67
Bill Pmt Check	02/07/2019	2862	Filis, April	11.66
Bill Pmt Check	02/07/2019	2863	Fortress Data Management	160.00
Bill Pmt Check	02/07/2019	2864	Gale/CENGAGE Learning	139.14
Bill Pmt Check	02/07/2019	2865	Hausner, Indrani	250.00
Bill Pmt Check	02/07/2019	2866	Illinois Library Association	375.00
Bill Pmt Check	02/07/2019	2867	Kroeschell Service	6,672.91
Bill Pmt Check	02/07/2019	2868	Law Bulletin Publishing Company	67.00
Bill Pmt Check	02/07/2019	2869	McCully, Nancy	200.00
Bill Pmt Check	02/07/2019	2870	McMillin, Teresa S.	175.00
Bill Pmt Check	02/07/2019	2871	Midwest Tape	3,807.67
Bill Pmt Check	02/07/2019	2872	NCPERS Group Life	144.00
Bill Pmt Check	02/07/2019	2873	Niestrom, Kathy	200.00
Bill Pmt Check	02/07/2019	2874	OverDrive	591.89
Bill Pmt Check	02/07/2019	2875	Penguin Random House LLC	176.25
Bill Pmt Check	02/07/2019	2876	Principal Life Insurance Company	681.51
Bill Pmt Check	02/07/2019	2877	Quill	696.60
Bill Pmt Check	02/07/2019	2878	Recorded Books, LLC	9,095.38
Bill Pmt Check	02/07/2019	2879	Rivistas Subscription Services	117.92
Bill Pmt Check	02/07/2019	2880	Runco	185.41
Bill Pmt Check	02/07/2019	2881	Stovall, Ann	140.00
Bill Pmt Check	02/07/2019	2882	Thomson Reuters West	72.21
Bill Pmt Check	02/07/2019	2883	Thorpe, Carla	50.00
Bill Pmt Check	02/07/2019	2884	Today's Business	2,468.00
Bill Pmt Check	02/07/2019	2885	Uline	89.50
Bill Pmt Check	02/07/2019	2886	van Nuis, Petra	300.00

**Indian Prairie Public Library District
Account QuickReport - Vendors
As of February 28, 2019**

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Type	Date	Num	Name	Amount
Bill Pmt Check	02/07/2019	2887	Very Smart People LLC	400.00
Bill Pmt Check	02/07/2019	2888	VSP Vision	134.87
Bill Pmt Check	02/16/2019	2889	Baker & Taylor	2,914.58
Bill Pmt Check	02/16/2019	2890	Baker & Taylor (video)	11.53
Bill Pmt Check	02/16/2019	2891	Blackstone Audio, Inc.	224.98
Bill Pmt Check	02/16/2019	2892	Case Lots Inc.	173.40
Bill Pmt Check	02/16/2019	2893	Children's Plus Inc.	370.62
Bill Pmt Check	02/16/2019	2894	DEMCO	151.56
Bill Pmt Check	02/16/2019	2895	DuPage County Public Works	729.74
Bill Pmt Check	02/16/2019	2896	Estrada, Heidi	58.42
Bill Pmt Check	02/16/2019	2897	Gale/CENGAGE Learning	29.59
Bill Pmt Check	02/16/2019	2898	Garvey's Office Products	15.65
Bill Pmt Check	02/16/2019	2899	Groot Industries, Inc.	448.41
Bill Pmt Check	02/16/2019	2900	Guest Enterprises, Inc.	700.00
Bill Pmt Check	02/16/2019	2901	Layman, Jez	22.99
Bill Pmt Check	02/16/2019	2902	Midwest Tape	1,068.27
Bill Pmt Check	02/16/2019	2903	OverDrive	2,042.79
Bill Pmt Check	02/16/2019	2904	Penguin Random House LLC	120.00
Bill Pmt Check	02/16/2019	2905	Quill	484.95
Bill Pmt Check	02/16/2019	2906	Recorded Books, LLC	51.94
Bill Pmt Check	02/16/2019	2907	Runco	21.84
Bill Pmt Check	02/16/2019	2908	Sebert Landscaping	4,258.00
Bill Pmt Check	02/16/2019	2909	Unique Management	98.45
Bill Pmt Check	02/16/2019	2910	Wlosinski, Maria	37.70
Bill Pmt Check	02/19/2019	2790	VOID	16.60
Liability Check	02/21/2019	2911	Nationwide Retirement	700.00
Liability Check	02/21/2019	2912	Vantagepoint	1,206.21
Bill Pmt Check	02/21/2019	2913	Book Page	576.00
Bill Pmt Check	02/21/2019	2914	Canon Solutions America Inc.	221.00
Bill Pmt Check	02/21/2019	2915	Comcast	66.05
Bill Pmt Check	02/21/2019	2916	Findaway World, LLC	51.92
Bill Pmt Check	02/21/2019	2917	Fortress Data Management	80.00
Bill Pmt Check	02/21/2019	2918	Gale/CENGAGE Learning	567.00
Bill Pmt Check	02/21/2019	2919	Guchenia., Kristina	71.65
Bill Pmt Check	02/21/2019	2920	Hudson, Nancy	8.59
Bill Pmt Check	02/21/2019	2921	Ingram Library Services	24.38
Bill Pmt Check	02/21/2019	2922	Principal Life Insurance Company	707.29
Bill Pmt Check	02/21/2019	2923	Scholastic Library Publishing	421.20
Bill Pmt Check	02/28/2019	2924	Business Card	7,191.27

Total 10122 - MB Checking
TOTAL

82,601.33
82,601.33

Bills for approval – Electronic Payments & Automatic Withdrawals

February 2019

Vendor	Purpose	Date Paid	Amount Paid
EFTPS-Federal	Payroll taxes	02/08/2019	18,767.08
ILDOR-State	Payroll taxes	02/08/2019	3,524.08
EFTPS-Federal	Payroll taxes	02/22/2019	20,007.24
ILDOR-State	Payroll taxes	02/22/2019	3,718.21
DAC	Deposit to HRA	02/05/2019	2,187.50
Nicor	Gas	02/12/2019	1,058.57
INB Bank/MB	Credit Card Fee	02/04/2019	215.71
Hinsdale Bank	Fee-Direct Deposit	02/04/2019	25.00

Revised 2019 Days Closed

New Year's Day	Tuesday, January 1, 2019
Easter	Sunday, April 21, 2019
Memorial Day Sunday	Sunday, May 26, 2019
Memorial Day	Monday, May 27, 2019
Staff Institute Day	Friday, June 7, 2019
Independence Day	Thursday, July 4, 2019
DarienFest	Friday, August 9, 2019 (closed from 6 p.m. to 9 p.m.)
DarienFest	Saturday, August 10, 2019 (closed from 1 p.m. to 5 p.m.)
DarienFest	Sunday, August 11, 2019
Labor Day Sunday	Sunday, September 1, 2019
Labor Day	Monday, September 2, 2019
Thanksgiving	Thursday, November 28, 2019
Christmas Eve	Tuesday, December 24, 2019
Christmas Day	Wednesday, December 25, 2019
New Year's Eve	Tuesday, December 31, 2019

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**Director's Report
March 2019**

Agenda

Omnibus:

Darien has changed the date of DarienFest to August 9 – 11 and we have scheduled Staff Institute Day for June 7. There is a revised days closed schedule to reflect this.

Staff Report:

Ann will be joining us to talk about how the library shares content on devices.

Unfinished Business:

I'll continue to share information relative to the strategic planning process.

Statement of Economic Interest

You each should have received an email with information about filing the Statement of Economic Interest online. Please print out a copy of the verification email you receive and give it to Maria as it is very important that we track that each trustee filed their statement. You will not receive a similar request from Cook County.

Visioning Committee

At the past meeting the committee members did a Q&A, by phone, with two libraries about their staffing models. The libraries were the Beloit Public Library and the San Jose University Library. Beloit has been in the process of moving to a single desk model since last May and is just completing that process by removing the children's services desk. San Jose State University shares a nine story building with the San Jose Public Library and they have set up a single service desk on the main floor to provide services to students and the public. Each institution does have a desk on a different floor that is considered "their floor". These desks are used for reference purposes with most questions and assistance being handled at the first floor desk. It was very interesting to hear about their staffing models to provide a better user experience for their publics.

Putter Around the Library

Once again the library hosted a very successful community event and raised over \$1,600.00 for the Foundation and Friends. A big thanks to Laura and Jill for putting this all together!

SWAN

The SWAN strategic plan was approved by the membership and SWAN staff have already started work relative to the plan. I've attached the plan to my report. Staff at SWAN are currently testing the vendor's mobile app. We should see this out for patrons this summer.

Willow Springs Mailing

I gave Jill and Theresa information on what to highlight to distinguish IPPL from other libraries. Jill and Theresa have developed a terrific mailer. I'll bring copies to the meeting.

Community

I was contacted by Our Lady of Peace Schools to be part of their fundraiser by offering "Shadow a Librarian" as part of the school's silent auction. This is a wonderful idea and we'll be participating in this way.

I met with the director of Interfaith Community Partners which provides transportation for seniors. Currently they operate in suburbs directly east of Darien but they want to expand into the Darien, Willowbrook, Woodridge, Westmont, Downers Grove area. The first step is to find volunteer drivers and, once that is established, they will promote the service to seniors in our area. I provided the director with information on ways the library can assist in getting the word out, both to solicit volunteers and to promote the service to seniors. Once she has things organized we'll work closely with them on promoting this service.

Staff

Adult Services Librarian Mary Krekelberg is retiring effective March 31, 2019.

Meetings

SWAN quarterly directors' meeting

One department heads meetings

Meeting with Interfaith Community Partners

Debbie one one-on-one

Laura two one-on-ones

Natalie one one-on-one

Tony three one-on-one

Ann three one-on-one

Meeting with Jill and Laura re promotions

Telephone meeting with strategic planning facilitator

Participated in 2nd interview for Early Literacy Librarian position

Jamie Bukovac, Director



Published on *SWAN Library Services* (<https://support.swanlibraries.net>)

Mission, History, & Strategic Objectives

SWAN is an organization of member libraries participating in a library services platform (LSP) with the mission to improve services for Member Libraries by sharing resources, technology and a planned process of individual and collective growth. SWAN's vision is that SWAN will set the standard of excellence as a library technology consortium. SWAN works to focus consortium resources on shared strategic initiatives while building upon a tradition of excellence and dedicated service.

Values

As an organization, SWAN values:

- Collaboration
- Cooperation
- Commitment
- Innovation
- Reliability

Currently SWAN's strategic initiatives are to:

- Provide excellent customer service
- Optimize work effectiveness
- Formalize SWAN action/decision making process
- Foster a collaborative and cooperative consortium culture
- Create operational excellence/product leadership
- Diversify and grow

The Business We are In

equipment, computer and database maintenance staff, and telecommunications, libraries of all sizes and types have realized the advantages of automated resource sharing and found it possible to offer their patrons the best in resource sharing. The common patron database provides for efficient and quick interlibrary loans. In addition, libraries who could normally not afford to offer their patrons the best and newest in technology in an online catalog are able to do so through their membership in SWAN. The original commitment to providing enhanced and effective services has guided SWAN members through their shared history. That libraries of all types and sizes have worked together for over forty years is proof of this commitment. Within the consortium, each member library has retained its own identity, but each has stayed committed to working toward a common vision of enhanced customer service and operational excellence. Through the Library Services Platform provided, SWAN member libraries serve their communities better and faster, clearly proving to be the taxpayer's best available return on investment. Importantly, reliability has been the top priority for SWAN. The SWAN staff work very closely with the members to ensure limited downtime (the average amount of downtime is less than 1% of available uptime) and a high quality, authoritative database. A history of strategic initiatives plus a tradition of excellence and commitment has made SWAN a consortium known around the world for cooperation and collaboration plus service, stability and innovation.

Challenges

There are several challenges facing SWAN. The first is economic. SWAN has always received a portion of financial support from the Reaching Across Illinois Library System. With state funding of systems under stress, SWAN members may need to fully support SWAN. This will require study of SWAN services and potential changes in operations and services. The second challenge is the capacity of the current LSP software in relation to adding new members, expanding functionality, and providing consistent levels of service despite a wide range of old and new technology in operation in the member libraries. The third challenge is continuous evaluation of new technology, determining its value to SWAN and its operations.

Strategic Plan 2019 - 2023

Introduction

This plan is intended as a guide for the SWAN Board and Executive Director over the five years between 2019 – 2023. A tactical plan will be updated each year.

Identity: Defines how decisions are made

Mission: Defines the problem in society the organization is trying to solve

Vision: What is the organization's solution?

Purposes of this Strategic Plan

1. Sets high level **strategic objectives** (*where you are trying to go*)

SWAN is missing a *shared* diagnosis. The below actions will lead to a clearer understanding of where SWAN's member dissatisfaction stems from and will allow us to develop adequate solutions to counter it.

Markers

- A prioritized list of SWAN software platform related problems has been developed with input from member libraries and patrons (see Objective 4).
- SWAN Executive Director and the board systematically work through the list and develop initial diagnostic hypotheses that considers the role of all three potential contributors (staff, member libraries, vendors).
- Where there is disagreement or uncertainty, SWAN Executive Director proposes short term "triangulation" experiments to obtain more accurate data. Each experiment should intentionally modify one of the three potential contributors to discern what moves the meter on which problems.
- The experiments are agreed to by the board. Results are tracked and reported.
- At the end of this process, the Board and Executive Director agree on properly nuanced diagnoses of the major problems of the ILS and connected platforms.
- These findings are shared with the broader membership.

Guiding Principles

At this stage, the primary goals are gaining insight and developing a culture of collective ownership of problems.

Research and performance enhancements SWAN completed within Objective 1 should not lose sight of finding ways to improve the patron experience as part of objective 4.

Objective 2: Deliver on the Solutions that Can Be Readily Implemented, While Focusing on Long Term Solutions

Rationale

With the (a) prioritized list of problems and (b) the shared and accurate diagnoses, SWAN should then be better positioned to execute solutions. The solutions that have the greatest possibility of success will be ones that depend on SWAN staff and member libraries. These solutions should have a measurable positive impact on member library staff and patrons.

Markers

- SWAN board and staff agree on the prioritized list of solutions to be executed (emphasizing ones that are most under SWAN control). This agreement is communicated to the broad membership.
- SWAN staff executes on the list.

Markers

- Board committee is formed to draft a new set of bylaws for 501c3 incorporation that addresses the representation issues.
- Executive Director completes study investigating all relevant implications and proposes an execution plan.
- Vote is taken.
- Plan is executed.
- Process is developed for SWAN staff to spend more time onsite at member libraries to serve as “eyes and ears” on behalf of the board, giving members greater confidence that their interests are being represented.
- New board is constituted. There could be overlap with current composition, but there is a true “reboot.”
- Purpose and structure of all member meetings (whether quarterly or some other frequency) is clarified and communicated to the membership.
- Invest in board development and training, especially in this transition process

Guiding Principles

This objective should underline the collective mentality required of the new board members: that when they enter that role, they are acting as a representative of the interests of all the members *and their patrons* – not representing their own library.

The board must also commit to owning their authority and resist temptation to push things to mass member decision making. However, opening more channels to gain informative input from members should be done.

Objective 4: Increase Presence of the Patron Perspective

Rationale

Regularly receiving input from the patron as end user will be especially important as SWAN implements solutions for patron facing interactions. Simply inserting the words “patron experience” into the mission statement is not enough; this must be translated into practices that inject the patron perspective into decision making.

The patron perspective is the best way to achieve more standardization of resource sharing activities and act as a counterweight against (note: “counterweight” not “complete erasure of”) the tendency towards library by library customization.

Markers

- SWAN board and membership embrace that patron perspective should serve a determinative role.
- SWAN has a defined structure and strategy to regularly convene patrons and access their input.

We want to keep membership fees low while embracing innovation.

Markers

- A grant writing capacity is either developed in house (i.e. freeing up some portion of Executive Director or Assistant Director time) or outsourced.
- A proposal pipeline is developed based on SWAN priorities that can be matched against funding opportunities.
- An experiment is run with corporate sponsorship and cross-network branding, testing the hypothesis that SWAN can leverage its geographic and numerical scope to attract sponsors.

Guiding Principles

Start small and experiment in this effort. Build on success.

Source URL (modified on 02/11/2019 - 18:00): <https://support.swanlibraries.net/node/64899>

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**Assistant Director's Report
March 2019**

Building & Grounds:

Nancy's office is complete! Joe did an absolutely amazing job.

Now Joe's priority will be converting the library's lighting to LED.

IPPL Foundation and Friends:

The Book Nook made \$687.21 in February. Movie donations brought in \$26.00.

As Kids & Teens were doing some major weeding over the past few months, we had quite a number of books in storage. To help with getting rid of some of the surplus, the Friends gave several boxes of discarded children's books to the Family Christian Health Center in Harvey. The clinic is a federally qualified health center and provides primary care to families who have little or no access to care. Dr. Madeline Moriarty started the "Words of Words of Encouragement" Book Program and children who visit the center are encouraged to select a book and take it home to keep. Dr. Moriarty believes in the power of reading. With books, the children can experience different places, people, ideas and cultures that they might not otherwise have a chance to do.

"Putter Around The Library" Mini Golf Fundraiser:

"Putter Around the Library" was held on Saturday, March 9th from 12pm to 3pm. Approximately 500 people came to the event. We had 160 golfers, mostly kids, golf the course. In addition to the mini-golf, there were prizes for holes-in-one, a lollipop pull and a chance to spin a prize wheel. There was a snack bar with snacks and drinks for purchase. Attendees had a great time golfing.

We had several sponsors for the event:

- Burr Ridge Veterinary Clinic (\$200)
- Carriage Greens Country Club (\$200)
- Countryside Bank (\$200)
- Darien Kiwanis Club (\$200)
- Darien Rotary Club (\$200)
- Darien Women's Club (\$200)
- Johnson Orthodontics(\$200)
- Zazzo's Pizza (\$100)

In addition to their \$200 sponsorship, Carriage Greens gave every attendee a coupon for a Buy1/Get 1 Free round of golf and a Buy 1 Meal/Get 1 Free at the Sandtrap Bar and Grill. The carriage Greens golf pro Lou Ramadani attended the event at the first hole. Lou was fabulous and gave each person who came through a quick golf lesson from how to hold the club to where to hit the ball to get a hole in one.

After expenses, the event brought in \$1,675.

Community Connections Expo:

The Community Connections Expo was held on February 23 from 10am to 12pm. Participating organizations were:

AALR: Asserting Achievement, Literacy & Resilience

AMITA Health

Darien Garden Club

DuPage Habitat for Humanity

DuPage Pads

Family Shelter Services

Literacy DuPage

People's Resource Center

Project C.U.R.E.

West Suburban Community Pantry

(Note: Hope's Front Door was also scheduled to come, but had a last-minute emergency and could not attend.)

Despite a very rainy morning, there were 37 attendees.

Here's an anecdote from the Expo. Two women who were strangers at the start of the event showed up at the same time. They ended up walking from table to table together. At the end of the event, they exchanged phone numbers because they realized they lived close to each other and have similar interests. It was fun to see that a new friendship was born because of the event.

Continuing Education:

I attended "Streamline Your Strategic Planning Process" at the Woodridge Library on February 15th. Amanda Standerfer of Standerfer Consulting presented the workshop. She stressed the importance of strategic thinking versus strategic planning. If an organization wants to make a transformative change, they must practice strategic thinking. Strategic thinking is long-term and strategic planning is short-term. Thinking gets all levels involved and is process-oriented and adaptable.

I attended "Creating a Culture of Contribution" at the Skokie Public Library on March 1st. Panelists were from Forest Park Public Library, Skokie Public Library, and Barrington Public Library. A participatory culture is where visitors can create, share and connect with each other around content and active engagement which furthers the core and mission of the institution. The workshop gave ideas on ways to design participation in creative ways. We did a group exercise in brainstorming (100 ideas in 10 minutes) and came up with many ideas as a group. It was great to get so many ideas on programs and activities to try at Indian Prairie.

Marketing and Promotion:

Jill's and Theresa's reports are attached.

Meetings:

- 2/21 One on one with Theresa
- 2/26 One on one with Jamie
- 2/26 Department Head Meeting
- 2/27 Inclusivity
- 2/28 Meeting with Jez re: PopCon and Night of Ice and Fire
- 2/28 One on one with Theresa
- 3/1 Workshop: Participatory Learning @ Skokie Public Library
- 3/6 One on one with Jill
- 3/7 One on one with Theresa
- 3/12 One on One with Jamie
- 3/13 One on one with Jill
- 3/14 One on one with Theresa
- 3/19 Visioning Committee
- 3/20 Library Board Meeting

Submitted by: Laura Birmingham, Assistant Director



Jill Yott, Communications Coordinator, Report for Board of Trustees: February 1-28

Continuing Education

Feb.14: Webinar, "How to Broadcast a Facebook Live Event in Five Easy Steps"

Feb. 21: Webinar, "The Future of Social Media"

Feb. 27: Webinar, "Going Beyond the Gala"

Meetings

February 4: Dave, new blog training

February 13: Andi Rothberg, Burr Ridge Senior Center.

Note: I went to the Burr Ridge Senior Center to connect with the activities director at the new community. We chatted about getting residents library cards and more about the library's services. February 20: Ann, Website and Stocard

February 20: Dave, Stocard Videos

February 27: Shirley, Business Bundles follow up

February 28: Phone interview with patron for testimonial

Enews

Enews is sent to subscribers on Thursday.

Currently 17,276 enews subscribers.

Engagement is up slightly from January.

February 7: 17 percent open; 5 percent clicks

February 16: 16 percent open; 8 percent clicks

February 21: 16 percent open; 11 percent clicks

February 28: 20 percent open; 3 percent clicks

February 28 (Foundation & Friends): 38 percent open; 3 percent clicks

Social Media Followers through February 28.

Facebook Likes: 1,697 (+ 8)

Instagram: 350 (+ 20)

Twitter: 1,034 (+9)

Featured Posts

Overall engagement and likes on social media continues to grow. Once again, patrons enjoy when there are post about trending topics. For example, posts were created about Groundhog Day and a full winter moon, and followers engaged on these posts.

Bookface Friday on Instagram continues to be a popular and well-loved, weekly feature.

Library staff submitted pet pictures for National Pet Day, which we shared on Facebook and Instagram.

Photos from the Community Connections event engaged our Facebook and Instagram followers.



February 2019 Board Report

Theresa Papaurelis, Graphic Designer & Media Services Associate

PROJECTS

- Spring 2019 newsletter to printer
- Community Connections Expo handout
- Putter Around the Library marketing (signage, posters, web graphics)
- Putter Around the Library webpage on IPPL Friends & Foundation website
- PopCon webpage on IPPL website
- A Night of Ice and Fire webpage on IPPL website
- Willow Springs mailer project (ongoing)
- Stocard marketing (ongoing)

MEETINGS

- A Night of Ice and Fire planning committee (2/20)
- PopCon fan art/artist's alley meeting with Jez Layman (2/21)
- Inclusivity Committee (2/27)

COMMUNITY

- Attended DWC Youth Art Fair as judge (2/23)

Adult Services Monthly Report

February 2019

After two months of relatively light loads of meetings and programs, February was very busy for the shortest month of the year.

We began taking AARP Tax Aide appointments the beginning of February. This year the coordinator expanded the number of hourly sessions to six (up from four) per day. Due to the changes to the tax code, we have had a heavier amount of requests for an appointment this tax season. As of the writing of this report, we only have 26 appointment times left until filing day. Last year at this time, we still had plenty of appointments for not only March but April as well.

The foreign language collection of adult fiction (Spanish and Russian) is slowly starting to circulate. We continue to receive more items for the collections and will see how popular they are as we go. I created a script for a takeaway item on how people can use the SWAN catalog to search for foreign language materials.

I'm working to transition us away from using so many different kinds of paper forms. Step one was creating a way to track desk statistics electronically. Step two is working on replacing all the various slips at our desk with electronic methods. One easy one was to move away from handwriting interlibrary loan requests and instead use the feature built into WorldCAT. I have trained my staff in how to place requests and they think it is a great idea. This will allow us to replace the green book request cards and blue article request slips at the desk and save us time, as we won't have to write out the requests anymore. We are keeping a small supply of the forms for the instances where the library loses its Internet connection or WorldCAT goes down.

Lastly, in more bittersweet news, Mary Krekelberg has given her notice to retire. Her last day will be on March 31 and we will miss her knowledge about genealogy and local history as well as her smile. We are sad for us but happy for her as she begins a new journey in her life.

Monthly Highlights

- After noticing that Shirley's business services did not have its own section of the website – there is a business databases page, but BizConnection is more than that – she sat down with Jill to discuss building a page for the website that will feature her and what she provides for our local area business community. After losing all of the McClatchy publications from RBDigital when that publisher decided to go a different direction, Shirley is reexamining the Flipster e-magazine service from Ebsco, as not only are all the magazines we "lost" on that service, but other popular ones like *People* and *Sports Illustrated* are also offered.
- Jennifer has been heavily involved in weeding the fiction collection. She moved to the romance paperbacks as that area was getting very tight and when she is done with that she will move to the general fiction collection.
- Mary K. helped to coordinate the Community Connections Expo. Thirty-seven people attended. Two of the organizations that were recruiting volunteers said that the library has the best volunteer fair in the area and one of them said that she actually gets volunteers from our events.
- Jez's annual "Best of IPPL" display was very popular this year. Multiple people asked for the poster that was created, which displayed the top ten books and movies based on checkouts in 2018.

- Joe recorded one Veteran's History interview. He has been weeding the DVD collection as we prepare to make a switch from thick cases to thin cases. Weeding is necessary so that we do not waste a thin case, or the effort, on an item that may never circulate again.

Community

- Shirley attended the Willowbrook-Burr Ridge Chamber Luncheon and Women in Business meeting as well as the Darien Chamber Board of Directors meeting.
- Jennifer and the Associates provided book info to 14 area book clubs (10 via e-mail, four by print pick up) on 11 new titles and three titles that had been previously requested by other groups. There was also a mention of the GenLit Book Club in the February issue of *West Suburban Living* magazine.

Contributing to the Profession

- Jennifer reports that Substitute Librarian Lora Bruggeman's annotation of *Professor Chandra Follows His Bliss* was featured on the March *LibraryReads* list. This is a list that is described as "The top ten books published this month that librarians across the country love." She also led the ARRT Book Club discussion on serving book clubs outside the library and spoke with Susan DeRonne at Glen Ellyn regarding circulating Kindle Paperwhites.
- Jez is working with Becky Spratford of RA for All and Arcadia McCauley of La Grange Public Library on a proposal for a session at ILA Annual. She is also working with Shoshana Frank of Naperville Public Library on a session about "outside the box" programming.

Continuing Education

- Jennifer took part in an ARRT Genre Study about erotic romance.

Meetings

Date	Meeting	Staff
4-Feb	One-on-One	Tony & Jennifer
4-Feb	One-on-One	Jennifer & Mary P.
5-Feb	Visioning Committee	Tony, Shirley & Jennifer
5-Feb	Department Head Meeting	Tony
6-Feb	Passport Services Meeting with Jamie	Tony, Shirley & Jennifer
6-Feb	One-on-One with Jamie	Tony
6-Feb	Adult Services Department Meeting	All Librarians & Associates
6-Feb	WBBR Chamber Luncheon	Shirley
6-Feb	20/30s Survey Meeting with Jamie	Jez
12-Feb	Department Head Meeting	Tony
12-Feb	WBBR Women in Business Meeting	Shirley
14-Feb	One-on-One	Tony & Jennifer
15-Feb	Adult Services Pages Meeting	Shirley & All Pages
19-Feb	Visioning Committee	Tony, Shirley & Jennifer
19-Feb	Department Head Meeting	Tony
19-Feb	Personnel Meeting with Jamie	Tony & Shirley

20-Feb	Night of Ice & Fire Planning Committee	Jez
21-Feb	Darien Chamber of Commerce Board Meeting	Shirley
21-Feb	One-on-One	Jennifer & Jez
21-Feb	One-on-One	Jennifer & Denise
21-Feb	ILA Submission Meeting	Jez
21-Feb	PopCon Fan Art Contest Meeting with Theresa	Jez
25-Feb	One-on-One	Tony & Mary K.
25-Feb	One-on-One	Jennifer & Mary S.
26-Feb	Department Head Meeting	Tony
26-Feb	Meeting with Darien Chamber Member	Shirley
27-Feb	One-on-One	Tony & Jez
27-Feb	One-on-One with Jamie	Tony
27-Feb	One-on-One with Jill	Shirley
27-Feb	Inclusivity Committee	Jez & Joe
28-Feb	One-on-One with Laura	Jez

Programs

Date	Time	Program	Organizer/ Presenter	Attendance
1-Feb	7:00 p.m.	#LibSocial - Cupcake Decorating	Jez	14
2-Feb	10:00 a.m.	ESL Conversation Group	Joe	13
4-Feb	2:00 p.m.	Thursday Afternoon Movies: <i>Oceans 8</i>	Joe	24
4-Feb	4:00 p.m.	Job Hunting Drop-in	Jez	9
4-Feb	6:00 p.m.	Chess Club	Denise	9
6-Feb	2:00 p.m.	Drama Reading	Joe	6
6-Feb	2:00 p.m.	Travel Presentation: Portugal	Cindy	35
7-Feb	7:00 p.m.	Opera Lover's Lecture Series: <i>La Traviata</i>	Cindy	9
11-Feb	9:00 a.m.	AARP Tax Aide	Denise	16
11-Feb	6:00 p.m.	Chess Club	Denise	7
11-Feb	7:00 p.m.	Great Decisions	Mary K.	18
13-Feb	10:00 a.m.	Job Club	Jez	Cancelled
13-Feb	1:00 p.m.	Make-it Take-it: Valentines Cards	Cindy	7
13-Feb	2:00 p.m.	Drama Reading	Joe	7
13-Feb	7:00 p.m.	Novel Idea Book Club	Mary P.	16
13-Feb	7:00 p.m.	Pub Trivia @ Ballydoyle's	Cindy & Jez	40
15-Feb	9:00 a.m.	AARP Tax Aide	Denise	28
15-Feb	7:00 p.m.	#LibSocial - Inside the Box Board Game Night	Jez	9
16-Feb	10:00 a.m.	ESL Conversation Group	Joe	11
17-Feb	2:00 p.m.	My Jazzy Valentine Concert	Cindy	63
18-Feb	6:00 p.m.	Chess Club	Denise	12
20-Feb	2:00 p.m.	Drama Reading	Joe	6
20-Feb	6:30 p.m.	GenLit Book Club	Jennifer	9

20-Feb	7:00 p.m.	Indian Soups	Cindy	18
21-Feb	2:00 p.m.	Thursday Afternoon Movies: <i>Mama Mia: Here We Go...</i>	Joe	27
21-Feb	6:30 p.m.	Crime Readers Book Club	Kathy	11
22-Feb	9:00 a.m.	AARP Tax Aide	Denise	28
23-Feb	10:00 a.m.	Community Connections Expo	Mary K.	37
25-Feb	9:00 a.m.	AARP Tax Aide	Denise	25
25-Feb	7:00 p.m.	Board Game Group	Jez	5
25-Feb	7:00 p.m.	Great Decisions	Mary K.	23
26-Feb	7:00 p.m.	Resume Workshop	Jez	7
27-Feb	1:00 p.m.	4th Wednesday: Bullet Journaling	Cindy/Jez	10
27-Feb	2:00 p.m.	Drama Reading	Joe	6
28-Feb	11:30 a.m.	Mahjong Club	Denise	10
28-Feb	1:00 p.m.	Genealogy Group	Denise	28
28-Feb	7:00 p.m.	BizConnection: Legal Aspects of Business Entities	Shirley	13
			Total	616

Select Comments

A Jazzy Valentine

Always a joy!

BizConnection: Legal Aspects of Business Entities

Very, very down to Earth. Sensitive to everyone no matter the type of question.

#LibSocial: Inside the Box

These events are always a lot of fun!

Resume Workshop

Very informative and helpful. Clear and concise.

Volunteers

- Twelve volunteers completed 103.75 hours of service.
 - Court Ordered/Community Service: eight volunteers performed 91.75 hours of service.
 - Regular volunteers: two volunteers completed 3.5 hours of service.
 - Veteran's History Project: two volunteers did 8.5 hours of service.
 -

Proctoring

- No exams were proctored this month.

Social Media & e-Newsletter Reach

- Twitter – 265 profile visits; 14.7k impressions; 13 mentions; 1033 followers (+7)
 - Most popular tweet was Natalie's review of *Becoming Mrs. Lewis* by Patti Callahan.

- Meetup
 - #LibSocial – 679 followers (+16)
 - Indian Prairie Public Library – 191 followers (+11)
 - Board Game Group – 185 followers (+13)
- New eBooks eNewsletter – sent to 170 addresses. Had 90 opens (53% open rate) and 11 clicks.
- Bestseller Preview eNewsletter – sent to 498 addresses. Had 213 opens (43% open rate) and 87 clicks.

Book Display Restocking & Collaboration Station Use

Area	# of Items
Windowing	169
Endcap	157
Display	267

Fifty-four people were observed using the collaboration station this month. The activities were a crossword puzzle and word search dedicated to Black History Month. Right before the Oscars, we had a vote for the Best Picture winner activity. We had 242 votes cast and the winner for our patrons was *Black Panther*.

Circulation Services

February 2019

Checkouts and renewals were down from last year- remember how cold it was in February? This year we circulated 50,374 as compared to 52,259 last year (a difference of 1,885 or—3-1/2%). Electronic circulation continues to grow. We circulated 5,591 this year compared to 4,301 last year. This is a 30% increase.

Patron visits were up slightly this year, (30,062 this year compared to 29,151 last year).

ILL's processed were higher this year. We processed 8,157 this year and 7,889 last year. A total of 7,557 holds were placed in February. Patrons placed 5,829 (77%) holds while staff placed 1,728 (or 23%) holds.

12,738 items were checked out or renewed by staff at the desk. This is 25% of total checkouts/renewals. 26,576 items were checked out or renewed by patrons at one of our self-check machines, 5,469 items were renewed by patrons through Enterprise or BookMyne and 5,591 items were electronically checked out by patrons – for a total of 37,636 items checked out through some sort of self service. This is 75% of total checkouts/renewals.

Desk Statistics

Patron Assistance

Number of items checked in at the front desk	Café FOL Bags & Booknook Giving change	Phone calls answered at front desk	Directional Do you have? Lost & Found Book Donations Job applications Selling stamps	Self Check Help	Fax/ Copier Help	Passport Questions	Notary Questions	Other
2248	180	182	327	121	78	75	28	107

Please note we have added statistics for passport and notary questions as well as a column for other.

Express Checkout Statistics

- Station #1 (1st floor) 7,532
- Station #2 (1st floor) 5,772
- Station #3 (1st floor-ADA) 4,454
- Station #4(1st floor – Hot Picks) 1,190
- Station #5 (2nd floor – K&T) 7,962

Community

Passports: The circulation staff accepted 108 passports in February. We accepted 76 in February last year. This is a 42% increase! On February 26, we had our annual (going forward it will be every other year) site visit from the Passport Agency. They look at our processes and procedures and ask us questions. We passed with flying colors!

Notary Public: We notarized 92 documents in February.

User Ex

The Circulation staff have continued to be available to help patrons at the Express Checkout stations throughout the week as well as when scheduled as Lobby Hosts on the weekends.

Willow Springs Cards Issued

We issued 4 new family cards and renewed 1 family card in February.

Sharing

SWAN introduced a new User Group – Inter Library Loan. This is a needed resource for ILL. Patricia Czuba (our Inter Library Loan Associate) and I attended the inaugural meeting. The group will continue to meet every other month to discuss “What’s new” in processes and procedures as well as best practices. I felt this was well worth our time and as such, Patricia and I will continue to attend.

One thing that came out of this meeting was that other libraries add Inter Library Loan “sent” statistics into their circulation numbers. We haven’t done this before because the item is actually checked out to the patron at another library. But in considering this, Jamie and I decided that we should count this as a checkout at IPPL since our item is being checked out by a patron. Beginning in March we will be adding these ILL sent statistics to the circulation statistics and updating past months for this fiscal year and last fiscal year.

Just to share with you, in Circulation, there is quite a bit of work that needs to be done to send an item out to another library

- Run the “pick list”(list of items we need to pull from our shelves)
- Find the item on the shelf
- Check the item in to trap the hold
- Place a routing slip on the item so that it gets to the right place
- Put the item into a delivery bin

I attended the Circulation User Group Meeting at RAILS on February 20. This group is well attended and many ideas are shared.

Staff Changes

We hired a new page – Anthony Hattan. With this addition, we now have the opportunity to have a page scheduled every afternoon (M-F) to help with the second check-ins.

Workshops and Meetings Attended:

Feb. 5	Department Heads	
Feb.6	Page interviews	
Feb. 7	Staff evaluation	
Feb. 12	Visioning Committee/Deptment Heads	
Feb. 14	One on One with Jamie	
Feb. 19	Visioning Committee/Department Heads	
Feb. 26	One on One with Jamie	
Feb. 28	Circulation Managers Group	Hinsdale Library
Feb. 28	Meeting with Jamie	

Debbie Sheehan
Head of Circulation Services

Technology & Technical Services Board Report February 2019

Improvements for Public, User Experience & Strategic Goals

DVD Cases- To have more room to shelve and make easier for patrons to browse the collection, we are now processing adult DVDs into slim line cases. These cases are half the thickness or regular DVD cases.

Russian Books- A new collection of adult Russian fiction books are now available. The collection is located near the ESL and Citizenship books

Tech Takeout

- To reduce the wait time of members on hold for the Nintendo Switch console gaming system we added two more bringing our total to 3.
- Due to the popularity and holds of Amazon Prime Rokus we added two more to bring out total to 4. We currently have 10 holds.
- Two laptops with Microsoft Office are now available for check out. Patrons have requested this on previous surveys.
- The following gadgets for home improvement projects are now available: Moisture Meter, Stud Finder, Laser Level, Digital Multi-meter, and an Auto Diagnostic tool. Thanks to the Foundation & Friends for funding these devices.

Website

To improve the load time, security and integration within our website the public blogs were migrated to a new blog platform called Easy Blog from Wordpress.

Public Technology Programs & Classes

- 1-on-1 Patron Assistance
 - T.J. helped patron set up their phone to work as an Uber Eats driver
 - T.J. helped patron organize files and folders on Windows computer.
- Program attendance totals: 131

Day / Time	Program	Instructor	Attendance
Sun. Feb 3, 2pm	Your Smart Home	Mike	12
Tues., Feb 5, 2pm	iCloud Basics	Dave	21
Wed., Feb 6, 2:30pm	iPhone Features: Camera/Photos	Dave	14
Wed., Feb 6, 4pm	iPhone Features: Texting	Dave	8
Tues., Feb 12, 6pm	Excel Features: Formulas	Ron	9
Tues., Feb 12, 7:15pm	Excel Features: VLOOKUP	Ron	6
Thurs., Feb 14, 1pm	Convert Vinyl and Swamp Albums	T.J.	8
Tues., Feb 19, 6pm	Arduino Circuit's	Jack	5
Tues., Feb 19, 6pm	Excel Features: Sort and Filter	Ron	12
Tues., Feb 19, 7:15pm	Excel Features: Pivot Tables	Ron	6
Wed., Feb 20, 2pm	Convert VHS tapes to DVD	T.J.	17
Sat., Feb 23, 2pm	Convert Slides / Simple Photo Editing	T.J.	13

Maker (DIY)

- 3D Printer- 1 print request was processed. These were pieces for the game of chess.
- Carvey- 3 requests were processed. Carved: chessboard, chess inlays board, and a sign.

Community

- T.J. and I gave a presentation titled "Technology for Your Business" at the Feb 6 Willowbrook/Burr Ridge Chamber lunch meeting at Chucks. We spoke about technology at the library, tech equipment to check out of the library, and maker equipment.
- T.J. worked with the Darien Women's Club to use our three Chromebooks to help them judge an art competition.

Sharing

T.J. – Shared information on our Tech Takeout with Forest Park library and information on our Rokus with Memorial Hall Library in Andover, Massachusetts and a Computer Instructors Group.

Continuing Education

- All Technology Services staff except for Bhargavi discussed three chapters from the book, "What if I say the Wrong Thing?" as part of cultural and implicit bias awareness education.
- Brett attended the webinar "Office 365 Security Features that Nonprofits Should Know and Use".

Training

- Trained Mary S. & Denise T. on our new blog platform.

Meetings

- Feb. 1 & 18 – 1-On-1 meetings with Jamie
- Feb 4 & 18 - 1-On-1 meetings with Anna
- Feb 5 - Department Head Meeting
- Feb 8- T.J. met with Dave for his yearly evaluation review
- Feb. 19- Visioning Committee Meeting- T.J. and I
- Feb 13- Technology Center Meeting
- Feb 13- Brett, Jamie B., and I met with IT Company ProvenIT
- Feb 5 & 19 - 1-On-1 meetings with T.J.
- Feb 11 & 25- 1-On-1 meetings with April
- Feb 18- Brett and I met with IT Company Impact Solutions
- Feb 26- Geri Barnett's yearly evaluation review
- Feb 28- Meeting with Jamie and Brett to go over server and backup quotes.

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**Youth Services
Monthly Report to the Board
February 2019**

Programs

In February, Youth Services presented 52 programs at IPPL with 1,110 people in attendance. We have been offering new teen pop-up events. There were 3 pop-up events serving 15 teens. We also participated in 6 events out in the community serving 382 people.

Date	Description	K&T Staff	Attendance
1-Feb	Family Storytime	Katie	28
1-Feb	Shake, Shimmy, & Dance	Katie	47
4-Feb	Open Music Lab	Jimmy	12
4-Feb	Baby Brilliance	Katie	34
4-Feb	Junior Genius	Katie	14
5-Feb	Paper Stitching sew	Monica	3
5-Feb	Baby Brilliance	Katie	28
6-Feb	Fantastic Families Storytime	Heather	15
7-Feb	Crafternoon: No Sew Fleece Heart Pillows	Heidi	5
7-Feb	Junior Genius	Katie	27
7-Feb	Shake, Shimmy, & Dance	Katie	102
8-Feb	Teen Open Mic	Heidi	6
11-Feb	Baby Brilliance (training)	Jack, Katie	18
11-Feb	Junior Genius	Katie	20
12-Feb	Baby Brilliance (training)	Jack, Katie	13
12-Feb	Rainbow Club	Heidi	5
12-Feb	Homeschooling SMART: Hibernating Nature	Monica	17
12-Feb	Bookgardeners: Mike Austin	Katie	36
13-Feb	Fantastic Families Storytime	Heather	20
14-Feb	Talented Toddlers	Kristina	25
14-Feb	Talented Toddlers	Kristina	15
14-Feb	Junior Genius	Katie	18
14-Feb	Shake, Shimmy, & Dance	Katie	89
15-Feb	Dungeons and Dragons	Jimmy	4
15-Feb	Mini-Scientists Academy: Sounds	Monica	15
16-Feb	Practice SAT	Heidi	36
16-Feb	Teen Advisory and Service Committee	Heidi	12
18-Feb	Baby Brilliance	Jack	11
18-Feb	Sculptris	Jack	6
18-Feb	Anime and Gaming Club	Heidi	5
18-Feb	Book Tasting	Monica, Joan	21
18-Feb	Junior Genius	Natalie	10
19-Feb	Baby Brilliance	Jack	13
19-Feb	Adult Arduino Class	Jack	7
19-Feb	Bilingual Spanish-English Storytime	Heather	4
20-Feb	Fantastic Families Storytime	Heather	27
21-Feb	Talented Toddlers	Kristina	23

21-Feb	Talented Toddlers	Kristina	15
21-Feb	Shake, Shimmy, & Dance	Heather	67
21-Feb	Crafternoon: Shrinky Dink Charms	Heidi	5
21-Feb	Junior Genius	Natalie	14
22-Feb	Magic: The Gathering	Jimmy	0
23-Feb	LEGO Robotics Robotic Arm	Jack, Kelli	10
25-Feb	Baby Brilliance	Jack	15
25-Feb	Junior Genius	Natalie	13
26-Feb	Baby Brilliance	Jack	14
27-Feb	Shake, Shimmy, & Dance	Heather	29
28-Feb	Talented Toddlers	Kristina	19
28-Feb	Talented Toddlers	Kristina	15
28-Feb	Shake, Shimmy, & Dance	Heather	82
28-Feb	Junior Genius	Natalie	16
28-Feb	Aquaponics	Natalie	5
		TOTAL:	1110

Pop-Up Programs			
Date	Description	K&T Staff	Attendance
12-Feb	Crafts	Heidi	5
14-Feb	Valentine's Day Gaming	Heidi	4
19-Feb	Nintendo Switch	Heidi	6
		TOTAL:	15

Serving Teens with Pop-up Programming

Heidi Estrada is trying to spend more time in the Teen Lounge after school. Her goal is to build relationships with the teens that visit us, generate trust, learn more about their interests and needs, and help with potential behavior issues. As a result, Heidi was able to provide a pop-up craft experience in the lounge for teens that were not able to attend the regularly scheduled Crafternoon and provide pop-up gaming time in the Youth Room in response to an expressed desire by some of the teens.

Taste a Book

Monica Dzierzbicki facilitated a Presidents Day program called Taste a Book. Children and families explored books through art, science, and food. Four stations were created, each with one Illinois State Monarch or Bluestem book, which was read by a TASC volunteer or by staff - Monica Dzierzbicki and Joan Mommsen. The participants were able to use LEGOs, clay, seed starter pots, and images of Calaveras to expand the book experience. Three additional stations were available to sample foods related to four additional books. There was also a cozy reading corner for individual or family reading and there was a station to explore the library's new Braille blocks, which were paired with the book SIX DOTS.

Talented Toddlers

Kristina Guchenia, our new full time Associate, is presenting her first storytime session - Talented Toddlers. Her themes for these storytimes were weather, friendship, clothing, and superheroes. She experimented with new storytelling techniques such as using puppets and playing games that relate to the story or theme.

Community

Date	Description	K&T Staff	Attendance
5-Feb	Hinsdale South High School Book Club	Heidi	7
6-Feb	Invention Convention	Monica	234
6-Feb	Meeting with Suzanne Ross from Frugal Muse to discuss summer partnership	Natalie	2
6-Feb	Meeting with Rebecca Laratta from Gower to discuss summer partnership	Natalie	2
7-Feb	Whole Foods Storytime	Katie	42
10-Feb	Good Worx Partnership Event	Natalie	22
12-Feb	Play to Learn	Katie	37
13-Feb	Lakeview school library visit	Jack	40
TOTAL:			386

(Supporting Strategic Plan: 3.1 The library is visible in the community. 3.2 The library creates partnerships throughout the community that provide mutual benefits and enhance the community.)

LittleShop

In the LittleShop, Heather Forster Jensen provided materials for the final two winter activities, a snowman counting puzzle and cupcake liner penguins. The snowman-counting puzzle focused on counting and number recognition to correctly assemble the pieces. The cupcake liner penguin project gave an opportunity to create a craft while practicing shape identification and counting in addition to fine motor skills with both glue and scissors.

WouldShop

This month we offered a hovercraft project for kids and teens in the WouldShop. Kristina Guchenia created and printed a poster, promo slides, and instruction sheets for the new projects coming in March.

Jack Schultz created several new Maker Kits that focus on music, which are on display in the WouldShop. The kits include recorders, a flute, and harmonica. He is also working on adding a violin and viola. Patrons will be able to borrow instruments to try them out or for practice when they do not have access to their own instruments. The instruments were donated by The Gift of Carl.

Seed Library

Number of Checkouts: 11

Number of Seed Packets Checked Out: 26

Number of Donations: 0

(Supporting Strategic Plan: 2.3 The library provides opportunities for learning, exploration, creativity and enjoyment. 2.4 The library introduces new technologies and provides opportunities for residents to experiment.)

Continuing Education

Date	Description	K&T Staff
4-Feb	Darien Gardening Club Training on Permaculture	Natalie
12-Feb	LACONI RASS Takes on Teen Programming presentation planning meeting	Heidi
14-Feb	Using Visual Arts in Early Childhood Programming Webinar	Kristina
23-Feb	Anderson's Author & Children's Literature conference	Monica
25-Feb	Bilingual Storytime: Reaching Through the Language Barrier	Kristina
27-Feb	The Efficient Librarian: Productivity Strategies for Workplace Success	Kristina, Natalie, Jack

Continuing Education for New Staff

Kristina Guchenia participated in three webinars to help her to grow in her position. The first webinar she watched was "Using Visual Arts in Early Childhood Programming," which helped her plan for her Toddler Finger-Painting program and become familiar with how to present an art class for very young patrons. The second webinar, "Bilingual Storytime: Reaching Through the Language Barrier", helped her understand how to create a storytime that is both appealing to English speakers and to native Ukrainian speakers. The final webinar she watched was "The Efficient Librarian: Productivity Strategies for Workplace Success". This webinar helped her in creating a schedule that would make her more efficient and improve her time management when she is at the desk.

Contributing to the Profession

Date	Description	K&T Staff
8-Feb	LACONI YSS Board Meeting	Natalie
22-Feb	LACONI YSS Unconference	Natalie

Meetings & Planning

Date	Description	K&T Staff
3-Feb	Meeting with Teen Librarian from Oak Park Public Library - follow up to Heidi's visit	Natalie
4-Feb	Interview	Jack, Natalie
4-Feb	Interview	Jack, Natalie
4-Feb	Meeting with Natalie	Kristina, Natalie
4-Feb	One on one	Heidi, Natalie
4-Feb	One-on-One with Jamie	Natalie
4-Feb	Meeting with Jill	Natalie
5-Feb	Dept Heads	Natalie
5-Feb	Dare to Lead	Jack, Natalie
11-Feb	Meeting with Natalie	Kristina, Natalie
11-Feb	One on one	Heidi, Natalie
11-Feb	One on One	Monica, Natalie
11-Feb	Meeting with Jill	Natalie
12-Feb	Visioning	Jack, Natalie
12-Feb	Dare to Lead	Jack, Natalie
13-Feb	K&T Department Meeting	Jimmy, Natalie, Kristina, Monica, Heather, Jack, Katie, Heidi
13-Feb	EasyBlog procedures & training	Monica
13-Feb	One-on-One	Katie, Natalie
14-Feb	One-on-One with Jamie	Natalie
18-Feb	Meeting with Natalie	Kristina, Natalie
18-Feb	One on One	Monica, Natalie
18-Feb	One-on-One with Jamie	Natalie
18-Feb	Orientation	Natalie, Kelli
19-Feb	Dare to Lead	Jack, Natalie
19-Feb	Visioning	Jack, Natalie
20-Feb	Orientation	Natalie, Megan

22-Feb	Orientation continued	Natalie, Kelli
23-Feb	Orientation	Natalie, Kelli, Megan
25-Feb	Meeting with Natalie	Kristina, Natalie
25-Feb	One on one	Heidi, Natalie
25-Feb	One-on-One with Jamie	Natalie
25-Feb	Orientation continued	Natalie, Megan
26-Feb	Dear Martin discussion	Jack, Natalie, Barb
26-Feb	Dare to Lead	Jack, Natalie
26-Feb	Dept Heads	Natalie
27-Feb	Inclusivity Committee	Monica
27-Feb	Escape Room program planning	Monica, Heather
27-Feb	Interview	Jack, Natalie
28-Feb	Marketing/LibCal/Summer General Meeting	Jimmy, Natalie
28-Feb	Interview	Jack, Natalie

Staff Time Management Study

All of the K&T librarians have been participating in a time management study throughout the month of February. They have keeping record of how they spend their time at work. They will be reviewing the data collected, looking for patterns and disruptions, and discussing how our time can be used more productively.

Staff Changes

The two new part-time Youth Services Associates – Kelli Dunn and Megan Lawrence both started working at IPPL in February. Natalie Williams has been providing orientation and training for both of the new staff members.

Natalie Williams and Jack Schultz are currently interviewing candidates for the Early Literacy Specialist position.

YALSA Grant

Natalie Williams has been awarded the YALSA (Young Adult Library Services Association) Teen Intern Grant for 2019. The application that she submitted was for funding to hire a teen intern during the summer who would help specifically with community outreach events. The selected candidate will help with our programming for students at District 180 and with community events and food giveaway in the Prairie Patch. Natalie and Jack Schultz will interview candidates in May.

STATISTICS FOR	Feb-19	SAME MONTH PREV. YEAR	FYTD	LAST FYTD	FYTD % CHANGE
<u>Circulation</u>					
Adult	27,582	30,498	231,070	245,652	-5.94%
Teen	1,942	1,932	17,455	18,697	-6.64%
Kids	15,259	15,528	122,004	119,150	2.40%
TOTAL	44,783	47,958	370,529	383,499	-3.38%
Electronic Circulation	5,591	4,301	46,298	38,309	20.85%
GRAND TOTAL CIRC.	50,374	52,259	416,827	421,808	-1.18%
% Reciprocal Borrowing	13%	14%	13%	14%	
Patron Visits	30,062	29,151	254,656	270,700	-5.93%
<u>Current Cards</u>					
Resident	169	98	22,954		
Non-Resident	71	99	1,109	971	14.21%
TOTAL	240	197	24,063		
Non-Resident Households	41	52	521	479	8.77%
<u>Patron Assistance</u>					
Adult - Reference	2,801	2,936	22,736	24,207	-6.08%
Kids - Reference	1,519	930	10,896	8,311	31.10%
Technology - Reference	1,156	943	8,883	8,045	10.42%
TOTAL REFERENCE	5,476	4,809	42,515	40,563	4.81%
Adult - Other	1,123	1,255	5,742	6,999	-17.96%
Kids - Other	171	1,357	5,303	14,386	-63.14%
Technology - Other	37	88	574	749	-23.36%
TOTAL OTHER	1,331	2,700	11,619	22,134	-47.51%
GRAND TOTAL ASST.	6,807	7,509	54,134	62,697	-13.66%
<u>ILL/Reserves</u>					
Holds	7,557	8,060	60,407	61,705	-2.10%
ILLs Sent	3,588	3,527	26,766	28,366	-5.64%
ILLs Checked Out	4,138	3,877	31,217	31,040	0.57%
ILLs Received	4,569	4,362	34,908	35,027	-0.34%
<u>Programs - Adult</u>					
# Programs	15	12	85	96	-11.46%
Attendance	321	205	1,758	2,087	-15.76%
<u>Technology Classes</u>					
# Programs	12	5	55	65	-15.38%
Attendance	131	56	532	559	-4.83%
<u>Individual Technology Training</u>					
# of Patrons	260		1,104		
<u>Groups</u>					
# Programs	17	15	111	91	21.98%
Attendance	197	188	1,122	1,076	4.28%
<u>Others</u>					
# Programs	4	5	5	6	-16.67%
Attendance	97	97	108	112	-3.57%
<u>Programs - Teen</u>					
# Programs	12	2	77	55	40.00%
Attendance	95	10	1,045	931	12.24%
<u>Programs - Kids</u>					
# Programs	50	47	295	857	-65.58%
Attendance	1,416	1,270	9,111	10,160	-10.32%
GRAND TOTAL ATT.	2,517	1,826	14,780	14,925	-0.97%

STATISTICS FOR	Feb-19	SAME MONTH PREV. YEAR	FYTD	LAST FYTD	FYTD % CHANGE
Computers -					
Patron Use					
Adult Computers	2,798	2,787	23,552	24,391	-3.44%
Kids Computers	468	812	5,230	8,753	-40.25%
Teen Laptop	44	94	537	1,006	-46.62%
Adult Laptop	123	94	741	1,212	-38.86%
TOTAL PATRON USE	3,433	3,787	30,060	35,362	-14.99%
Hours Used					
Adult Computers	2,364	2,093	18,385	18,933	-2.89%
Kids Computers	294	451	3,306	5,271	-37.28%
Teen Laptop	39	265	583	1,172	-50.26%
Adult Laptop	179	195	1,265	2,220	-43.02%
TOTAL HOURS USED	2,876	3,004	23,539	27,596	-14.70%
Wireless Total Connections	8,669	6,902	68,501	63,270	8.27%
IPPL Total Web Site Access	18,313	15,753	* 137,847	196,533	-29.86%
IPPL Total Page Views	45,165	38,543	* 349,916	323,239	8.25%
Subscription Database Logins	3,298	2,940	22,382	26,097	-14.24%
Outreach-Homebound					
Items Delivered	130	161	996	1,213	-17.89%
Volunteers					
Number Active	41	42			
Hours Worked	286.25	251.75	2,841.00	2,976	-4.54%
Staff Training Hours	39	89	609	588	3.49%
Room Use					
Youth Room					
Library	28	31	139	156	-10.90%
Non-Library	12		87		
Meeting Room					
Library	43	39	252	292	-13.70%
Non-Library	20	5	96	48	100.00%
Conference Rooms	429	446	3,390	3,101	9.32%
Lobby Programs	1	4	39	17	129.41%
Board Room					
Library	29	20	199	131	51.91%
Non-Library	27	24	174	154	12.99%
Clavinova	0	0	3	2	50.00%

* Adjusted BACK to July 2018 due to duplicate Blog Usage Reporting

MATERIALS COLLECTION TOTALS FOR PHYSICAL FORMATS - February 2019

BOOKS	Previous Month Totals	Added Items	Discarded Items	Current Totals	Prev. Mo. YTD		YEAR TO DATE	
					A	W	Added	Discarded
ADULT								
Reference	483	1	0	484	21	17	22	17
Non-Fiction	43048	312	255	43105	2019	4913	2331	5168
Fiction	36982	389	522	36849	2658	4178	3047	4700
ADULT TOTALS	80513	702	777	80438	4698	9108	5400	9885
KIDS								
Non-Fiction	11923	205	1411	10717	426	2706	631	4117
Fiction	22198	163	362	21999	1387	3166	1550	3528
KIDS TOTALS	34121	368	1773	32716	1813	5872	2181	7645
TEEN								
Non-Fiction	543	0	10	533	50	109	50	119
Fiction	3516	74	34	3556	329	368	403	402
TEEN TOTALS	4059	74	44	4089	379	477	453	521
BOOK TOTALS	118693	1144	2594	117243	6890	15457	8034	18051

AUDIOVISUAL	Previous Month Totals	Added Items	Discarded Items	Current Totals	Prev. Mo. YTD		YEAR TO DATE	
					A	W	Added	Discarded
ADULT								
Audiobooks on CD	6410	27	10	6427	286	106	313	116
Music CDs	8151	45	252	7944	220	235	265	487
Playaway	356	0	0	356	14	6	14	6
DVDs (DVD & Blu-ray)	20408	167	161	20414	972	835	1139	996
ADULT TOTALS	35325	239	423	35141	1492	1182	1731	1605
KIDS								
Audiobooks on CD	603	9	2	610	13	14	22	16
Music CDs	806	3	0	809	44	18	47	18
Playaway	95	0	1	94	4	5	4	6
DVDs (DVD & Blu-ray)	4171	42	10	4203	252	355	294	365
KIDS TOTALS	5675	54	13	5716	313	392	367	405
TEEN								
Audiobooks on CD	208	1	0	209	15	28	16	28
Playaway	24	0	0	24	0	9	0	9
DVDs (DVD & Blu-ray)	542	1	2	541	38	56	39	58
TEEN TOTALS	774	2	2	774	53	93	55	95
AUDIOVISUAL TOTALS	41774	295	438	41631	1858	1667	2153	2105

Other	Previous Month Totals	Added Items	Discarded Items	Current Totals	Prev. Mo. YTD		YEAR TO DATE	
					A	W	Added	Discarded
ADULT								
Console Games	111	7	2	116	18	6	25	8
Tech Takeout (except digital content devices)	80	11	0	91	20	0	31	0
CD-ROMs	58	0	13	45	0	0	0	13
ADULT TOTALS	249	18	15	252	38	6	56	21
KIDS								
Kits (STEM, Book bundles, etc.)	129	7	0	136	23	2	30	2
Puzzles (New Aug. 2018)	16	0						
Playaway Launch Pads	24	0	0	24	6	0	6	0
KIDS TOTALS	169	7	0	160	29	2	36	2
TEEN								
Equipment (CD Players, etc.)	2	4	1	5	0	0	4	1
Console Games	681	5	4	682	42	29	47	33
Board Games	61	3	0	64	29	0	32	0
TEEN TOTALS	744	12	5	751	71	29	83	34
OTHER TOTALS	1162	37	20	1163	138	37	175	57
COLLECTION TOTALS	161629	37	20	161646	138	37	175	57

MATERIALS COLLECTION TOTALS FOR ELECTRONIC FORMATS- February 2019

BOOKS	Previous Month Totals	Added Items	Discard Items	Current Totals	Prev. Mo. YTD		YTD	
					A	W	Add	Discard
Hoopla- Year (ebooks & comics)	199,198	69,927		269,125				
Reference- Year	573	0	31	542				
eRead Illinois (Canceled July 2019)	29506	0	29506	0	0	0	0	29506
TOTALS FOR ALL AGES	229,277	69,927	29506	269,667	0	0	0	29506
ADULT								
Non-Fiction								
eMedia (Overdrive Consortium)	2,905	12	0	2,917	143	0	155	0
eMedia (Overdrive Advantage)	963	9	0	972	65	0	74	0
Fiction								
eMedia (Overdrive Consortium)	12,096	84	0	12,180	554	0	638	0
eMedia (Overdrive Advantage)	4,175	32	0	4,207	378	0	410	0
Preloaded eReaders	6			6				
ADULT TOTALS	20,139	137		20,276	1140	0	1277	0
KIDS								
Non-Fiction								
eMedia (Overdrive Consortium)	96	0		96	4		4	
eMedia (Overdrive Advantage)	29	1		30	3		4	
Fiction								
eMedia (Overdrive Consortium)	1,750	5		1,755	71	0	76	0
eMedia (Overdrive Advantage)	296	10		306	42	0	52	
KIDS TOTALS	2,171	16		2,187	113	0	136	0
TEEN								
Non-Fiction								
eMedia (Overdrive Consortium)	131	0		131	3		3	
eMedia (Overdrive Advantage)	15	0		15	0		0	
Fiction								
eMedia (Overdrive Consortium)	2,689	22		2,711	93	0	115	0
eMedia (Overdrive Advantage)	503	3		506	22	0	25	
TEEN TOTALS	3,338	25		3,363	118	0	143	0
BOOK TOTALS	254,925	70,105		295,493	1371	0	1,556	29506

AUDIOVISUAL	Previous Month Totals	Added Items	Discard Items	Current Totals	Prev. Mo. YTD		YTD	
					A	W	Add	Discard
Hoopla (Yearly for all ages)								
Audio Books	43,952	14354		58,306				
Music	281,004		15489	265,515				
Movies/TV Episodes	31,741	0	18265	13,476				
eRead Illinois Audiobooks (Cance	9,397	0	9397	0	0	0	0	9397
Yearly Total for All Ages	366,094	14354	43151	337,297	0	0	0	9397
ADULT								
Audiobooks								
eMedia (Overdrive Consortium	4,140	23	0	4,163	150		173	0
eMedia Advantage (Overdrive)	781	15		796	95		110	0
Preloaded Audiobook iPods	32	3		35	42		35	
Movies								
Preloaded Roku Titles	1,042	19		1,061	90		109	
ADULT TOTALS	5,995	60		6,055	377	0	427	18794
KIDS								
Audiobooks								
eMedia Library (Overdrive)	286	0		286	8		8	
eMedia Advantage (Overdrive)	23	0		23	1		1	
Movies								
Preloaded Roku Titles	145	4		149	9		13	
KIDS TOTALS	454	4		458	18	0	22	0
TEEN								
Audiobooks								
eMedia Library (Overdrive)	255	0		255	26		26	0
eMedia Advantage (Overdrive)	39	0		39	2		2	0
TEEN TOTALS	294	0		294	28	0	28	0
AUDIOVISUAL TOTAL	372,837	64		344,104	423	0	477	28191
COLLECTION TOTALS	627,762	70,169		639,597	1794	0	2,033	57697

INDIAN PRAIRIE PUBLIC LIBRARY TREASURER'S REPORT 2/28/2019

Balance on hand as of January 31, 2019.....	3,005,711.85
Cash Receipts for February.....	56,019.49
Cash Disbursements for February.....	254,163.80
Cash on hand as February 28, 2019.....	2,807,567.54

Investments

Illinois Funds (Money Market) - Average Monthly Rate 2.438%	
General.....	590,990.36
Marion E Weston Endowment.....	18,966.74
Special Reserve.....	5,739.42
Children's Endowment.....	2,989.26
Endowment.....	11,571.25
MPI Investment (Corporate Fund).....	2,061,386.93

MB - Checking

General.....	9,450.53
Hinsdale Bank & Trust - Checking.....	3,382.25
MB - Savings - Rate 1.60%	
General.....	102,686.80
Petty Cash/Circulation.....	404.00
Balances as of February 28, 2019.....	2,807,567.54

FUND BALANCES AS OF 02/28/2019

Corporate Fund.....	2,681,767.92
Building & Maintenance Fund.....	32,703.35
I.M.R.F. Fund.....	10,698.46
Liability Fund.....	(494.58)
Social Security Fund.....	908.09
Special Reserve Fund.....	5,739.42
Deferred Property Taxes.....	33,103.09
Current Liabilites.....	43,141.79
Grand Total All Funds.....	2,807,567.54

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**Indian Prairie Public Library District
Consolidated Revenue Report for February 2019**

Percent of Year: 66.67

	RECEIVED February 2019	RECEIVED THIS YEAR	PRCT COLL	BUDGET RECEIPTS	UNCOLLECTED RECEIPTS
PROPERTY TAX & LEVY INTEREST					
41100 · Property Taxes	0.00	3,575,930.05	100.39%	3,562,098.00	-13,832.05
41150 · Non-current Property Taxes	0.00	5.09	0.00%	0.00	-5.09
43100 · Interest-Tax Levy	0.00	1,191.05	0.00%	0.00	-1,191.05
TOTAL PROPERTY TAX & LEVY INTEREST	0.00	3,577,126.19	100.42%	3,562,098.00	-15,028.19
INTERGOVERNMENTAL					
42200 · Per Capita Grant	0.00	53,161.25	100.00%	53,161.00	-0.25
42300 · LIMRICC	0.00	265.94	0.00%	0.00	-265.94
TOTAL INTERGOVERNMENTAL	0.00	53,427.19	100.50%	53,161.00	-266.19
INTEREST					
43500 · Interest - Investment	1,402.82	20,813.36	416.27%	5,000.00	-15,813.36
TOTAL INTEREST	1,402.82	20,813.36	416.27%	5,000.00	-15,813.36
DESK MONIES					
45100 · Copier	307.92	2,600.59	56.54%	4,600.00	1,999.41
45120 · Computer Copies	1,128.44	9,580.63	63.87%	15,000.00	5,419.37
45200 · Fines/Fees	3,835.29	31,687.63	58.68%	54,000.00	22,312.37
45250 · Gifts/Donations	25.00	1,095.00	1095.00%	100.00	-995.00
45300 · Lost Materials	1,251.91	5,651.70	70.65%	8,000.00	2,348.30
45350 · Non-Resident Fees	8,116.48	64,784.03	75.33%	86,000.00	21,215.97
45400 · DVD Fines	101.50	857.81	71.48%	1,200.00	342.19
45450 · Top Picks	27.00	156.00	78.00%	200.00	44.00
45550 · Meeting Room Rental	100.00	588.75	294.38%	200.00	-388.75
45600 · ILL Fees	20.00	721.58	90.20%	800.00	78.42
45650 · 3D Printing	0.00	165.10	55.03%	300.00	134.90
45660 · Carvey	11.50	35.00	35.00%	100.00	65.00
45700 · Passport Fees	3,780.00	17,115.00	85.58%	20,000.00	2,885.00
45750 · Notary Fees	97.00	922.00	92.20%	1,000.00	78.00
TOTAL DESK MONIES	18,802.04	135,960.82	71.00%	191,500.00	55,539.18
OTHER INCOME					
46500 · OCLC Refund	0.00	880.00	125.71%	700.00	-180.00
46700 · Miscellaneous	242.18	1,195.11	59.76%	2,000.00	804.89
46800 · Collection Agency Fee	20.00	170.00	85.00%	200.00	30.00
* 49000 · Operating Transfer In	0.00	234,676.94	0.00%	0.00	-234,676.94
TOTAL OTHER INCOME	262.18	236,922.05	8169.73%	2,900.00	-234,022.05
GRAND TOTAL	20,467.04	4,024,249.61	105.49%	3,814,659.00	-209,590.61

Operating Transfer In reflects \$234,676.94 from Corporate Reserves

- 69150 · Parking Lot Rehab - Independent Construction Services - \$7,840.00
- 69150 · Parking Lot Rehab - Manhard Consulting - \$15,224.55
- 69150 · Parking Lot Rehab - Construction & Geotech - \$1,719.50
- 69150 · Parking Lot Rehab - J & R 1st in Asphalt, Inc. - \$160,051.00
- 69100 · Building Improvements - Masonry Project - Chicago Project Mgmt. - \$2,550.00
- 69100 · Building Improvements - Masonry Project - Slaten - \$44,845.00
- 70000 · Operating Transfer Purchases - Self Checks - \$2,446.89

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**Indian Prairie Public Library District
Consolidated Expenditures Report for February 2019**

Percent of Year: 66.67

	February 19	YTD ACTIVITY	PRCT USED	WORKING BUDGET	REMAINING BUDGET	APPROPRIATION	PRCT APPROPRIATION
PERSONNEL							
61100 · Salaries	167,131.97	1,373,001.19	61.40%	2,236,300.00	863,298.81	2,258,663.00	60.79%
61310 · Benefits - Medical / Life Ins.	13,498.44	80,750.82	51.57%	156,600.00	75,849.18	166,600.00	48.47%
61330 · Benefits - IMRF	0.00	115,637.12	56.83%	203,487.00	87,849.88	277,000.00	41.75%
61340 · Benefits - FICA	12,619.86	103,158.23	60.43%	170,722.00	67,563.77	230,000.00	44.85%
61400 · Staff Development	1,041.97	9,121.37	53.66%	17,000.00	7,878.63	19,000.00	48.01%
61600 · Board Development	75.00	400.00	40.00%	1,000.00	600.00	2,000.00	20.00%
61710 · Workers Compensation	0.00	4,778.00	78.33%	6,100.00	1,322.00	10,000.00	47.78%
61720 · Unemployment Insurance	439.35	1,665.86	60.71%	2,744.00	1,078.14	3,800.00	43.84%
TOTAL PERSONNEL	194,806.59	1,688,512.59	60.44%	2,793,953.00	1,105,440.41	2,967,063.00	56.91%
MATERIALS							
62100 · Books	11,125.66	122,379.24	55.56%	220,250.00	97,870.76	234,000.00	52.30%
62200 · Periodicals	9,369.54	21,681.16	69.66%	31,125.00	9,443.84	33,000.00	65.70%
62300 · Audio	2,288.72	23,005.33	47.98%	47,950.00	24,944.67	50,000.00	46.01%
62400 · Video	4,983.53	43,407.15	57.92%	74,950.00	31,542.85	82,000.00	52.94%
62500 · Multi-Media	526.65	3,376.15	32.94%	10,250.00	6,873.85	13,000.00	25.97%
62600 · Electronic Reference Resources	0.00	63,051.47	97.69%	64,540.00	1,488.53	65,000.00	97.00%
62700 · Software	505.36	4,110.92	58.73%	7,000.00	2,889.08	8,000.00	51.39%
62800 · ESL	28.99	-287.68	-28.77%	1,000.00	1,287.68	1,300.00	-22.13%
62900 · Materials Supplies	1,000.29	14,203.98	70.32%	20,200.00	5,996.02	24,000.00	59.18%
TOTAL MATERIALS	29,828.74	294,927.72	61.80%	477,265.00	182,337.28	510,300.00	57.79%
BUILDING							
63200 · Cleaning Service	0.00	39,284.59	54.94%	71,500.00	32,215.41	78,000.00	50.36%
63300 · Utilities (1-8-11 · Gas)	1,058.57	6,970.27	58.09%	12,000.00	5,029.73	16,000.00	43.56%
63300 · Utilities (1-8-12 · Electric)	0.00	40,427.93	64.17%	63,000.00	22,572.07	68,000.00	59.45%
63300 · Utilities (1-8-13 · Telephone)	197.33	2,425.79	55.13%	4,400.00	1,974.21	6,000.00	40.43%
63300 · Utilities (1-8-14 · Water/Sewer)	729.74	4,426.86	59.03%	7,500.00	3,073.14	10,000.00	44.27%
63300 · Utilities (1-8-15 · Garbage Disposal)	448.41	2,680.79	89.36%	3,000.00	319.21	4,000.00	67.02%
63400 · Maintenance Supplies	1,292.30	12,023.86	70.73%	17,000.00	4,976.14	22,000.00	54.65%
63500 · Security System Monitoring	0.00	373.50	46.69%	800.00	426.50	1,200.00	31.13%
63600 · Property Maintenance	4,258.00	28,303.00	113.21%	25,000.00	-3,303.00	34,000.00	83.24%
63800 · Building Maintenance/Repair	6,672.91	37,258.75	67.74%	55,000.00	17,741.25	65,000.00	57.32%
TOTAL BUILDING	14,657.26	174,175.34	67.20%	259,200.00	85,024.66	304,200.00	57.26%
OPERATIONS							
64200 · Supplies - Office	683.19	7,575.65	56.75%	13,350.00	5,774.35	16,000.00	4.27%
64300 · Photocopy Supplies	197.11	1,797.40	35.95%	5,000.00	3,202.60	6,000.00	29.96%
64400 · Patron Card Supplies	0.00	525.03	87.51%	600.00	74.97	1,000.00	52.50%
64450 · Passport Postage	0.00	1,042.04	45.31%	2,300.00	1,257.96	4,000.00	0.00%
64500 · Postage	7.00	3,095.53	70.35%	4,400.00	1,304.47	5,000.00	61.91%
64600 · Non-Payment Reimbursement	0.00	0.00	0.00%	2,000.00	2,000.00	3,000.00	0.00%
64700 · Travel	37.70	538.82	82.90%	650.00	111.18	900.00	59.87%
64800 · Organizational Memberships	483.00	1,875.00	62.50%	3,000.00	1,125.00	4,000.00	46.88%
64900 · Bank Fees	240.71	2,084.84	69.50%	3,000.00	915.16	4,000.00	52.12%
TOTAL OPERATION	1,648.71	18,534.31	54.04%	34,300.00	15,765.69	43,900.00	42.22%
AUTOMATION							
65100 · Supplies-Public Toner	771.73	4,631.10	66.16%	7,000.00	2,368.90	8,500.00	54.48%
65150 · Supplies-Staff Toner	441.31	5,586.84	79.81%	7,000.00	1,413.16	8,500.00	65.73%
65160 · Supplies-Maker	84.39	205.77	25.72%	800.00	594.23	1,200.00	17.15%
65200 · Technology-Prof Services	1,425.00	1,425.00	28.50%	5,000.00	3,575.00	8,000.00	17.81%
65300 · Purchase of Equipment	3,136.17	14,280.91	102.01%	14,000.00	-280.91	20,000.00	71.40%
65400 · Automation Equip Mnt/Repair	287.78	2,825.83	60.12%	4,700.00	1,874.17	6,000.00	47.10%
65500 · Software	2,696.10	11,297.88	88.35%	12,787.00	1,489.12	20,000.00	56.49%
65600 · SWAN	0.00	31,753.50	74.91%	42,388.00	10,634.50	43,000.00	73.85%

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**Indian Prairie Public Library District
Consolidated Expenditures Report for February 2019**

Percent of Year: 66.67

	February 19	YTD ACTIVITY	PRCT USED	WORKING BUDGET	REMAINING BUDGET	APPROPRIATION	PRCT APPROPRIATION
65700 · Telecommunications	957.75	4,806.67	72.41%	6,638.00	1,831.33	8,000.00	60.08%
TOTAL AUTOMATION	9,800.23	76,813.50	76.57%	100,313.00	23,499.50	123,200.00	62.35%
CONTRACTUAL SERVICES							
66100 · General Professional Services	0.00	6,415.00	80.19%	8,000.00	1,585.00	20,000.00	32.08%
66200 · Credit Bureau	98.45	384.85	42.76%	900.00	515.15	1,200.00	32.07%
1-10-22 · Equip-Photocopier Maint Cont	0.00	1,999.63	0.00%	0.00	-1,999.63	0.00	0.00%
66300 · Copier	221.00	1,867.03	62.23%	3,000.00	1,132.97	5,000.00	37.34%
66900 · Fees - Bond Registrar	30.00	100.00	45.46%	220.00	120.00	1,500.00	0.00%
TOTAL CONTRACTUAL SERVICES	349.45	10,766.51	88.83%	12,120.00	1,353.49	27,700.00	38.87%
INSURANCE							
67100 · Multi Peril-Physical Assets	0.00	10,797.00	100.00%	10,797.00	0.00	17,000.00	63.51%
67200 · Bonding	0.00	1,370.00	97.86%	1,400.00	30.00	1,500.00	91.33%
67300 · Officers & Directors Liability	0.00	2,511.00	86.59%	2,900.00	389.00	9,000.00	27.90%
67400 · Umbrella Liability	0.00	2,150.00	100.00%	2,150.00	0.00	8,500.00	25.29%
TOTAL INSURANCE	0.00	16,828.00	97.57%	17,247.00	419.00	36,000.00	46.74%
MARKETING							
68110 · Marketing Newsletter	2,100.00	19,141.09	54.69%	35,000.00	15,858.91	37,000.00	51.73%
68111 · eNewsletter	0.00	1,788.50	89.43%	2,000.00	211.50	2,200.00	81.30%
68210 · Marketing Advertising	0.00	133.75	26.75%	500.00	366.25	1,800.00	7.43%
68310 · Marketing Supplies	0.00	264.00	52.80%	500.00	236.00	1,000.00	26.40%
68410 · Marketing-Information Printing	0.00	1,287.69	58.53%	2,200.00	912.31	5,000.00	25.75%
68500 · Legal Notices	0.00	1,191.47	79.43%	1,500.00	308.53	2,000.00	59.57%
68600 · Programming	1,913.47	12,698.16	49.99%	25,400.00	12,701.84	30,000.00	42.33%
TOTAL PUBLIC INFORMATION	4,013.47	36,504.66	54.40%	67,100.00	30,595.34	79,000.00	46.21%
CAPITAL OUTLAY & CONTINGENCY							
69100 · Building Improvements	2,168.20	15,124.70	0.00%	49,161.00	34,036.30	100,000.00	0.00%
69125 · Masonry Project	0.00	47,395.00	0.00%	0.00	-47,395.00	0.00	0.00%
69150 · Parking Lot Rehab	0.00	186,027.55	0.00%	0.00	-186,027.55	0.00	0.00%
69200 · Special Reserve Fund	0.00	0.00	0.00%	0.00	0.00	100,000.00	0.00%
69250 · Equipment/Furnishings	0.00	0.00	0.00%	0.00	0.00	700,000.00	0.00%
* 69800 · Operating Transfer Out	0.00	234,676.94	0.00%	0.00	-234,676.94	0.00	0.00%
69900 · Contingency	0.00	1,843.78	46.10%	4,000.00	2,156.22	20,000.00	9.22%
69920 · Gift/Donation Purchases	0.00	0.00	0.00%	0.00	0.00	0.00	0.00%
70000 · Operating Transfer Purchases	0.00	2,446.89	0.00%	0.00	-2,446.89	0.00	0.00%
GRAND TOTAL	257,272.65	2,804,577.49	73.52%	3,814,659.00	1,010,081.51	5,011,363.00	55.96%

Operating Transfer Out reflects \$234,676.94 from Corporate Reserves

69150 · Parking Lot Rehab - Independent Construction Services - \$7,840.00

69150 · Parking Lot Rehab - Manhard Consulting - \$15,224.55

69150 · Parking Lot Rehab - Construction & Geotech - \$1,719.50

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69100 · Building Improvements - Masonry Project - Slaten - \$44,845.00

70000 · Operating Transfer Purchases - Self Checks - \$2,446.89

Chamber Report
February 2019

Darien:

The board met February 14 and focused on planning Darien Dash (May), Darien Fest (August this year) and a membership event for June. As usual, the leadership expects the presence of board at events as much as possible. In addition, the board will hand out membership certificates in person and make personal connections with member businesses. At that time, we'll have a survey; DCC promotional materials about the value of membership; and I can promote the library. All board members will get a participation schedule. I will communicate with Jill regarding handouts for any visits I make. Our goals include increasing awareness of what chamber membership offers.

The board has found that holding an executive meeting followed by the regular meeting does not work well, and will revert to the 3:30 regular start time. I'll get back earlier, so that will help scheduling here at the library.

The Women in Business group, in a state of flux due to lack of participation, may fold into the chamber. The larger group would do more sponsoring of events.

Willowbrook/Burr Ridge:

The Women in Business focus group met February 12, with six local businesswomen in attendance. We discussed a variety of future events and programs. I later met with one of the members regarding logistics of her doing a program here. She mentioned that she knows a business person who may open a coworking space in Westmont.

Shirley Pride Jensen
Assistant Head of Adult Services and Business Liaison



E-News March 13, 2019

[View this message in your browser.](#)

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Current RAILS News

Join the RAILS Board!

Would you like to work with a committed team of colleagues representing all types of libraries to help shape the future of a member-driven, vibrant library system? RAILS invites nominations for the following positions on our board:

- Two public library trustees (to be filled by board members at RAILS public libraries)
- Two at large members (to be filled by individuals representing any type of RAILS library- academic, public, school, or special)
- One special library representative (to be filled by an individual employed by a [RAILS special library](#))

Terms for all positions begin on July 1, 2019, and end on June 30, 2022. The RAILS Board meets 11 times per year at sites throughout the RAILS service area (travel costs are reimbursed). Board members may attend meetings in person or at a [RAILS videoconference location](#).

We are looking for candidates that reflect the diversity of the RAILS membership in terms of race, ethnicity, age, geographic location, background, and other factors. For more information on duties and responsibilities, view the [RAILS Board Member Job Description](#). After you have read the job description, [complete this nomination form](#). The deadline for nominations is Friday, March 29, at 5 p.m. The election will take place in May. Questions? Contact [Mary Witt](#), RAILS Communications Director.

New Sparks Podcast on Content Marketing

In the [latest episode of Sparks](#), RAILS Executive Director Deirdre Brennan talks with Kim Caviness, Chief Content Officer of Chicago marketing firm [Imagination](#) about content marketing and how it is relevant to libraries, that print still has a place in our digital world, and our collaboration on the [Dreams Take Flight](#) video.

[Subscribe to Sparks](#) to automatically download this and future episodes to your smartphone or mobile device, or visit [railslibraries.info/sparks](#) to listen via your computer/laptop.

Advocacy Alert: #FundLibraries 2020 Campaign

The current administration has again proposed to eliminate the [Institute of Museum and Library Services](#) (IMLS), which provides approximately \$189.3 million in direct funding to libraries through the [Library Services and Technology Act](#) (LSTA). The proposal also cuts the [Innovative Approaches to Literacy](#) (IAL) program administered by the Department of Education.

It's your time to act! The American Library Association has made it so easy to [contact your representative](#) about how important libraries are to their constituents. **Deadline is March 28.**

Time Is Running Out! Complete Certification and Standards Form by March 31!

The certification process contains two requirements this year that must be completed by Sunday, March 31 to avoid losing RAILS membership and access

1. [ILLINET Interlibrary Loan \(ILL\) Traffic Survey](#)
2. For information about certification, visit the Illinois State Library's [Annual Library Certification](#) web page

In addition, the [RAILS membership standards survey](#) is required for all RAILS member libraries and should also be completed by March 31.

If your library has not completed these and has not received an email from RAILS staff regarding this process, [please email us](#). Thank you to all who have completed certification and the membership standards survey!

April 11 RAILS Member Update Features Something for Everyone

All staff members at all RAILS libraries are invited to join us for the next RAILS Member Update on Thursday, April 11, from 10 a.m.–noon. Attend at an [available RAILS videoconference location](#) or via one-way streaming video (RAILS Live). Agenda items include:

- A discussion of the increase in the minimum wage in Illinois and options for libraries moving forward. Diane Foote, Executive Director of the Illinois Library Association, will join us for this discussion.
- An update on system membership standards and how it will benefit all RAILS libraries to complete our [data collection form](#).
- How libraries can get involved with [SimplyE](#), an open source e-reader app that makes it possible for patrons to access all of a library's different e-book collections in one place. Matt Hammermeister from the Pinnacle Library Cooperative will also talk about Pinnacle's participation as a beta-tester in the [SimplyE for Consortia](#) project.
- Latest news about [our campaign](#) to help all RAILS libraries to tell their stories and promote their value to their different stakeholders.
- An update on [Explore More Illinois](#), our new online cultural attractions pass program that debuts April 1. No joke!

You will also hear about these RAILS [multitype collaborative grant projects](#):

- Eureka Public Library District and Congerville-Goodfield-Eureka CUSD 140 "Book Bundles" project
- Lisle Public Library and Naperville School District 203 "Families Together: Reading Enrichment for Social/Emotional Learning" project
- Harper Community College and Prospect Heights Public Library District collaboration to provide 21st-century technology to students and patrons, ages 5–12

Attendees will also have the opportunity to share the latest news from their libraries. [Register today!](#)

Find More Illinois Webinar

Your library can now join Find More Illinois at any time. Visit the [Find More Illinois website](#) or attend the [next webinar on March 18](#). Learn how connecting library catalogs makes discovery and interlibrary loans easier for patrons and staff and find out how your library can participate in Find More Illinois. The webinar will be recorded, so if the date doesn't work for you, register anyway to get the recording.

And the Winner Is...!

The results are in for our six-week scavenger hunt game about [Find More Illinois](#). A shout out to week-six winner Lisa Moore from Batavia Public Library, and congratulations to our grand prize winner of a \$50 gift certificate, Jennifer Lynn from Three Rivers Public Library District. Watch for more fun and games on the [RAILS Facebook page](#). Thanks to all who participated!

Revisions to RAILS State of Resource Sharing Map

RAILS has a map that shows the [State of Resource Sharing](#) within our system, including consortia participation, public library standalone catalogs, and unreserved areas. We are revising the map to reflect changes in consortia membership, library names, district boundaries, etc. made during the past year. Please contact [Nicole Zimmermann](#) by Friday, March 29, with any changes affecting your library.

RAILS Board Meeting March 22

The [RAILS Board will meet](#) on Friday, March 22, at 1 p.m., in person at the

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please register if you will participate in person. The meeting will also be streamed and recorded for viewing at a later date. See [agenda/supporting documents](#) (when available).

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Continuing Education (CE)

RAILS Continuing Education

Program on Diverse Children's Books for Storytimes, Library Programs, and Booklists, April 5

Join librarians Kerry Bailey and Christina Giovannelli-Caputo from Arlington Heights Memorial Library for lively booktalks on the best new diverse books for both children and tweens. This program will be held at Arlington Heights Memorial Library on Friday, April 5, 10:00–11:30 am. [See L2 for more information and to register.](#)

Website Usability Testing Webinar, April 10

Northbrook Public Library Assistant Director Brodie Austin follows up his November webinar on general usability testing with "Stop Talking and Start Testing: How to Improve Your Website with Usability Testing." This webinar is on April 10, 10:00–11:30 a.m. and walks you through the process of identifying testing needs, planning a test, running one, and summarizing your findings. [Register on L2.](#)

Top Employment Law Issues Webinar, April 16

Attorney Sonal Shah from HR Source will present this annual webinar focused on a number of employment laws and regulations that may directly affect the operations of your library. Attend to find out what the top Illinois employment law issues are, and more importantly, how they affect the decisions you make as an HR or library professional. This webinar is on April 16, 1:30–3:00 p.m. [Register on L2.](#)

Additional RAILS CE...

["Paying Attention to Pay Equity" Webinar, March 21](#)

[Directors University: Apply by March 22](#)

More CE...

To post a CE opportunity, sign into the [RAILS website](#) with the email address and password used for [L2](#). Click on your name to view posting options.

"Acquiring the Duke: The Current State of Romance in Publishing and Libraries"

Romance tends to be underestimated in the shuffle of collection development, readers' advisory, and publishing—despite comprising 23% of the U.S. fiction market. All aspects will be brought to the forefront with the expert panel of editors, reviewers, and authors to discuss trends in romance, publishing, review sources, and much more. This program will be held Tuesday, March 19, 2:30–4:00 p.m., at Indian Prairie Public Library District. [Registration](#): \$20 for Adult Reading Round Table members, \$25 for nonmembers.

Registration for RDA Course Now Open

The Cataloging and Maintenance Center (CMC) is providing RDA training for library staff in any Illinois library. The course is six weeks and uses Moodle software.

- [RDA Video and Audio Recording](#): Monday, April 22–Friday, May 31. Registered participants will be emailed a login and password before April 19.

It is strongly encouraged that participants take the *RDA Book Training* course before the *RDA Video and Audio Recording* course. Both courses will be offered again in June and July. Participants should have basic cataloging knowledge and experience. Contact [Dr. Pamela Thomas](#) at Illinois Heartland

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STEM/STEAM-Related Events

The University of Illinois Extension has several STEM and STEAM activities and resources. For more resources visit [U of I Extension](#).

- [STEM Bootcamp](#) – April 27 for girls in eighth grade through high school
- [4-H Video Filmmaking Club](#) – starts March 16 for boys and girls ages 10–18
- [4G STEM Camp](#) – June 24–28 for girls entering sixth, seventh, or eighth grades - registration opens March 20
- Save the date - STEM Academy – June 17–21 for boys and girls entering sixth, seventh, and eighth grades

For more continuing education opportunities, check out the [Library Learning calendar](#) (L2) or visit the [Events page](#) on the RAILS website.

Networking Opportunities

RAILS and IACRL To Host Two Networking Events in April

In April, RAILS and Illinois Association of College & Resource Libraries (IACRL) will host two more networking events for academic librarians. These events are open to any staff from any Illinois academic library. MLIS and LTA students with an interest in academic libraries are encouraged to register as well. For more information, please contact [Dan Bostrom](#), RAILS Member Engagement Manager, 630.734.5152.

- [RAILS/IACRL Networking Event](#), April 25, 9:30 a.m.-noon
Waubonsee Community College, Sugar Grove, Illinois
Focus: Equity, diversity, and inclusion (EDI) In academic libraries
- [RAILS/IACRL Networking Event](#), April 29, 9:30 a.m.-noon
Methodist College, Peoria, Illinois
Focus: Telling your story in academic libraries

Upcoming RAILS Networking/Member Meetups

Do you want to connect with other library professionals on issues related to the profession in a fun and informal setting? Register to join RAILS for networking and refreshments at the upcoming member meetup:

- [Monday, March 18, 2-4 p.m., at Hinsdale South High School](#)

RAILS Member Meetups are in-person, multitype library events for all levels of library staff. Want to host a meetup in the future? Please contact RAILS Member Engagement Manager, [Dan Bostrom](#), 630.734.5152.

Programming and Collections for Those with Dementia/Alzheimer's

On Friday, April 5, 10–11 a.m., you're invited to participate in a [RAILS Online Round Table: Programming and Collections for Those with Dementia/Alzheimer's](#). This discussion will be led by the [Serving Patrons with Dementia Group](#).

RAILS Online Round Tables are hour-long forums hosted by networking groups on a specific topic. These forums are held via GoToWebinar and any library staff member from any Illinois library is invited to attend.

E-Resources

Now More Educational Titles!

BiblioBoard has lots of great educational materials for kids and we are delighted to share that even more have been added. With our addition of an early learning e-books collection from [Spotted Owl Press](#), young readers can enjoy learning colors, shapes, letters, and more. This collection includes titles in [English](#) and [Spanish](#)!

Items on BiblioBoard have no holds, no waits, and can be read simultaneously

Deals, Discounts, Grants, Awards

Apply for a RAILS CE Grant

Grant opportunities to fund continuing education events are open to RAILS libraries, networking groups, and library consortia. To qualify, CE events must be made available to all RAILS member libraries and be of interest to a wide range of library staff.

Review the [grant conditions on the RAILS website](#) and [complete the online application](#). The deadline for the next award period is March 29. Contact [Joe Filapek](#), RAILS Director of Consulting and Continuing Education, with questions.

Conferences

Dates, Proposals, Registrations

Visit RAILS at the Illinois Youth Services Institute, March 21-22

Stop by the RAILS table at the [Illinois Youth Services Institute](#), March 21-22, and visit with Dan Bostrom, RAILS Member Engagement Manager. Booth hours are Thursday, March 21, 6:30-8:30 p.m., and Friday, March 22, 8:00 a.m.-12:30 p.m. RAILS is proud to be a Diamond Sponsor for this event.

Intellectual Freedom & Professional Ethics in Libraries, March 29

Registration is open for this [free event](#) held in person at Illinois Heartland Library System-Edwardsville, and at various videoconference and webinar locations.

In the morning, Jamie LaRue will stream live to discuss the Library Bill of Rights, its connection to intellectual freedom and social justice, and how to advocate for these things in your community. After lunch, Erica Rose will be at the Edwardsville location to facilitate discussion of professional ethics in libraries, including exploring real-world case studies about daily ethical challenges in libraries.

Get more [details and register](#).

LYRASIS Leaders Forum: Local to Global, Chicago, March 27

This forum is open to all libraries. Discuss initiatives on a local scale and how some local ideas can grow to have a global impact. Topics will include scholarly communications, discussions on solution-oriented collaborations within the community, organizational cultural heritage initiatives, community-supported open source technologies, and more.

LYRASIS Leaders Forums are an experience that is unlike anything else in the library, archive, and museum communities. The conversations and panels at the forums have been a springboard for many new ideas and explorations. Plus, the forums are a great opportunity to meet and collaborate with leaders and come away with even more inspiration for innovation. The forum is free to attend, but do [register](#)! Lunch will be served.

Full Program for DPLAfest Announced

[DPLAfest](#) is April 17-18, at Chicago Public Library's Harold Washington Library Center. DPLAfest will have something for anyone interested in building, sharing, exploring, and innovating in digital content!

In addition to sessions and lightning talks, DPLAfest 2019 will feature three great plenary sessions that put [field leaders](#) in dialogue with each other to discuss the technological, social, and civic demands of the digital age. [Register today](#).

Reaching Forward South Call for Proposals

Reaching Forward South, an annual professional development conference for

The theme is The Future is Always Beginning Now. Proposals should include ideas and practices for strategic planning, forward-thinking programming, and current events or endeavors that could change the way libraries and their staff will function in the future. The deadline for proposals is April 15.

FORWARD
/SOUTH

56

This year's conference will be held on Friday, May 17, in Carbondale. For additional information or questions, visit the [website](#) or contact [Ryan Franklin](#) at the Illinois State Library.

Illinois State Library News

Celebrate Ray Bradbury, March 16

Waukegan will be celebrating Ray Bradbury on March 16! The day will begin at 10 a.m. with the [ILLINOIS READS Book Festival](#) at Waukegan High School, Brookside Campus, including the 2019 ILLINOIS READS authors and illustrators. Events include author panels, individual author sessions, author book signings, activity stations, concessions, and vendors, including Anderson's Bookshops.

The Ray Bradbury Experience Museum's Pop-up Museum will be on-site at the festival providing interactive activities including, photo ops with Ray Bradbury's *Ice Cream Suit*, *Ask the Man Who Knew Ray*, a gamified walk-through of the future *Martian Chronicles* exhibit, and more.

At 2:15 p.m., the Waukegan Drama Club will present a production of Bradbury's *Fahrenheit 451* at the school's Trapp Auditorium.

The day will end at 4:51 p.m. with the [dedication of the Ray Bradbury Literary Landmark](#) at Ray Bradbury Park.

[Read more](#) about the Literary Landmark in the Chicago Tribune/Lake County News.

Other Library News

Special Libraries Association Event in Springfield, March 29

Join Special Libraries Association (SLA-IL Chapter) colleagues for a visit of the [Abraham Lincoln Presidential Library and Museum](#) Friday, March 29, in Springfield. The museum features inspiring exhibits on Lincoln's life, including rotating exhibits of the most precious artifacts related to Abraham Lincoln. Take a tour of the library with an opportunity to learn from the library staff. Be sure to [register](#) in advance! Hope to see you there.

Funding Opportunities from the National Network of Libraries of Medicine - Greater Midwest Region

The [National Library of Medicine Division of Extramural Programs](#) provides grants and fellowships to organizations and individuals interested in using computers and telecommunications for improving storage, retrieval, access, and use of biomedical information. The program is coordinated by the National Library of Medicine and carried out through a nationwide network of health science libraries and information centers.

Members can apply now for [funding opportunities](#) to support health information outreach, research data services, and expert speakers. Learn more about each funding opportunity and apply. For questions regarding awards, please contact gmr-lib@uiowa.edu.

Member News

Library News, Director Updates, Member Question, Fast Facts Surveys

eBooks & eAudiobooks

Jennifer Asimakopoulos
Assistant Head of Adult Services



K1 - Strategic
PLANNING

Continuing Challenge: eBook Cost & Licensing Structure

Publisher	List Price	Print Cost*	eBook Cost	Price Difference	Expires	Sample Author
Hachette	\$28	\$16	\$84	3x list price	Never	James Patterson
HarperCollins	\$29	\$16	\$29	List price	After 26 checkouts	Daniel Silva
Macmillan	\$28	\$16	\$60	>2x list price	After 52 checkouts or 2 years	Nora Roberts
Penguin Random House**	\$29	\$17	\$55	<2x list price	2 years	John Grisham
Simon & Schuster	\$29	\$17	\$21	70% of list price	1 year	Stephen King

*The library receives a 40% discount on the list price for print books.

**Until 2018, Penguin Random House titles cost \$65 and never expired.

Holdings & Budgets

Reserve Study: 4 times a year, 1 place holds on NYT fiction bestsellers to mimic how long it takes our patrons to receive the most popular titles.

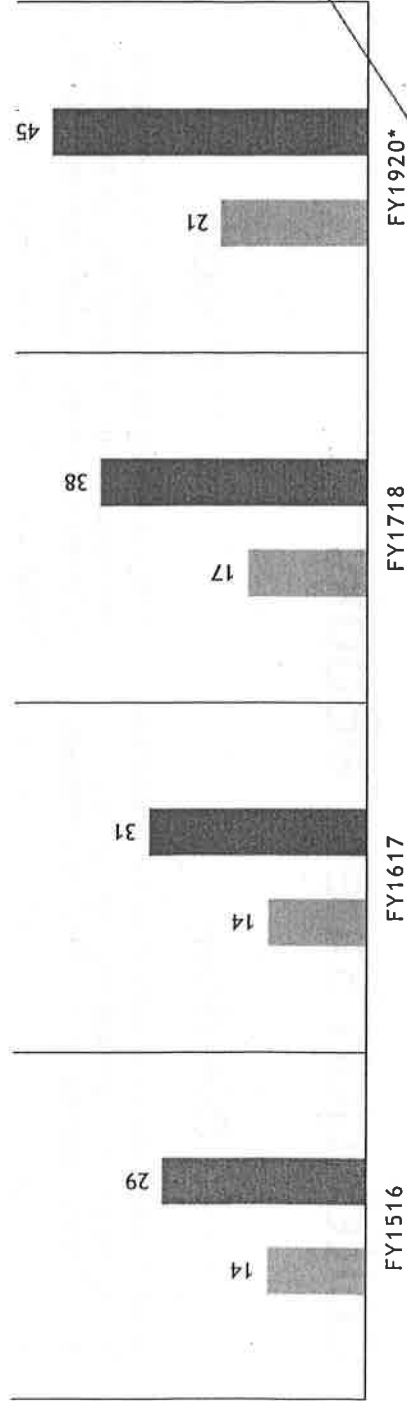
Note: FY19/20 numbers represent ¾ of the year, and historically, the numbers gathered in April lower the annual average. Also, the extended checkouts during the parking lot project may have impacted the print wait times.

Print Holds Ratio: 2:1

eBook Holds Ratio: 3-5:1 (depending on price)

AVERAGE WAIT (DAYS)

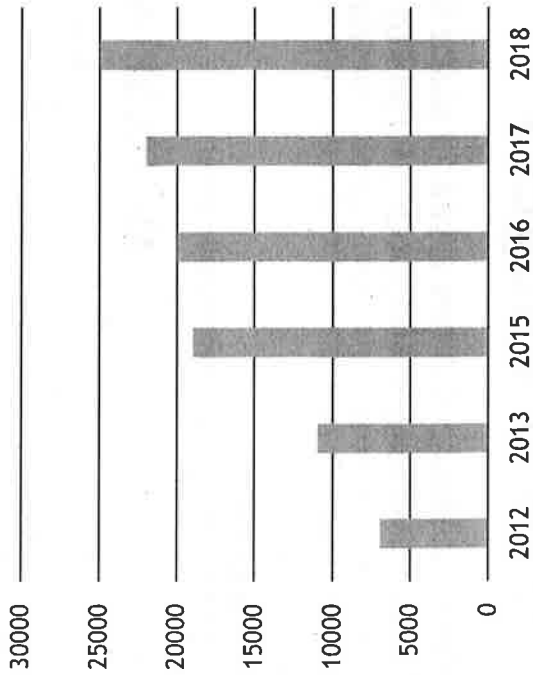
■ Print ■ eBook



Collection Sizes: eBooks

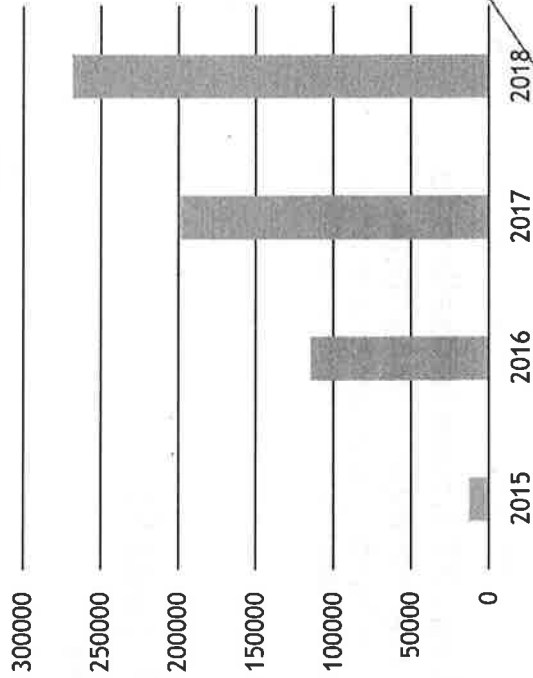
Overdrive

Librarians select this collection, choosing which titles to purchase based on professional judgment and patron demand. Includes all the "hot" new releases.

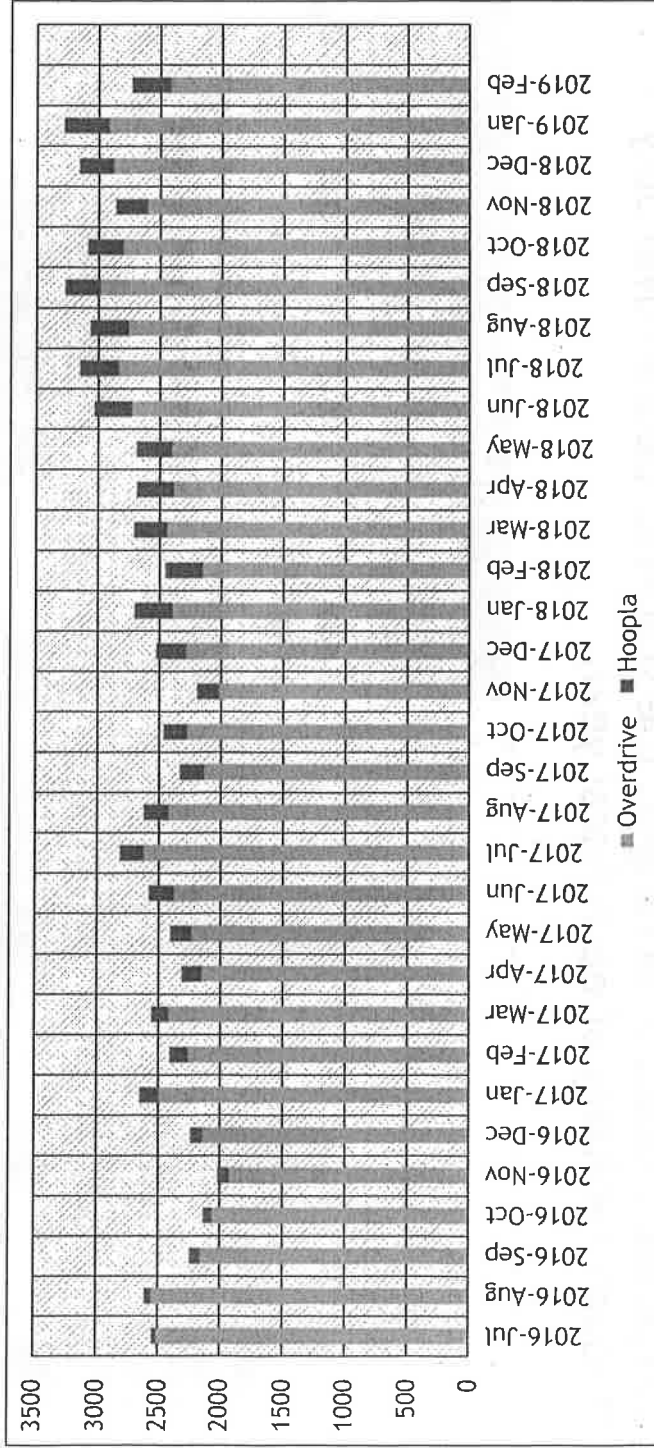


Hoopla

If Hoopla has rights to a title, it is available for patrons to borrow. Does not include most new releases. The library pays per checkout (\$0.49-\$3.99).

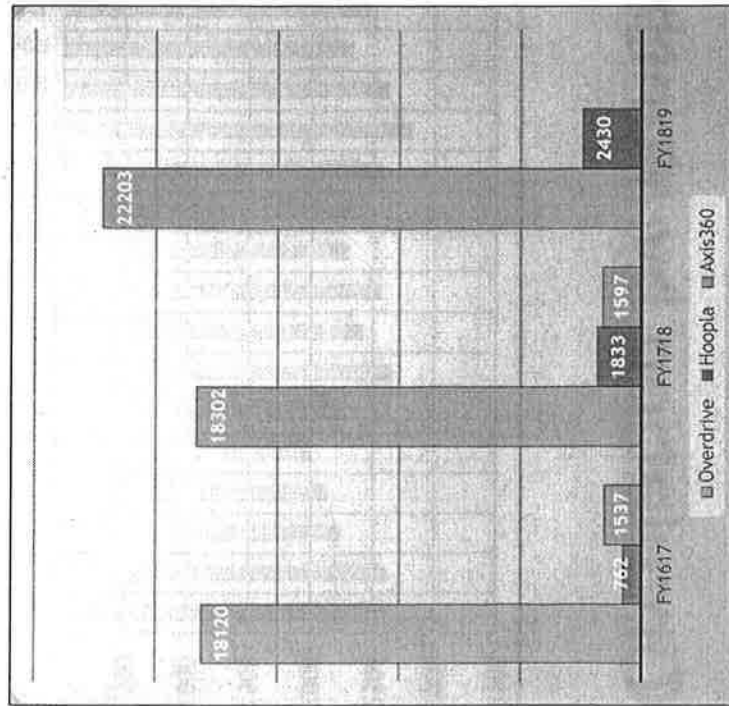


Circulation by Month: eBooks

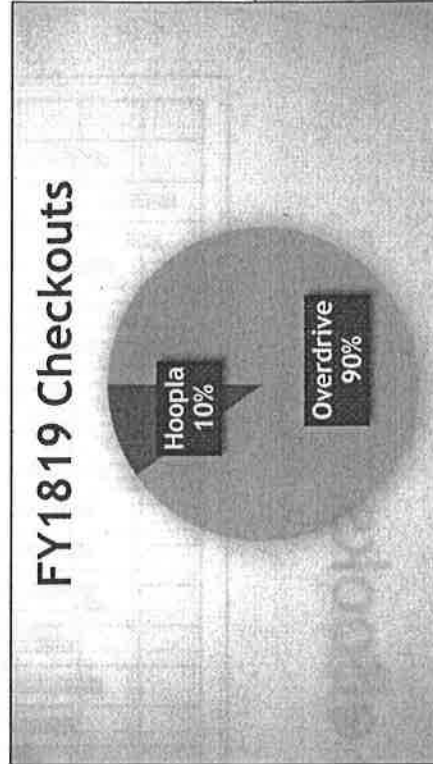


eBook Circulation Comparisons

To compare exact data ranges, the statistics below cover July through February of each fiscal year.



	Overdrive	Hoopla	Axis360
Growth 17 to 18	1%	141%	4%
Growth 18 to 19	22%	33%	n/a



eBook Observations

- ▶ Even though the Hoopla collection size dwarfs that of Overdrive, the vast majority of IPPL eBook circulation is via Overdrive. (The most in-demand titles are in Overdrive: we add new books every Tuesday, which is release day.)
- ▶ While Hoopla has shown a greater increase in percentage of use, Overdrive remains steady. If we can purchase more copies of popular titles plus buy more requested titles, circulation may show a greater increase.
- ▶ Titles that expire after a certain number of checkouts or after a period of time present an ongoing challenge. The library will need to replace titles that expire after the number of checkouts has been fulfilled or a time period has passed (typical costs range from \$8 to \$40). A percentage of the budget must be spent on re-purchasing titles with enduring popularity (such as *The Nightingale* by Kristin Hannah).

Continuing Challenge: Audiobook Costs

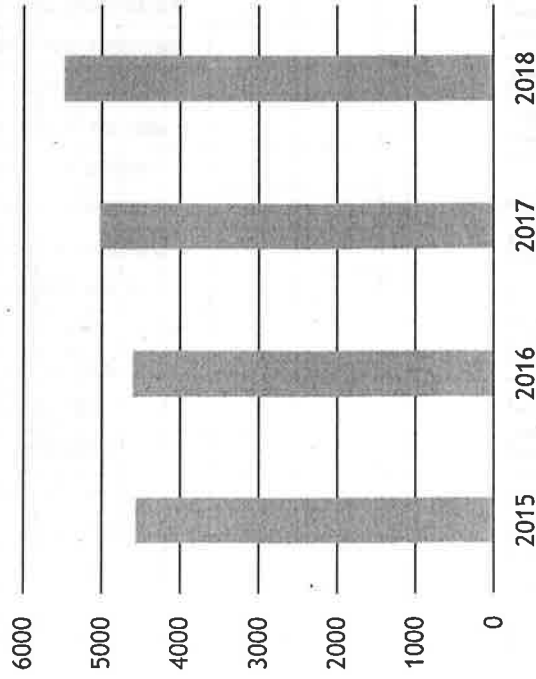
Publisher	Physical Cost	Digital Cost	Price Difference	Sample Author
Hachette	\$35	\$48	1.4x list price	James Patterson
HarperCollins	\$45	\$70	1.6x list price	Daniel Silva
Macmillan	\$50	\$60	1.2x list price	Nora Roberts
Penguin Random House	\$45	\$95	>2x list price	John Grisham
Simon & Schuster	\$50	\$100	2x list price	Stephen King

- Physical audiobook pricing varies by distributor. Some audiobooks cost around \$100 (Jayne Ann Krentz, Alexander McCall Smith).
- Digital audiobooks never expire.
- Holds ratio: physical (3:1) and digital (5:1)

Collection Sizes: Audiobooks

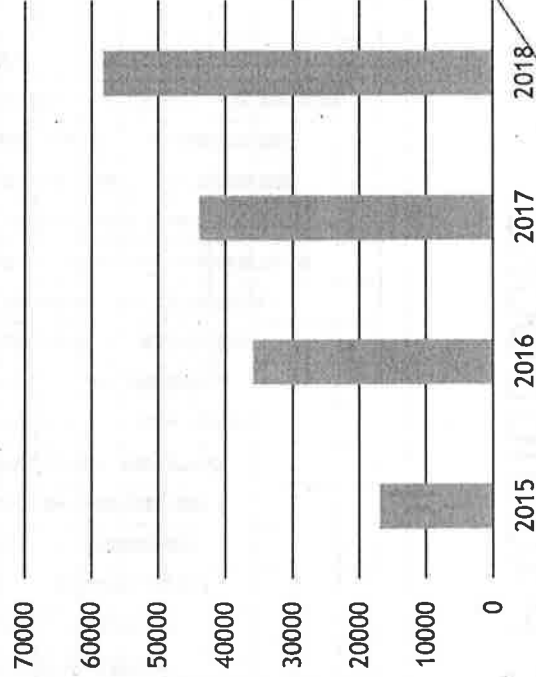
Overdrive

Librarians select this collection, choosing which titles to purchase based on professional judgment and patron demand. Includes all the "hot" new releases.

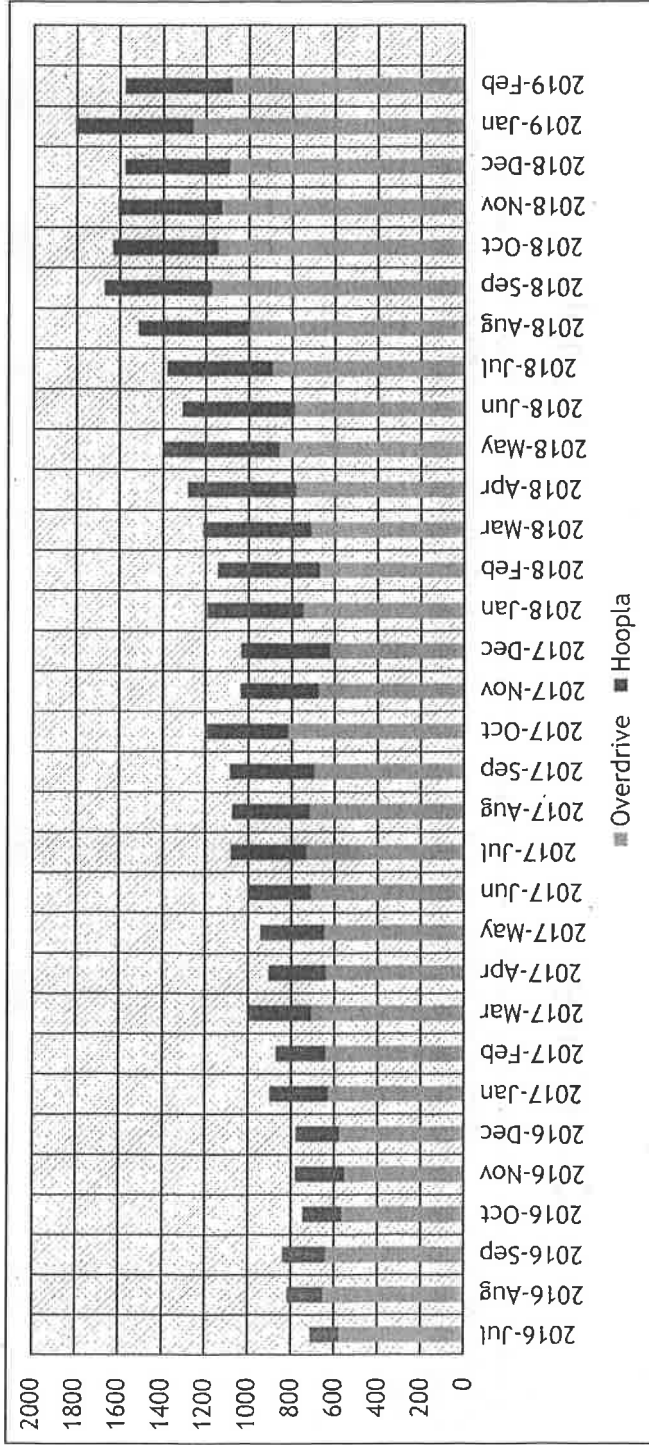


Hoopla

If Hoopla has rights to a title, it is available for patrons to borrow. Unlike eBooks, includes many new releases. The library pays per checkout (\$0.49-\$3.99).

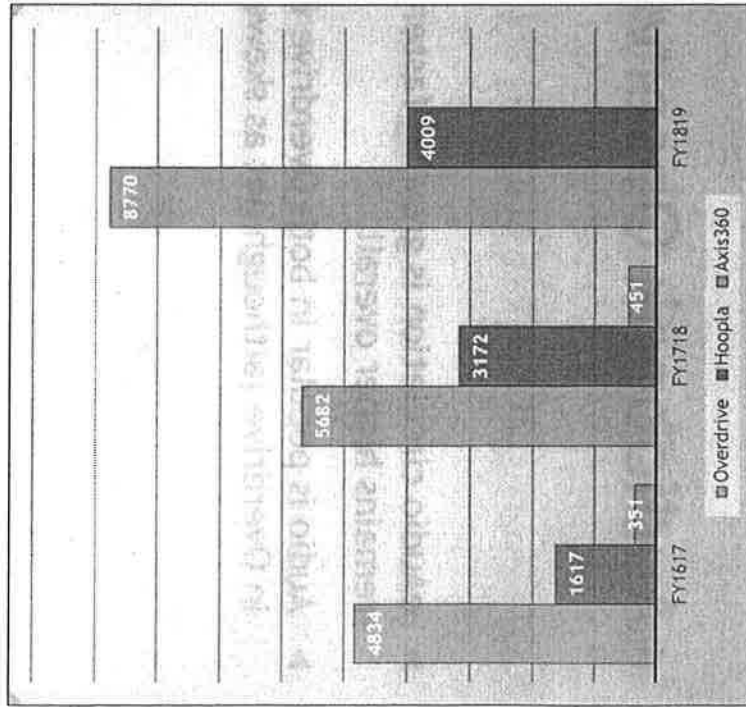


Circulation by Month: eAudiobooks

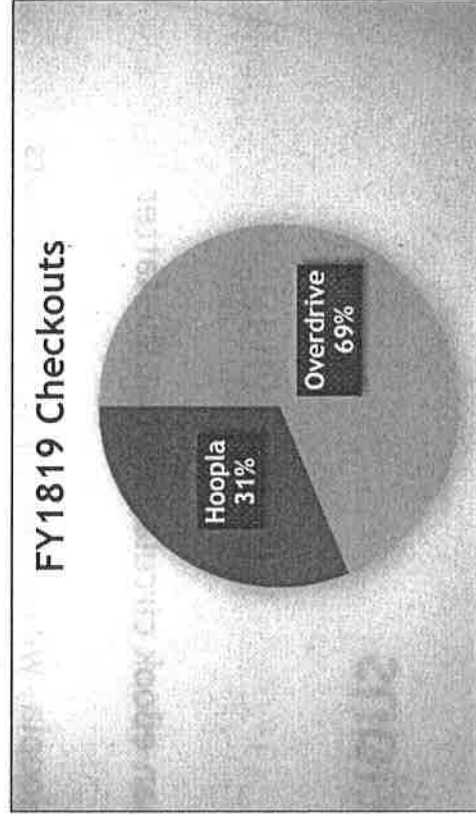


eAudiobook Circulation Comparisons

To compare exact data ranges, the statistics below cover July through February of each fiscal year.

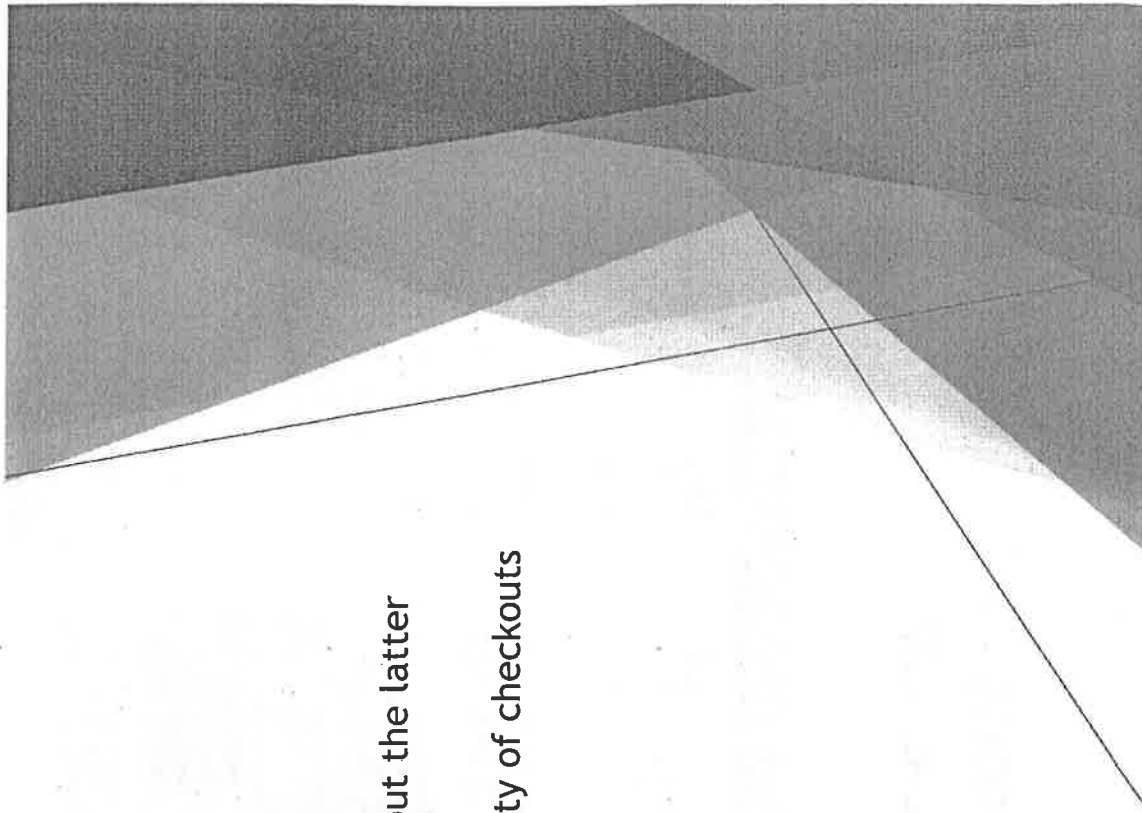


	Overdrive	Hoopla	Axis360
Growth 17 to 18	18%	96%	28%
Growth 18 to 19	54%	26%	n/a



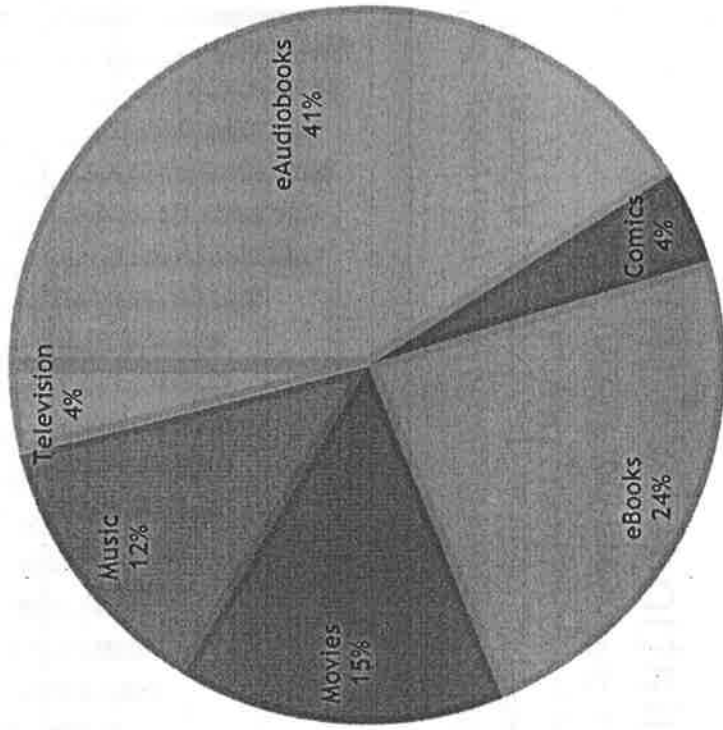
eAudiobook Observations

- ▶ eAudio circulation is growing faster than eBook circulation, but the latter remains higher overall.
- ▶ Audio is popular in both Overdrive & Hoopla, with the majority of checkouts in Overdrive (although not as skewed as eBooks).



Hoopla Circulation by Format

July 2016-February 2019

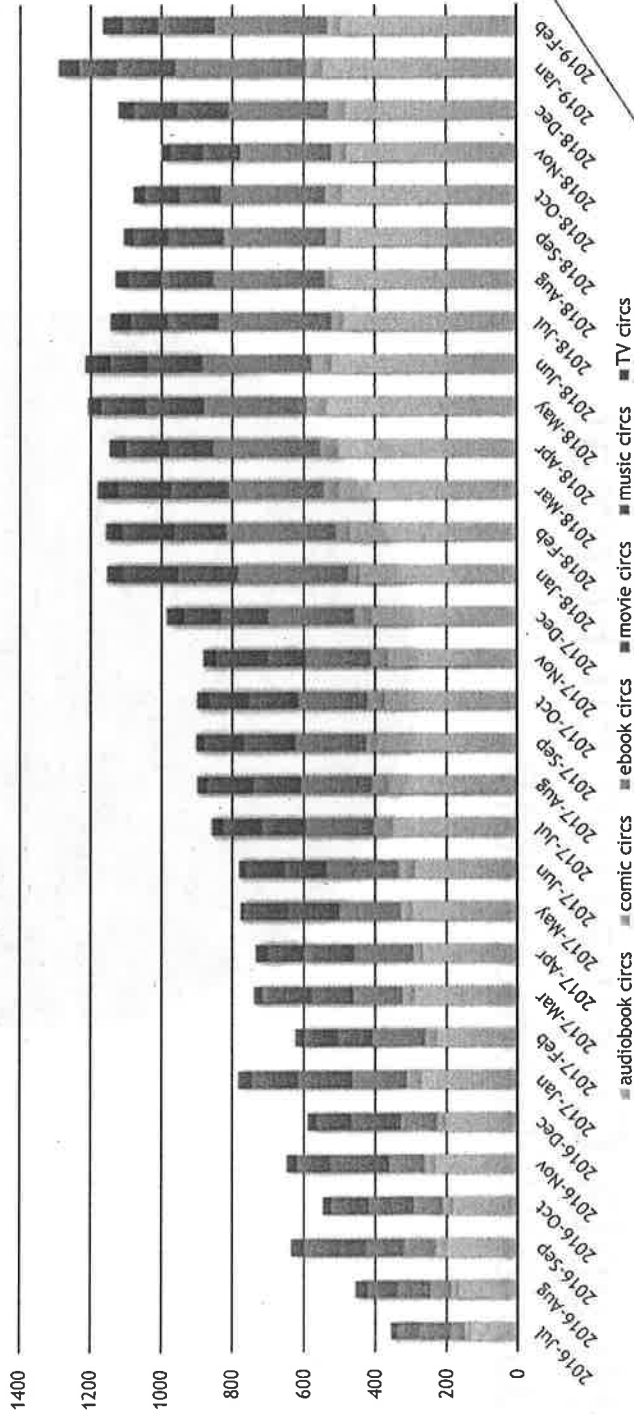


Hoopla Circulation by Format

July 2016-June 2018: 7 checkouts per month

July 2018-February 2019: 5 checkouts per month

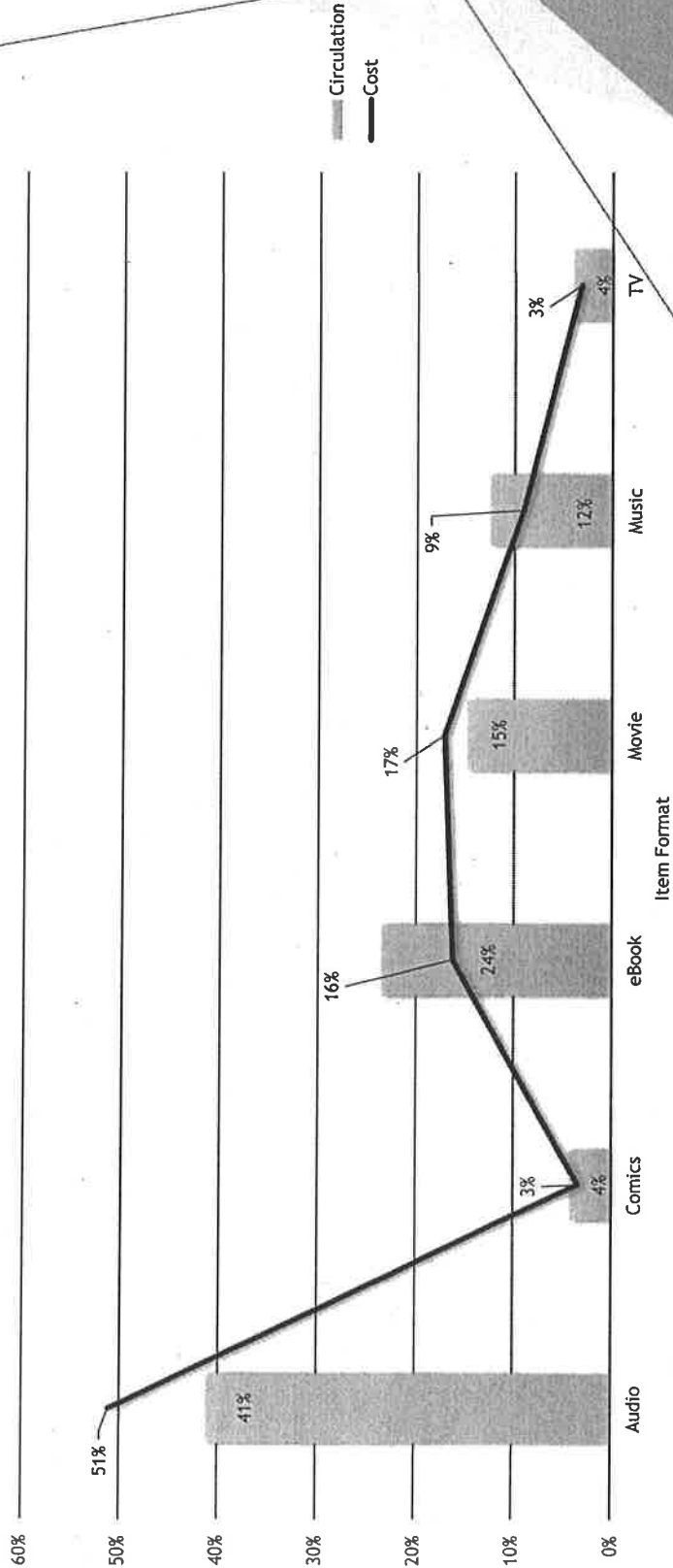
There was a slight dip when we reduced the number of checkouts, but circulation increased again. On average, patrons borrow 2 items from Hoopla per month.



Hoopla Checkouts vs. Cost

July 2016-February 2019

Note: Because we pay per checkout, we cannot predict exact annual costs. However, reducing the number of checkouts from 7 to 5 has us closer to on target for FY1819. Our monthly costs average \$2,400. I am not surprised audiobook costs are slightly higher than checkouts: more newer titles (which often have a higher price point) are available in audio.



Q3 2018 Establishments*

1,927

Total Population

42,616

Total Households

17,669

Female Population

22,421

% Female

52.6%

Male Population

20,195

% Male

47.4%

Population Density (per Sq. Mi.)

2,918.33

Employed Civilian Population 16+

Total

24,334

White Collar

73.7%

Blue Collar

26.3%

Seasonal Population by Quarter:

Q4 2015

257

Q1 2016

249

Q2 2016

259

Q3 2016

221

Q4 2016

221

Q1 2017

246

Q2 2017

261

Q3 2017

251

Q4 2017

255

Age:

Age 0 - 4	4.6%
Age 5 - 14	10.4%
Age 15 - 19	5.8%
Age 20 - 24	5.2%
Age 25 - 34	11.2%
Age 35 - 44	11.0%
Age 45 - 54	13.4%
Age 55 - 64	16.2%
Age 65 - 74	13.1%
Age 75 - 84	6.1%
Age 85 +	3.0%
Median Age	46.5

Housing Units

Total Housing Units	18,537
Occupied Housing Units	95.3%
Vacant Housing Units	4.7%

Housing Units by Tenure

Total Households in Tenure	17,669
Owner Occupied Housing Units	13,499
Owner Occupied free and clear	38.3%
Owner Occupied with a mortgage or loan	61.7%
Renter Occupied Housing Units	4,170

Race and Ethnicity

American Indian, Eskimo, Aleut	0.1%
Asian	13.4%
Black	7.5%
Hawaiian/Pacific Islander	0.0%
White	74.6%
Other	2.1%
Multi-Race	2.3%

Hispanic Ethnicity	7.5%
Not of Hispanic Ethnicity	92.5%

Race of Hispanics

Hispanics	3,178
American Indian	0.9%
Asian	1.0%
Black	1.9%
Hawaiian/Pacific Islander	0.0%
White	62.4%

Other	26.2%
Multi-Race	7.5%

Race of Non Hispanics

Non Hispanics	39,438
American Indian	0.1%
Asian	14.4%
Black	8.0%
Hawaiian/Pacific Islander	0.0%
White	75.6%
Other	0.1%
Multi-Race	1.9%

Marital Status:

Age 15 + Population	36,217
Divorced	10.6%
Never Married	28.1%
Now Married	54.0%
Now Married - Separated	1.0%
Widowed	7.2%

Educational Attainment:

Total Population Age 25+	31,514
Grade K - 8	1.1%
Grade 9 - 12	3.1%
High School Graduate	20.0%
Associates Degree	7.8%
Bachelor's Degree	27.3%
Graduate Degree	19.5%
Some College, No Degree	20.5%
No Schooling Completed	0.7%

Household Income:

Income \$ 0 - \$9,999	4.0%
Income \$ 10,000 - \$14,999	2.7%
Income \$ 15,000 - \$24,999	5.7%
Income \$ 25,000 - \$34,999	7.2%
Income \$ 35,000 - \$49,999	12.3%
Income \$ 50,000 - \$74,999	15.6%
Income \$ 75,000 - \$99,999	11.4%
Income \$100,000 - \$124,999	12.6%
Income \$125,000 - \$149,999	7.3%
Income \$150,000 +	21.1%

Average Household Income	\$121,565
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Median Household Income	\$79,970
Per Capita Income	\$50,519

Poverty: Status of Families by Family Type/Presence of Children 18 Yrs and Under

Total Families (Family Households)	11,523
Husband-Wife Family, Own Children, Below Poverty	170
Husband-Wife Family, No Own Children, Below Poverty	96
Male Householder, Own Children, Below Poverty	0
Male Householder, No Own Children, Below Poverty	5
Female Householder, Own Children, Below Poverty	113
Female Householder, No Own Children, Below Poverty	85
Husband-Wife Family, Own Children, At/Above Poverty	3,091
Husband-Wife Family, No Own Children, At/Above Poverty	5,918
Male Householder, Own Children, At/Above Poverty	218
Male Householder, No Own Children, At/Above Poverty	332
Female Householder, Own Children, At/Above Poverty	721
Female Householder, No Own Children, At/Above Poverty	776

Poverty: Popn, Ratio of Income to Poverty Level

Total Population for whom poverty status is determined	42,616
Less Than .50	1,248
.50 - .99	1,496
1.00 - 1.24	1,107
1.25 - 1.49	722
1.50 - 1.84	1,643
1.85 - 1.99	688
2.00+	35,713

Poverty: Popn by Race**By Race**

White, Below Poverty Level	2,139
White, Above Poverty Level	29,642
Black, Below Poverty Level	309
Black, Above Poverty Level	2,898
AI/Alaskan Native, Below Poverty Level	7
AI/Alaskan Native, Above Poverty Level	52
Asian, Below Poverty Level	185
Asian, Above Poverty Level	5,520
NH/PI, Below Poverty Level	2
NH/PI, Above Poverty Level	6
Some Other Race, Below Poverty Level	48
Some Other Race, Above Poverty Level	838
2+ Races, Below Poverty Level	54
2+ Races, Above Poverty Level	916

Poverty: Popn by Ethnicity

Hispanic/Latino

Hispanic/Latino, Below Poverty Level	288
Hispanic/Latino, Above Poverty Level	2,890
Non-Hispanic/Latino, Below Poverty Level	2,456
Non-Hispanic/Latino, Above Poverty Level	36,982

Non-Hispanic/Latino by Race

White, Below Poverty Level	1,936
White, Above Poverty Level	27,862
Other than White, Below Poverty Level	808
Other than White, Above Poverty Level	12,010

Vehicles Available

0 Vehicles Available	3.6%
1 Vehicle Available	36.1%
2+ Vehicles Available	60.3%
Average Vehicles Per Household	1.89
Total Vehicles Available	33,418

2023 Demographics:

Total Population	43,075
Total Households	17,934
Female Population	22,585
% Female	52.4%
Male Population	20,490
% Male	47.6%
Population Density (per Sq. Mi.)	2,949.74

Employed Civilian Population 16+

Total	25,205
% White Collar	73.8%
% Blue Collar	26.2%

Age:

Age 0 - 4	4.4%
Age 5 - 14	9.8%
Age 15 - 19	5.5%
Age 20 - 24	5.0%
Age 25 - 34	11.3%
Age 35 - 44	11.2%
Age 45 - 54	11.7%

Custom Polygon

Age 55 - 64	15.1%
Age 65 - 74	14.9%
Age 75 - 84	8.0%
Age 85 +	3.0%
Median Age	47.6

Housing Units

Total Housing Units	18,841
Occupied Housing Units	95.2%
Vacant Housing Units	4.8%

Housing Units by Tenure

Total Households in Tenure	17,934
Owner Occupied Housing Units	13,673
Owner Occupied free and clear	39.0%
Owner Occupied with a mortgage or loan	61.0%
Renter Occupied Housing Units	4,261

Race and Ethnicity

American Indian, Eskimo, Aleut	0.1%
Asian	14.6%
Black	7.5%
Hawaiian/Pacific Islander	0.0%
White	72.9%
Other	2.3%
Multi-Race	2.6%
Hispanic Ethnicity	8.4%
Not of Hispanic Ethnicity	91.6%

Race of Hispanics

Hispanics	3,606
American Indian	0.9%
Asian	0.9%
Black	1.8%
Hawaiian/Pacific Islander	0.0%
White	62.3%
Other	26.4%
Multi-Race	7.7%

Race of Non Hispanics

Non Hispanics	39,469
American Indian	0.1%
Asian	15.8%
Black	8.0%

Hawaiian/Pacific Islander	0.0%
White	73.8%
Other	0.1%
Multi-Race	2.2%

Marital Status:

Age 15 + Population	36,930
Divorced	10.7%
Never Married	28.6%
Now Married	53.5%
Now Married - Separated	1.0%
Widowed	7.3%

Educational Attainment:

Total Population Age 25+	32,400
Grade K - 9	1.1%
Grade 9 - 12	3.1%
High School Graduate	19.8%
Associates Degree	7.8%
Bachelor's Degree	27.2%
Graduate Degree	19.9%
Some College, No Degree	20.4%
No Schooling Completed	0.6%

Household Income:

Income \$ 0 - \$9,999	2.9%
Income \$ 10,000 - \$14,999	2.5%
Income \$ 15,000 - \$24,999	4.9%
Income \$ 25,000 - \$34,999	6.2%
Income \$ 35,000 - \$49,999	10.7%
Income \$ 50,000 - \$74,999	12.8%
Income \$ 75,000 - \$99,999	9.6%
Income \$100,000 - \$124,999	13.8%
Income \$125,000 - \$149,999	9.7%
Income \$150,000 +	26.9%

Average Household Income	\$144,399
Median Household Income	\$100,758
Per Capita Income	\$60,236

Vehicles Available

0 Vehicles Available	3.6%
1 Vehicle Available	36.0%
2+ Vehicles Available	60.4%
Average Vehicles Per Household	1.90

Total Vehicles Available	33,986
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2010 Demographics:

Total Population	41,746
Total Households	17,245
Female Population	21,911
% Female	52.5%
Male Population	19,835
% Male	47.5%
Population Density (per Sq. Mi.)	2,858.73

Employed Civilian Population 16+

Total	21,583
% White Collar	72.7%
% Blue Collar	27.3%

Age:

Age 0 - 4	4.8%
Age 5 - 14	11.7%
Age 15 - 19	6.2%
Age 20 - 24	5.0%
Age 25 - 34	11.3%
Age 35 - 44	12.0%
Age 45 - 54	16.1%
Age 55 - 64	15.4%
Age 65 - 74	9.7%
Age 75 - 84	5.3%
Age 85 +	2.5%
Median Age	44.3

Housing Units

Total Housing Units	18,319
Occupied Housing Units	94.1%
Vacant Housing Units	5.9%

Housing Units by Tenure

Total Households in Tenure	17,245
Owner Occupied Housing Units	13,341
Owner Occupied free and clear	31.0%
Owner Occupied with a mortgage or loan	69.0%
Renter Occupied Housing Units	3,904

Race and Ethnicity

American Indian, Eskimo, Aleut	0.1%
Asian	11.3%
Black	6.7%
Hawaiian/Pacific Islander	0.0%
White	78.0%
Other	1.9%
Multi-Race	2.0%
Hispanic Ethnicity	6.9%
Not of Hispanic Ethnicity	93.1%

Race of Hispanics

Hispanics	2,865
American Indian	0.9%
Asian	0.9%
Black	1.7%
Hawaiian/Pacific Islander	0.0%
White	62.9%
Other	26.2%
Multi-Race	7.4%

Race of Non Hispanics

Non Hispanics	38,881
American Indian	0.1%
Asian	12.1%
Black	7.1%
Hawaiian/Pacific Islander	0.0%
White	79.1%
Other	0.1%
Multi-Race	1.6%

Marital Status:

Age 15 + Population	34,859
Divorced	9.5%
Never Married	28.3%
Now Married	54.2%
Now Married - Separated	1.2%
Widowed	7.9%

Educational Attainment:

Total Population Age 25+	30,174
Grade K - 8	1.8%
Grade 9 - 12	3.6%

Custom Polygon

High School Graduate	21.4%
Associates Degree	8.1%
Bachelor's Degree	27.4%
Graduate Degree	17.0%
Some College, No Degree	20.1%
No Schooling Completed	0.7%

Household Income:

Income \$ 0 - \$9,999	2.8%
Income \$ 10,000 - \$14,999	2.0%
Income \$ 15,000 - \$24,999	7.0%
Income \$ 25,000 - \$34,999	9.0%
Income \$ 35,000 - \$49,999	13.9%
Income \$ 50,000 - \$74,999	18.8%
Income \$ 75,000 - \$99,999	12.3%
Income \$100,000 - \$124,999	12.2%
Income \$125,000 - \$149,999	7.0%
Income \$150,000 +	15.1%

Average Household Income	\$105,810
Median Household Income	\$69,829
Per Capita Income	\$43,821

Vehicles Available

0 Vehicles Available	4.2%
1 Vehicle Available	34.9%
2+ Vehicles Available	60.9%
Average Vehicles Per Household	1.91
Total Vehicles Available	32,932

2000 Census Demographics:

Total Population	43,404
Total Households	17,354
Female Population	22,541
% Female	51.9%
Male Population	20,863
% Male	48.1%

Employed Civilian Population 16+

Total	22,995
% White Collar	78.5%
% Blue Collar	21.5%

Age:

Age 0 - 4	5.3%
Age 5 - 14	13.1%
Age 15 - 19	6.3%
Age 20 - 24	4.6%
Age 25 - 34	12.2%
Age 35 - 44	16.3%
Age 45 - 54	16.5%
Age 55 - 64	11.6%
Age 65 - 74	7.2%
Age 75 - 84	4.9%
Age 85 +	2.1%
Median Age	40.5

Housing Units

Total Housing Units	18,054
Owner Occupied Housing Units	75.2%
Renter Occupied Housing Units	20.9%
Vacant Housing Units	3.9%

Race and Ethnicity

American Indian, Eskimo, Aleut	0.1%
Asian	10.2%
Hawaiian or other Pacific Islander	0.0%
Black	3.3%
White	83.5%
Other	1.4%
Two or More Races	1.5%
Hispanic Ethnicity	3.8%
Not of Hispanic Ethnicity	96.3%

Marital Status:

Age 15 + Population	35,413
Divorced	9.1%
Never Married	24.0%
Now Married	57.3%
Separated	2.8%
Widowed	7.0%

Educational Attainment:

Total Population Age 25+	30,730
Grade K - 8	2.4%
Grade 9 - 11, No diploma	4.8%

Custom Polygon

High School Graduate	22.9%
Associates Degree	6.5%
Bachelor's Degree	25.4%
Graduate Degree	15.4%
Some College, No Degree	22.0%
No Schooling Completed	0.5%

Public School Enrollment	80.2%
Private School Enrollment	19.8%

Household Income:

Income \$ 0 - \$9,999	2.4%
Income \$ 10,000 - \$14,999	2.8%
Income \$ 15,000 - \$24,999	6.9%
Income \$ 25,000 - \$34,999	8.9%
Income \$ 35,000 - \$49,999	14.1%
Income \$ 50,000 - \$74,999	21.8%
Income \$ 75,000 - \$99,999	14.9%
Income \$100,000 - \$124,999	10.9%
Income \$125,000 - \$149,999	5.6%
Income \$150,000 - \$199,999	5.2%
Income \$200,000 or More	6.4%

Average Household Income	\$86,711
Median Household Income	\$66,715
Per Capita Income	\$34,670

Vehicles Available

0 Vehicles Available	4.4%
1 Vehicle Available	35.0%
2 Vehicles Available	42.4%
3+ Vehicles Available	18.2%
Average Vehicles Per Household	1.70
Total Vehicles Available	31,350

Population Trend

2000	43,404
2010	41,746
Change 2000 to 2010	-3.8%
2018A	42,616
2023	43,075
Change 2018A to 2023	1.1%

Household Trend

2000	17,354
2010	17,245
Change 2000 to 2010	1.8%
2018A	17,669
2023	17,934
Change 2018A to 2023	1.5%

Average Household Size Trend

2000	2.5
2010	2.4
Change 2000 to 2010	-2.0%
2018A	2.4
2023	2.4
Change 2018A to 2023	-0.3%

Median Age Trend

2000	40.5
2010	44.3
2018A	46.5
2023	47.6

Housing Units Trend**Total Housing Units**

Change 2000 to 2010	1.5%
Change 2018A to 2023	1.6%

Owner Occupied Housing Units

Change 2000 to 2010	-1.8%
Change 2018A to 2023	1.3%

Renter Occupied Housing Units

Change 2000 to 2010	3.5%
Change 2018A to 2023	2.2%

Vacant Housing Units

Change 2000 to 2010	53.5%
Change 2018A to 2023	4.5%

Race and Ethnicity Trend**American Indian, Eskimo, Aleut**

Change 2000 to 2010	-3.2%
Change 2018A to 2023	1.6%

Asian and Native Hawaiian/Other Pacific Islander

Change 2000 to 2010	6.3%
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Visioning Committee March 19, 2019

Three Questions Exercise

Committee member broke into two-person groups, discussed each question and shared their discussions with the group. Listed first are key themes that came out of the discussions. Listed after that are the notes from the group presentations.

Key Themes

Technology growth

Digital media use growth

Digital backlash/pushback sparking desire for more connections

Digital divide

The needs to be in the community – embed staff, be talking to residents, market the library

Promote/offer mindfulness as a societal value

The library as an active space

Focus on our experience and that we are a trusted resources

Create more partnerships

Create community and engagement, create connections

The library as a source for a variety of services including social services

Notes for each question

1. What theories do you have about the future? What do you sense is coming?

- Deprofessionalism of library profession
- Increased automation – Staff tasks
- ½ life with technology
- More barriers and people need knowledge
- AI – Next great thing; super computer
- Sustainability - wind power / solar
- Digital divide
- Internet of things
- Traditional skills such as sewing – Not a throw-away society

- Technology rapidly changing
- Increasing use of digital
- Backlash – people wanting human connection
- People getting info in echo chambers

- More people working from home & wanting places to work & connect with colleagues around the world
- Convenience, instant gratification expected

- Books here to stay
- A/V Physical media gone all digital
- VR experiences
- Digital drawbacks
 - Health concerns
 - Social media pushback
 - Mindfulness

- Less books, more digital
- Active space - yoga/ craft / game
- Business brick & mortar (gone)
- Digital space
- Inhouse lib internet
- Change
- Library will stay relevant
- More people using space / less circulation
- Stats that we look at now won't be important
- Qualitative – focus on experience / not numbers
- More business partnerships
- Less physical stuff
- Emphasis on library niche

- No longer trust news sources
 - Don't believe what they see
 - Looking for trusted resources
 - Do research & make/create news
- People feel disconnected / don't belong
- Poverty gap will grow – less mid class / more poor
- Less funding in general
- More diversity in population (culture & economic)
- Digital divide continues to exist
 - We have to something both sides of spectrum
 - Less physical formats

2. What are the library's opportunities now and in the future?

- Community connections/partnerships
- Leader in sustainability
- Learning institution
- Support more basic needs – lunch for kids, flu shots
- Place for people to try things out
- Learn more about our neighbors – human library

- Improve society as a whole
- Library is a place to create less silos in society
- Place for people to connect
- Capitalize on our uniqueness
 - Human element
 - Personalized services
 - Programming
 - Trusted information
 - Access to expert staff, trending materials, internet, & opportunities
- Be ready to adapt to changing formats
- Digital detox
- Balance technology education / digital divide
- Physical delivery
- Provide more digital content and Library owns the content
- More marketing outside of library
- More services
- We are **trusted** source & creation space / platform
- Create community to bring people together – connect
- Access for basic / social services
- Be a leader in connecting communities around interests
- Be a trusted resource for social services (mental health & physical health)

3. What should we be trying? What risks should we be taking?

- More and different marketing in the community/"billboard"
- Use vacant buildings in the community
- Content creators/providers
- Provide more non-traditional items.
- Be more active in the community
- Determine how we can be what residents need
- Provide spaces for work from home employees, small businesses
 - True third space for community
- Lean in to books as our brand
 - An area where there is no competition
 - Promote staff expertise, personalized RA services & our abilities to exceed Amazon & Goodreads
 - Go-To place for popular materials.
 - We provide convenience
- Embed in the community
- Staffing model

- Nordstrom experience
- Study and reconfigure hours we staff for services & how we staff
- Fine free
- Library Card registration / online & provide card to all residents, don't make them sign-up

- Understand failure is good
- Take risks to innovate
- Staffing – see what works
- Desk consolidation
-
- Get out of building
 - Meet people where they are
- Create opportunities for community conversations
- Getting out into community
- Drop “library” & “Indian” from our name
- Pop-up groups every night on different topics
 - Some people don't have anyone to talk to about things. We can fill that role!

Visioning Committee March 19, 2019

Responses from the group to three questions:

Why do libraries matter?

Equity of service

Free/unlimited

Access for all

Welcoming to all

For the overall public good

Welcoming space that is free

Third space

Community space for people to gather/share

Place to learn

Enrichment

Entertainment

Peoples' University

Opportunities

Trusted source for accurate information

Create community

Whole is greater than the individual

What kind of community do we want to help create?

Engaged – connected with each other & society

Community that collaborates & shares knowledge & skills

Open to learning & teaching

Generous, not acting out of scarcity

Leading balanced lives – physical, emotional, spiritual

Residents are supportive of each other

Intentionally thoughtful

Not hopeless, feel secure

Residents have access to support for basic needs

Embrace diversity

Lifelong learners

Innovation as community culture

Kind, intelligent, accepting, caring, feeling, respectable, appreciate others for who they are, connected, know your neighbors

What kind of library do we want to create?

Serves our community

Create a sense of belonging for people

Bringing people together

Surprise & delight

Outward focused

Welcoming & inclusive

Responsive

Innovative

Comfortable – physical, emotional well being

A place to connect with others

We're the place members think of first

Make people's lives easier

Promote & practice sustainability

Encourage civil discourse, foster curiosity, & inspire people

Taxpayers want to support the library with their money

Make residents' lives easier

Generate excitement among our residents

People/businesses want to partner with the library.

Visioning Committee March 19, 2010

What should the library do to meet the future?

All of the notes from the discussions throughout the afternoon were displayed on the walls and the committee members were given 10 “votes” and directed to use those 10 to indicate on the flipchart notes their priorities for the library’s future. These were the selected priorities (not ranked in order, the numbers represent the number of votes each received):

- Technology growth 3
- Be in the community – embed staff, talk with residents, market out in the community 8
- Promote/offer mindfulness as a societal value 1
- More partnerships 4
- The library as a trusted source 1
- The library creating community 3
- All deserve access 1
- All deserve equity of service 2
- All feel welcomed 1
- The library is for the overall public good 2
- The library provides a welcoming space that is free 1
- Provide community space for people to gather and share 6
- Provide enrichment 1
- Provide entertainment 1
- The library is a trusted source for information 5
- Help to create an engage community by connecting people 2
- Help to create a community that collaborates and shares knowledge and skills 4
- The community acts generously and not out of scarcity 1
- The community is supportive of each other 1
- Residents have access to basic needs 1
- Support life-long learners 2
- Create a sense of belonging 3
- Surprise and delight people 4
- The library is outward focused 2
- The library is welcoming and inclusive 1
- The library is responsive 3
- The library is innovative 4
- The library makes people feel comfortable, both physically and relative to their well-being 1
- We’re the place residents think of first 1
- The library makes peoples’ lives easier 4
- The library generates excitement among residents 3
- All residents say, “The library help me _____ . 1
- All residents say, “I’m grateful to the library for their _____ . 2

The committee reviewed these statements and identified common themes among these statements. The numbers represent the total number of votes each combined theme received:

- Engaged and connected community. "Happy neighborhood" 19
- Outside our walls 20
- Trusted source 7
- Provide equity and inclusivity 9
- Responsive to community interests. "Pursuit of happiness" 13/16
- Innovative 12
- Residents have access to basic needs 2

Notes from the April 2018 Board meeting discussion about the Learning and Making Survey.

The trustees focused on a spreadsheet with data from the Learning and Making survey. The spreadsheet listed the top activities that the respondents would use a space for at the library and take classes in. The information was organized by age group. Key points from the discussion:

Bukovac noted that across all age groups well over 50% of respondents think these are activities that the library should be offering. People are interested in doing things that we don't do or we do very little of, or they also think it's something the library should be offering.

Akhras thought it was interesting that the age group that visits us the least (18-24) was also the group with the highest percentage as far as wanting us to provide these activities.

Yorktown mall offering spaces in storefronts for woodworking, painting, holding a chef contest. Another source of competition for libraries. Is this concept an idea for the library? Use empty space in a strip mall. Rent that space for a "studio"? Use it as a pop-up space? One trustee would like everything to stay in the library. Another suggested we use the Oak Trace (senior living) would shop.

Use spaces in the library in multiple ways. Convert the café for something else for a couple of hours and then convert it back to a café. Requires portable furniture, etc. Could the teen space be used as a co-working space. Asma shared that her friend is starting a co-working space just for woman to promote networking and learning (bringing in speakers also).

Think about what topics lend themselves to all ages. Also what topics lend themselves to parents/grandparents working with their kids. Marian's husband won't do robotics on his own but he enjoys doing it with his grandkids.

Perhaps address topics as a series – this quarter we're doing electronics, this quarter we're doing sewing.

Think about how people hung out in bookstores. They still want a place like that. Can the library provide that type of lounging space? People don't necessarily want a study table and chair to do their "work". Everyone does work in a variety of settings and furniture.

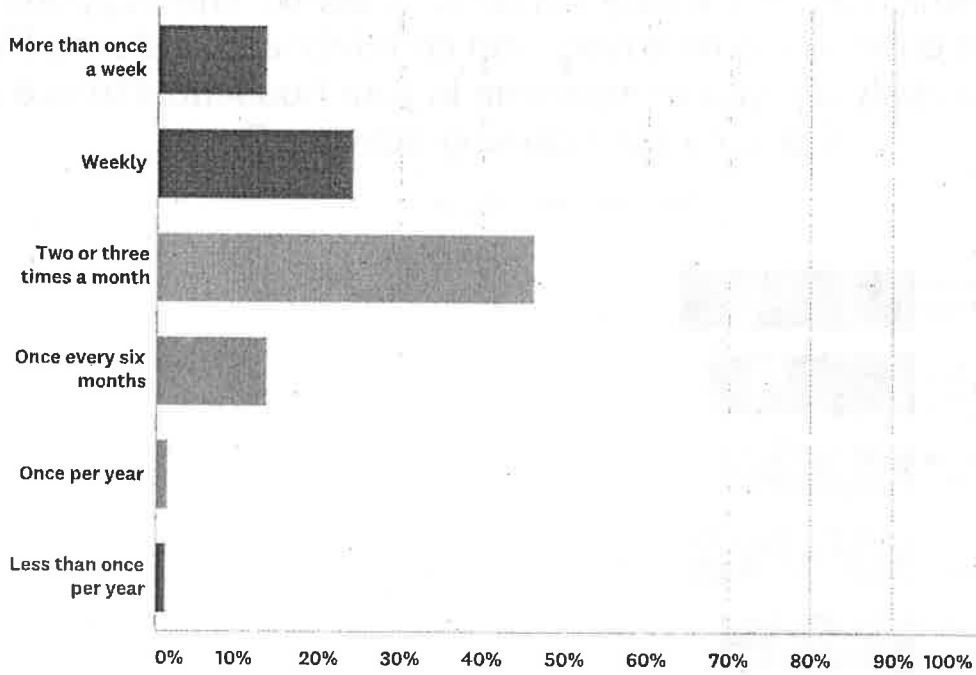
Create more of an emphasis on the arts. Specifically explore the arts. Where do kids go to be exposed to the arts? Music, painting, calligraphy, etc. Provide a space to explore the arts. Think of art appreciation and literature as expressions of creativity. Create music – provide instruments.

Adults ages 35 – 44 expressed the most interest in learning and most strongly expressed that the library should be teaching/offering these things. What does that mean for marketing??

Learning and Making

Q1 On average, how often do you or others in your household use the library?

Answered: 2,047 Skipped: 6

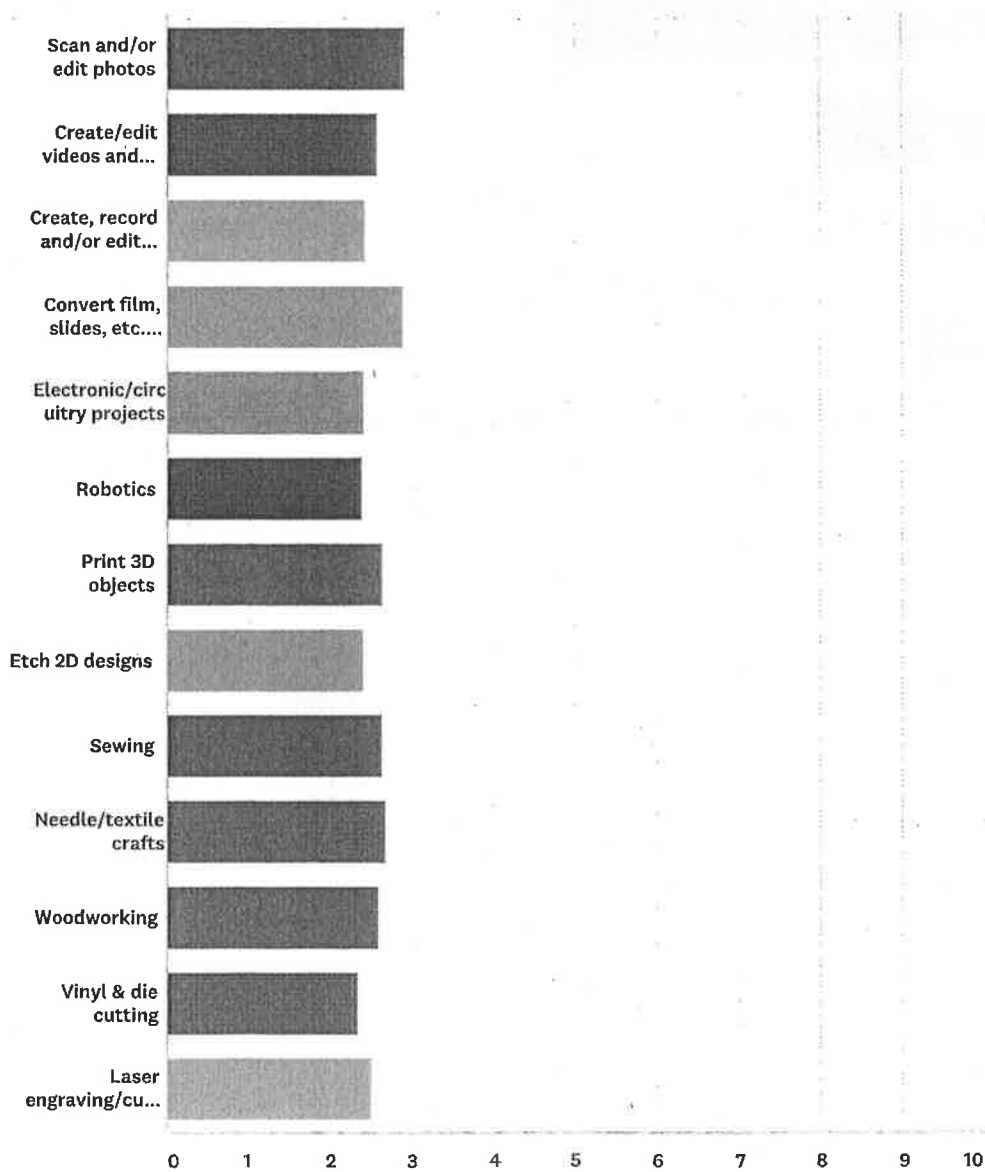


ANSWER CHOICES	RESPONSES	
More than once a week	13.29%	272
Weekly	23.99%	491
Two or three times a month	46.31%	948
Once every six months	13.58%	278
Once per year	1.56%	32
Less than once per year	1.27%	26
TOTAL		2,047

Learning and Making

Q2 Maker programs have been very popular at IPPL. These programs provide learning by doing and creative activities. Many libraries have a dedicated "maker space" for DIY and collaborative learning in the areas of technology, science, crafts, and textiles. The library provides tools and resources which residents may not have at home. This supports the library's focus on inspiring discovery and creativity and fostering life-long learning. How likely are you or someone in your household to use such a space for the following activities?

Answered: 1,841 Skipped: 212



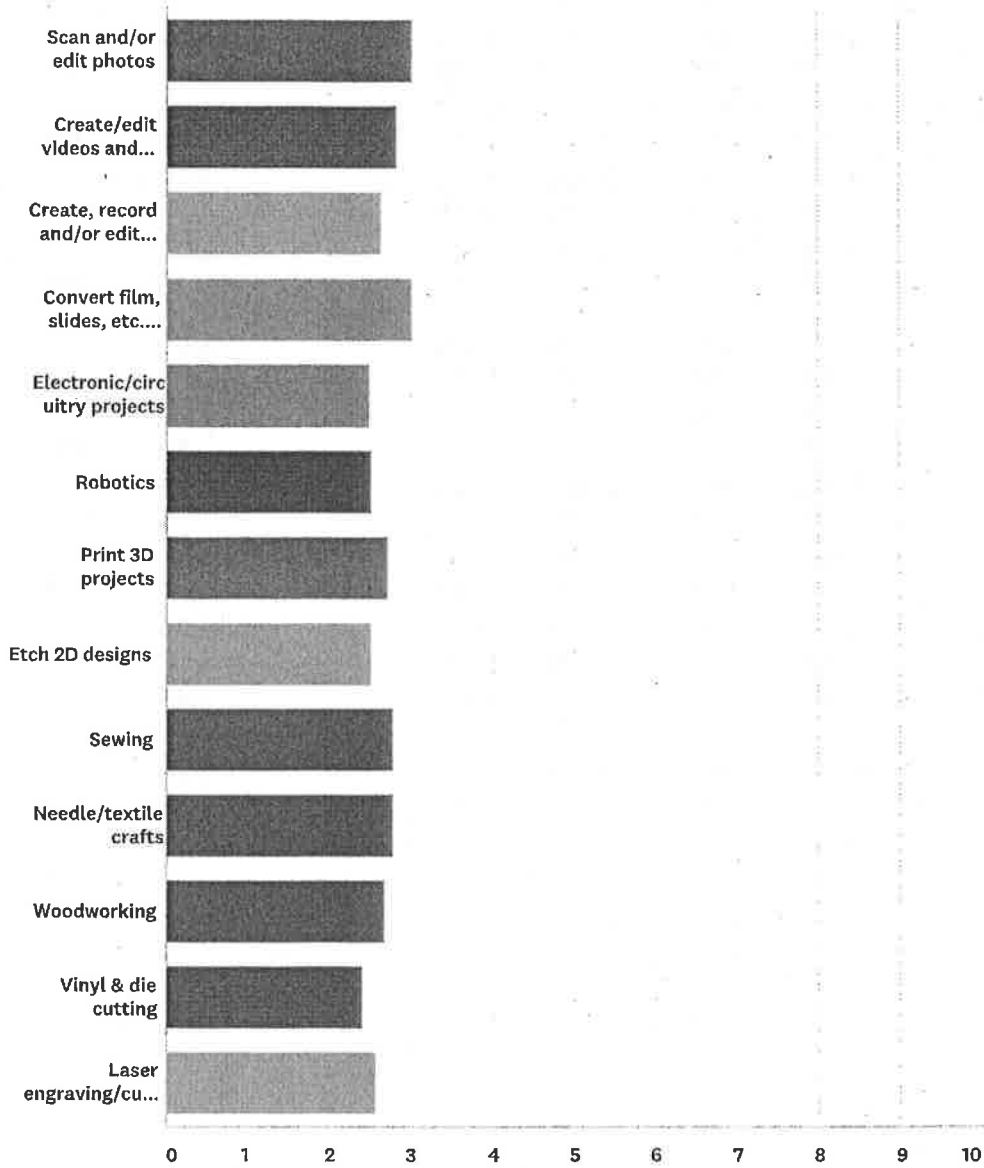
Learning and Making

	VERY LIKELY	LIKELY	POSSIBLY	NOT AT ALL	NOT SURE/NEED TO KNOW MORE	TOTAL	WEIGHTED AVERAGE
Scan and/or edit photos	10.95% 200	14.02% 256	35.16% 642	34.50% 630	5.37% 98	1,826	2.91
Create/edit videos and movies	6.24% 113	7.96% 144	30.66% 555	47.96% 868	7.18% 130	1,810	2.58
Create, record and/or edit music or podcasts	4.07% 74	6.81% 124	23.24% 423	59.95% 1,091	5.93% 108	1,820	2.43
Convert film, slides, etc. to digital formats	11.50% 210	13.96% 255	32.48% 593	36.47% 666	5.59% 102	1,826	2.89
Electronic/circuitry projects	4.78% 87	7.30% 133	20.92% 381	57.44% 1,046	9.56% 174	1,821	2.40
Robotics	4.77% 86	7.21% 130	18.07% 326	61.92% 1,117	8.04% 145	1,804	2.39
Print 3D objects	6.39% 116	10.68% 194	29.07% 528	47.41% 861	6.44% 117	1,816	2.63
Etch 2D designs	4.10% 74	7.14% 129	22.98% 415	56.15% 1,014	9.63% 174	1,806	2.40
Sewing	6.88% 124	9.93% 179	27.07% 488	51.30% 925	4.83% 87	1,803	2.63
Needle/textile crafts	6.60% 120	11.28% 205	29.26% 532	48.07% 874	4.79% 87	1,818	2.67
Woodworking	5.96% 108	9.49% 172	27.04% 490	52.21% 946	5.30% 96	1,812	2.59
Vinyl & die cutting	3.88% 70	6.09% 110	18.60% 336	64.17% 1,159	7.25% 131	1,806	2.35
Laser engraving/cutting	4.98% 90	9.24% 167	24.56% 444	54.04% 977	7.19% 130	1,808	2.51

Learning and Making

Q3 How likely are you or someone in your household to attend a class to learn about each of these?

Answered: 1,822 Skipped: 231



	VERY LIKELY	LIKELY	POSSIBLY	NOT AT ALL	NOT SURE/NEED TO KNOW MORE	TOTAL	WEIGHTED AVERAGE
Scan and/or edit photos	12.80% 231	16.74% 302	33.54% 605	33.70% 608	3.22% 58	1,804	3.02
Create/edit videos and movies	9.01% 162	14.52% 261	29.92% 538	42.77% 769	3.78% 68	1,798	2.82
Create, record and/or edit music or podcasts	6.14% 110	10.83% 194	26.84% 481	52.29% 937	3.91% 70	1,792	2.63

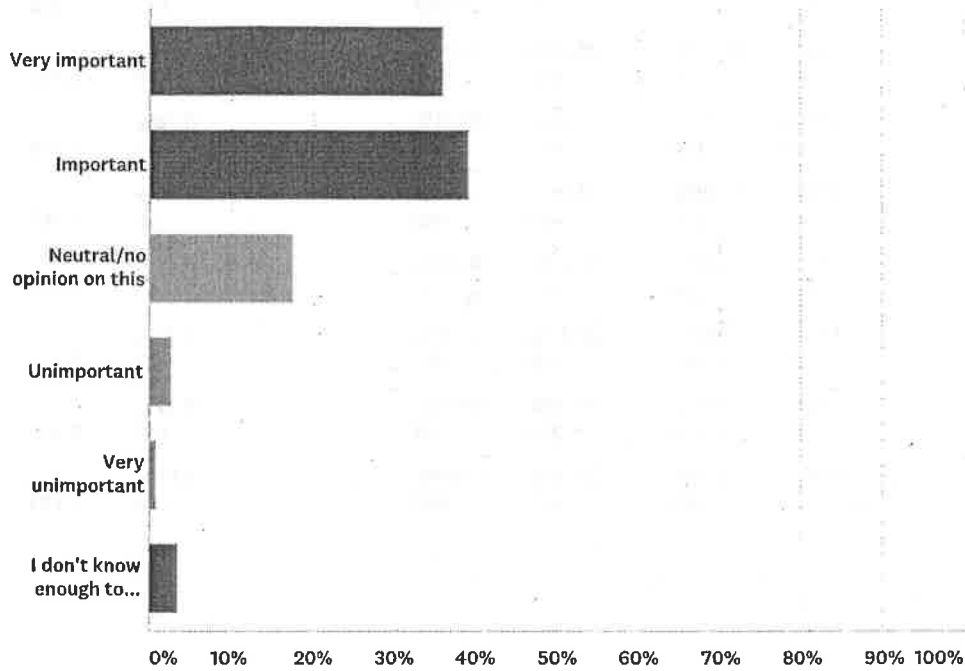
Learning and Making

Convert film, slides, etc. to digital formats	12.93% 234	16.57% 300	32.54% 589	34.25% 620	3.70% 67	1,810	3.01
Electronic/circuitry projects	5.73% 103	7.68% 138	22.93% 412	57.32% 1,030	6.34% 114	1,797	2.49
Robotics	6.60% 118	8.33% 149	20.53% 367	58.56% 1,047	5.98% 107	1,788	2.51
Print 3D projects	7.87% 141	12.11% 217	28.29% 507	46.21% 828	5.52% 99	1,792	2.71
Etch 2D designs	4.99% 89	9.53% 170	23.49% 419	55.21% 985	6.78% 121	1,784	2.51
Sewing	9.12% 163	12.98% 232	27.35% 489	47.43% 848	3.13% 56	1,788	2.78
Needle/textile crafts	8.71% 156	13.06% 234	28.74% 515	46.04% 825	3.46% 62	1,792	2.78
Woodworking	7.64% 137	11.54% 207	26.14% 469	50.39% 904	4.29% 77	1,794	2.68
Vinyl & die cutting	4.32% 77	7.74% 138	19.08% 340	62.74% 1,118	6.12% 109	1,782	2.41
Laser engraving/cutting	5.97% 107	9.21% 165	26.30% 471	52.60% 942	5.92% 106	1,791	2.57

Learning and Making

Q4 How important do you think it is for the library to provide the community the types of making and learning opportunities listed above?

Answered: 1,833 Skipped: 220



ANSWER CHOICES	RESPONSES	
Very important	35.95%	659
Important	39.17%	718
Neutral/no opinion on this	17.68%	324
Unimportant	2.73%	50
Very unimportant	0.93%	17
I don't know enough to answer this question	3.55%	65
TOTAL		1,833

Learning and Making

Q5 Are there other types of DIY or creative activities or classes the library should provide?

Answered: 823 Skipped: 1,230

#	RESPONSES	DATE
1	Meals kids can make? something with out adult supervision or very little adult help	9/13/2017 6:53 AM
2	I just don't know. Retiree somewhat out of this, focused elsewhere.	9/12/2017 1:49 PM
3	Resume building	9/12/2017 12:18 PM
4	gardening	9/12/2017 8:32 AM
5	medicare savings	9/11/2017 12:52 PM
6	Converting VHS to DVD	9/11/2017 12:49 PM
7	no	9/11/2017 12:25 PM
8	Finance and computer "friendly" help classes	9/11/2017 11:55 AM
9	photography class	9/10/2017 5:00 PM
10	Don't know	9/10/2017 2:05 PM
11	Not that I can think of	9/10/2017 12:51 PM
12	no	9/10/2017 8:05 AM
13	adding words to music video, sewing and craft	9/10/2017 4:29 AM
14	No	9/9/2017 1:51 PM
15	I'm always interested in learning more about my computer	9/9/2017 1:09 PM
16	no suggestions	9/9/2017 12:23 PM
17	Senior help tools with resources in the community	9/9/2017 10:33 AM
18	Can't think of any	9/9/2017 9:44 AM
19	meditation	9/9/2017 8:17 AM
20	I like the 3D printer. Not sure of the need for all the other stuff.	9/9/2017 12:28 AM
21	Not that I can think of at the moment	9/8/2017 6:49 PM
22	More toddlers activities in the afternoon for working parents to attend .	9/7/2017 9:19 PM
23	Not sure. Would have to think about it a while.,	9/7/2017 8:03 PM
24	Do not know of any.	9/7/2017 6:51 PM
25	Computer maintenance	9/7/2017 5:30 PM
26	genealogy	9/7/2017 10:41 AM
27	Do it yourself spreadsheets for taxes?	9/7/2017 8:05 AM
28	?	9/6/2017 11:30 PM
29	computer learning aides	9/6/2017 11:23 PM
30	Anything to do with the Trades	9/6/2017 10:25 PM
31	I can't think of anything right now, but I really appreciate the classes that you guys have been offering last few years	9/6/2017 10:11 PM
32	no	9/6/2017 9:48 PM

Learning and Making

33	I would love to be able to use an electronic machine called "ScanNCut2". I have seen it used elsewhere, and thought it was amazing.	9/6/2017 9:43 PM
34	Manage Microsoft and popular application	9/6/2017 9:29 PM
35	do not know	9/6/2017 9:12 PM
36	We would be more likely to take advantage of these opportunities if provided for children.	9/6/2017 9:03 PM
37	can't think of any right now	9/6/2017 8:38 PM
38	Photoshop	9/6/2017 8:30 PM
39	useful	9/6/2017 6:59 PM
40	How to Youtube video posting	9/6/2017 6:33 PM
41	Programming C# or P.I.c.	9/6/2017 5:36 PM
42	I can't think of anything else	9/6/2017 4:27 PM
43	no	9/6/2017 4:20 PM
44	None that I can think of.	9/6/2017 3:21 PM
45	What is offered is great.	9/6/2017 2:35 PM
46	Tax info	9/6/2017 2:17 PM
47	Art projects, modern technology	9/6/2017 1:46 PM
48	when I was a child our library offered Cooking-it was fun!	9/6/2017 1:24 PM
49	cannot think of any	9/6/2017 12:11 PM
50	Unsure	9/6/2017 12:01 PM
51	maybe	9/6/2017 11:19 AM
52	Not sure	9/6/2017 11:00 AM
53	Home Organizing - how to decide on what items to keep and which to discard	9/6/2017 10:22 AM
54	Canvas painting or creating yard art (metal)	9/6/2017 10:18 AM
55	theatre/drama?	9/6/2017 10:04 AM
56	Photography	9/6/2017 9:48 AM
57	How to arrange flowers ??	9/6/2017 8:49 AM
58	Maybe	9/6/2017 8:42 AM
59	No	9/6/2017 8:30 AM
60	Not to my knowledge.	9/6/2017 8:29 AM
61	PowerPoint	9/6/2017 8:07 AM
62	no	9/6/2017 8:06 AM
63	Cell phone clases	9/6/2017 7:52 AM
64	Gift packing, framing	9/6/2017 7:38 AM
65	Jewelry	9/6/2017 7:25 AM
66	Knitting, crocheting, foreign language, excel basics class or Microsoft class	9/6/2017 6:41 AM
67	No	9/6/2017 4:38 AM
68	Would like more computer program 'instruction sessions' or classes that provide tips and techniques for using newer social media tools. Also, would like the library to consider offering some of the 'Civics classes' that are available via the Citizen Advocacy Center in Elmhurst.	9/6/2017 2:13 AM
69	none	9/6/2017 1:16 AM
70	No	9/6/2017 12:55 AM
71	jewelry making	9/6/2017 12:42 AM

Learning and Making

72	No	9/5/2017 11:55 PM
73	No	9/5/2017 11:47 PM
74	interest stuff(like slime)	9/5/2017 11:18 PM
75	Art classes for adults	9/5/2017 11:08 PM
76	Can't think of any at the moment	9/5/2017 11:02 PM
77	Party favors for kids Birthday parties	9/5/2017 10:37 PM
78	Have no idea	9/5/2017 9:54 PM
79	?	9/5/2017 9:26 PM
80	Knitting, beading crochet	9/5/2017 9:16 PM
81	I think you have covered it well from the list above	9/5/2017 8:49 PM
82	Video game design	9/5/2017 8:47 PM
83	Printmaking, lettering, collage	9/5/2017 8:32 PM
84	Physics, math, chemistry	9/5/2017 8:20 PM
85	various art projects and book writing hints etc	9/5/2017 8:14 PM
86	?	9/5/2017 8:10 PM
87	NO	9/5/2017 7:58 PM
88	Scrapebooking	9/5/2017 7:44 PM
89	Painting, embroidery, culinary, pottery	9/5/2017 7:31 PM
90	No idea	9/5/2017 7:19 PM
91	simple home repairs	9/5/2017 7:19 PM
92	Spreadsheets(excel and pivot tables)	9/5/2017 7:16 PM
93	Your doing Great. Keep up the Good work	9/5/2017 7:11 PM
94	Current trends	9/5/2017 6:57 PM
95	their could be more	9/5/2017 6:57 PM
96	unsure	9/5/2017 6:45 PM
97	How to Budget	9/5/2017 6:27 PM
98	house flipping class	9/5/2017 6:06 PM
99	I think any programs the library provides is good for the community and a bonus	9/5/2017 5:34 PM
100	Creative writing clubs/workshops	9/5/2017 5:25 PM
101	nothing comes to mind	9/5/2017 5:22 PM
102	Not able to attend classes	9/5/2017 5:21 PM
103	no	9/5/2017 5:11 PM
104	No	9/5/2017 5:02 PM
105	Home Decorating & Remodeling	9/5/2017 4:56 PM
106	Crochet classes and more computer classes	9/5/2017 4:51 PM
107	calligraphy	9/5/2017 4:48 PM
108	Scrap booking	9/5/2017 4:48 PM
109	Not sure	9/5/2017 4:43 PM
110	Ceramics , pottery, painting	9/5/2017 4:39 PM

Learning and Making

111	Scrap booking, paper crafts... those are the first that come to mind. These could also be combined with laser cutter tutorials. Maybe expose people to more diversity of classes by incorporating classes where each of the previous categories overlap. For example the laser cutter or 3D printer could be used to create a template for a sewing project.	9/5/2017 4:31 PM
112	Not sure	9/5/2017 4:26 PM
113	Not that I can think of	9/5/2017 4:23 PM
114	Great Ideas - my children are aged NB - 6, would use more as they get older	9/5/2017 3:24 PM
115	no	9/5/2017 3:23 PM
116	Can't think of any right now.	9/5/2017 3:16 PM
117	plumbing, simple car information	9/5/2017 3:15 PM
118	Bridge lessons or interior design class	9/5/2017 3:14 PM
119	loved the gardening and seed programs. foraging and plant and animal id w books would be useful though i know forest preserve has some of these. we also are interested in low tech making such as baskets and weaving etc as well as homeschool and kids programs	9/5/2017 3:08 PM
120	painting	9/5/2017 3:08 PM
121	For middle schoolers - how to write better (complete sentences and proper punctuation) Researching skills, summarizing, etc	9/5/2017 2:56 PM
122	Paper crafts- Scrapbooking- and I could teach them!!	9/5/2017 2:50 PM
123	Not that I can say	9/5/2017 2:42 PM
124	no	9/5/2017 2:38 PM
125	None at this time	9/5/2017 2:34 PM
126	no opinion	9/5/2017 2:25 PM
127	None	9/5/2017 2:20 PM
128	Clay figure making	9/5/2017 2:17 PM
129	Something with sports	9/5/2017 2:14 PM
130	Na	9/5/2017 2:14 PM
131	English	9/5/2017 2:14 PM
132	don'y know of any	9/5/2017 1:57 PM
133	Windows 10 for beginners w/ a competent instructor!	9/5/2017 1:36 PM
134	art for arts sake; chess lessons;	9/5/2017 1:32 PM
135	horticulture, legal courses (wills, real estate)	9/5/2017 1:31 PM
136	no	9/5/2017 1:27 PM
137	Computer based projects	9/5/2017 1:25 PM
138	Creative writing classes for elementary school kids	9/5/2017 1:23 PM
139	baking/cake decorating	9/5/2017 1:21 PM
140	programming	9/5/2017 1:21 PM
141	Seasonal craft with bigger class size	9/5/2017 1:20 PM
142	you do enough, thank you!	9/5/2017 1:17 PM
143	Nothing comes to mind.	9/5/2017 1:15 PM
144	healthy cooking	9/5/2017 1:14 PM
145	None	9/5/2017 1:14 PM
146	Making holiday decorations	9/5/2017 1:05 PM
147	Quilling	9/5/2017 1:02 PM

Learning and Making

148	Some books in different language	9/5/2017 12:51 PM
149	As technology continues to advance the library should keep up with what are the most sot after.	9/5/2017 12:47 PM
150	Needlecrafts	9/5/2017 12:44 PM
151	info for older people - insurance, \$ issues, what is available in the community - what resources you have as you age.	9/5/2017 12:43 PM
152	None come too mind...like tho see audio science books expanded.	9/5/2017 12:40 PM
153	painting	9/5/2017 12:37 PM
154	No	9/5/2017 12:32 PM
155	No	9/5/2017 12:27 PM
156	Computer classes	9/5/2017 12:26 PM
157	Other crafts: beads, jewelry, etc. Exercise, art, cooking, home arts, DIY, etc.	9/5/2017 12:22 PM
158	Knitting or croqueting	9/5/2017 12:20 PM
159	Don't have any idea	9/5/2017 12:15 PM
160	Not at this time.	9/5/2017 11:59 AM
161	N/a	9/5/2017 11:40 AM
162	I prefer the engineering / mechanical ones! :)	9/5/2017 11:38 AM
163	?	9/5/2017 11:36 AM
164	I would like to learn to knit & also coding/computer	9/5/2017 11:35 AM
165	No	9/5/2017 11:33 AM
166	Beginning Photography	9/5/2017 11:33 AM
167	HOUSEHOLD EFFICIENCY/ORGANIZATION/BUDGETING	9/5/2017 11:32 AM
168	Crafts	9/5/2017 11:30 AM
169	No	9/5/2017 11:25 AM
170	Painting furniture or cabinetry.	9/5/2017 11:25 AM
171	yes, An informed society is a productive society	9/5/2017 11:24 AM
172	jewelry creation	9/5/2017 11:19 AM
173	Crafts	9/5/2017 11:19 AM
174	Computer classes	9/5/2017 11:16 AM
175	Children's classes in the above category. I would love to introduce my kids to woodworking, construction type classes.	9/5/2017 11:11 AM
176	Budget/financing, college application assistance.	9/5/2017 11:11 AM
177	How to use procreate and/or similar apps	9/5/2017 11:08 AM
178	no	9/5/2017 11:04 AM
179	I don't know, and I'm not really concerned about those things.	9/5/2017 11:01 AM
180	Not sure	9/5/2017 11:01 AM
181	Decorating interior and exterior.	9/5/2017 10:59 AM
182	Photography	9/5/2017 10:58 AM
183	Possibly a career class- where each week you explore a career and a related craft for kids; Sign language class; Learning strategy games like chess; Cooking; Tie die crafts for kids; Emergency preparedness;	9/5/2017 10:58 AM
184	Decorating and how to	9/5/2017 10:55 AM
185	No	9/5/2017 10:55 AM

Learning and Making

186	Gardening/composting	9/5/2017 10:51 AM
187	classes for the elderly on staying young	9/5/2017 10:51 AM
188	no	9/5/2017 10:50 AM
189	Health	9/5/2017 10:50 AM
190	Support for healthy living	9/5/2017 10:50 AM
191	ACT & SAT college prep classes	9/5/2017 10:49 AM
192	Not at this time	9/5/2017 10:49 AM
193	MAYBE COOKING IF POSSIBLE	9/5/2017 10:47 AM
194	no idea	9/5/2017 10:43 AM
195	No	9/5/2017 10:43 AM
196	Arts and Crafts	9/5/2017 10:42 AM
197	the iphone, computer etc classes are very popular; day time for senior good also	9/5/2017 10:39 AM
198	No	9/5/2017 10:38 AM
199	project for the family to learn and complete together	9/5/2017 10:37 AM
200	I think you have it covered.	9/5/2017 10:37 AM
201	Tutoring help with homework	9/5/2017 10:35 AM
202	Knitting, crocheting, cross stitch, needle point, etc.	9/5/2017 10:35 AM
203	None	9/5/2017 10:32 AM
204	Cake decorating	9/5/2017 10:31 AM
205	Home education would be wonderful for us who are just moving out or going to college and cpr classes!	9/5/2017 10:30 AM
206	Plenty of ideas of DIY projects on Pinterest if the library is in need or want of ideas	9/5/2017 10:30 AM
207	More toddler activities (not classes but get together, free style activities). Music and art related activities more often.	9/5/2017 10:29 AM
208	unsure	9/5/2017 10:27 AM
209	home improvement?, forts/treehouse techniques for kids	9/5/2017 10:27 AM
210	i would be interested in photography	9/5/2017 10:26 AM
211	Continue with these type of projects	9/5/2017 10:25 AM
212	Maybe English as a second language	9/5/2017 10:24 AM
213	Computer skills	9/5/2017 10:24 AM
214	cooking	9/5/2017 10:23 AM
215	Art classes for adults	9/5/2017 10:22 AM
216	Not sure	9/5/2017 10:21 AM
217	Different language storytime classes for toddlers, origami projects/classes , hand shadow projects, puppet making, knitting	9/5/2017 10:21 AM
218	No	9/5/2017 10:20 AM
219	Painting furniture	9/5/2017 10:19 AM
220	coding	9/5/2017 10:18 AM
221	None at this time	9/5/2017 10:17 AM
222	Na	9/5/2017 10:17 AM
223	None that I can think of.	9/5/2017 10:17 AM
224	N/a	9/5/2017 10:17 AM

Learning and Making

225	no	9/5/2017 10:17 AM
226	Converting video film to cds	9/5/2017 10:16 AM
227	Auto. House work.	9/5/2017 10:15 AM
228	Editing Videos	9/5/2017 10:15 AM
229	cooking for kids and adults	9/5/2017 10:15 AM
230	No	9/5/2017 10:14 AM
231	Egineering	9/5/2017 10:14 AM
232	not that I know	9/5/2017 10:14 AM
233	IPhone iPad usage.	9/5/2017 10:14 AM
234	Stuff for kids 5 and up	9/5/2017 10:13 AM
235	Computer science	9/5/2017 10:13 AM
236	N/A	9/5/2017 10:12 AM
237	how to store and archive photos on computer, what to do with photos	9/5/2017 10:12 AM
238	Age appropriate for each of those would be great :)	9/5/2017 10:12 AM
239	Unsure at this time.	9/5/2017 10:12 AM
240	Wood staining	9/5/2017 10:11 AM
241	no	9/5/2017 10:09 AM
242	no	9/5/2017 10:09 AM
243	Basic simple home repairs	9/5/2017 10:09 AM
244	Cooking and scrapbooking	9/5/2017 10:08 AM
245	No	9/5/2017 10:08 AM
246	Woodworks, Lego, science experiment, geography	9/5/2017 10:08 AM
247	Cake decorating!	9/5/2017 10:07 AM
248	life skills type things like doin taxes or improving credit	9/5/2017 9:03 AM
249	Kitting	9/5/2017 8:51 AM
250	drawing lessons	9/5/2017 8:27 AM
251	None that I can think of.	9/4/2017 4:05 PM
252	Knitting and crochet	9/4/2017 12:11 PM
253	Hand lettering/calligraphy	9/4/2017 12:07 PM
254	writing	9/4/2017 11:16 AM
255	Perhaps a project for decorating the outside of you house. Painting pots, birdhouses etc?	9/4/2017 7:49 AM
256	no	9/4/2017 12:02 AM
257	The Digital classes should also be held at times which working adults could still participate/sign up.	9/3/2017 10:45 PM
258	No	9/3/2017 10:23 PM
259	cooking, singing, musical instruments	9/3/2017 10:05 PM
260	star gazing? bird watching/identifying?	9/2/2017 8:53 PM
261	not sure at this time	9/2/2017 4:42 PM
262	gardening, cooking, construction	9/2/2017 1:55 PM
263	calligraphy	9/2/2017 11:45 AM
264	No	9/2/2017 10:30 AM

Learning and Making

265	Help with new technology	9/1/2017 11:36 PM
266	childrens activities and learning opportunities	9/1/2017 11:09 PM
267	I think the library has something for everyone.	9/1/2017 9:21 PM
268	Beekeeping	9/1/2017 7:46 PM
269	?	9/1/2017 6:42 PM
270	IPL provides an excellent array of services for all ages	9/1/2017 6:30 PM
271	not sure	9/1/2017 6:10 PM
272	Not really	9/1/2017 5:29 PM
273	Yes, how to create a blog.	9/1/2017 2:41 PM
274	Drawing and Painting for adults. Evening/Weekend.	9/1/2017 1:41 PM
275	no	9/1/2017 12:55 PM
276	Painting	9/1/2017 12:50 PM
277	you pretty well cover anything I would be interested in	9/1/2017 11:28 AM
278	Orgami-paper folding	9/1/2017 10:32 AM
279	How to buy stocks and different types of stock	9/1/2017 6:55 AM
280	Home repairs	9/1/2017 12:18 AM
281	foreign language classes for adults	8/31/2017 11:41 PM
282	I need to be more familiar with this concept before I could respond.	8/31/2017 11:33 PM
283	Think you covered them very well. I would like to see more types of conversion	8/31/2017 10:02 PM
284	Learning languages	8/31/2017 8:36 PM
285	basic crafts, flower arranging, home repairs	8/31/2017 7:17 PM
286	Not that I am aware of	8/31/2017 6:54 PM
287	I don't think so	8/31/2017 4:18 PM
288	Don't know.	8/31/2017 3:21 PM
289	Make sure adults have options to take these classes not just kids and teens.	8/31/2017 2:58 PM
290	Can't think of any. IPPL is always anticipating this communities needs before we even realize what we need! Keep up the great work!	8/31/2017 2:57 PM
291	Cooking	8/31/2017 1:13 PM
292	Preserving old books (maybe how-to binding repairs)	8/31/2017 1:06 PM
293	advanced phone classes	8/31/2017 12:57 PM
294	I'll probably have more creative answers if I ever retire.	8/31/2017 12:42 PM
295	STEM programs for prek!	8/31/2017 12:04 PM
296	Intros to auto mechanics, carpentry, metal working etc. that teens could be exposed to as possible career choices since these types of classes are no longer offered in schools.	8/31/2017 11:34 AM
297	Financial Planning	8/31/2017 11:13 AM
298	Quilt making	8/31/2017 11:05 AM
299	Quilting...there are a few stores in the area but this would be a great creative idea for the area.	8/31/2017 9:28 AM
300	no	8/31/2017 7:49 AM
301	Estate planning (lawyer/mentor), science-math tutoring by practicing engineers/scientists, public speaking,	8/31/2017 7:05 AM
302	Flowers related	8/31/2017 6:31 AM
303	Can't think of any.	8/30/2017 11:44 PM

Learning and Making

304	basic science, astronomy, basic astrophysics	8/30/2017 11:20 PM
305	Basic knitting or crocheting	8/30/2017 9:34 PM
306	Bookbinding	8/30/2017 9:08 PM
307	Senior classes	8/30/2017 9:01 PM
308	Book publishing/ebook creation	8/30/2017 8:45 PM
309	Can't think of anything now.	8/30/2017 8:29 PM
310	computers & software problem solving	8/30/2017 7:58 PM
311	no opinion	8/30/2017 7:44 PM
312	No	8/30/2017 7:31 PM
313	No	8/30/2017 6:26 PM
314	Help with managing new devices and upgrading current technology.	8/30/2017 6:17 PM
315	Computer classes	8/30/2017 5:52 PM
316	Possibly group music lessons/classes	8/30/2017 5:22 PM
317	Foreign language	8/30/2017 4:54 PM
318	how to be a good reader	8/30/2017 4:28 PM
319	Everything is provided already	8/30/2017 2:49 PM
320	Painting	8/30/2017 2:37 PM
321	No	8/30/2017 2:35 PM
322	basic electrical, basic plumbing, basic woodwork	8/30/2017 2:04 PM
323	Developing excel budgets from start to finish	8/30/2017 1:55 PM
324	Resumes, job interview, computer basics	8/30/2017 1:36 PM
325	Room designing	8/30/2017 1:26 PM
326	seasonal crafts; writing workshops	8/30/2017 12:53 PM
327	Healthy living for all ages	8/30/2017 12:48 PM
328	Coding	8/30/2017 12:38 PM
329	No	8/30/2017 12:19 PM
330	not sure	8/30/2017 12:08 PM
331	jewelry making, beading	8/30/2017 11:27 AM
332	Chess teach bridge teach basic computer teach kinle	8/30/2017 11:24 AM
333	Financial aid classes	8/30/2017 11:16 AM
334	Laser cutting, designing stickers on computer and printing them out is also fun for young kids	8/30/2017 11:00 AM
335	Not sure	8/30/2017 10:45 AM
336	Not off the top of my head	8/30/2017 10:43 AM
337	Don't know	8/30/2017 10:03 AM
338	Gardening	8/30/2017 10:03 AM
339	Coding, Arduino, Home Repair/DIY	8/30/2017 9:40 AM
340	Because I am age 70, I think my needs for the library are satisfied by what you already offer. However, I really hope you focus on people younger than me, families and individuals and children who face needs that I do not. I have only support for programming for the needs of the younger than me people as my needs are already met. I love that you are considering all of these ideas.	8/30/2017 9:11 AM
341	the library is my source of the DIY projects than I need	8/30/2017 8:52 AM
342	Cooking	8/30/2017 8:47 AM

Learning and Making

343	no	8/30/2017 8:46 AM
344	I think you have it all covered	8/30/2017 8:05 AM
345	Not sure	8/30/2017 7:58 AM
346	computer programs seminars	8/30/2017 7:38 AM
347	Not informed enough	8/30/2017 7:33 AM
348	Don't know	8/30/2017 7:28 AM
349	Basic Home Repair (Plumbing, Carpentry, etc.)	8/30/2017 7:18 AM
350	N/A	8/30/2017 7:17 AM
351	Cooking classes.	8/30/2017 7:14 AM
352	Design apps	8/30/2017 7:10 AM
353	senior fitness	8/30/2017 6:45 AM
354	finances	8/30/2017 6:18 AM
355	Brain games	8/30/2017 6:07 AM
356	no	8/30/2017 5:47 AM
357	Don't know	8/30/2017 5:12 AM
358	NO	8/30/2017 4:42 AM
359	Coding	8/30/2017 2:48 AM
360	Cooking	8/30/2017 1:45 AM
361	Gardening, Home repair, Computer skills	8/30/2017 12:40 AM
362	None that I can think of	8/30/2017 12:02 AM
363	not sure	8/29/2017 11:39 PM
364	Creative thinking, English, Math classes for kids	8/29/2017 10:55 PM
365	Different crafts for kids and families	8/29/2017 10:51 PM
366	Crochet knitting	8/29/2017 10:49 PM
367	hands on art. drawing, painting, sculpting.	8/29/2017 10:38 PM
368	N/A	8/29/2017 10:30 PM
369	more language programs (english, spanish,,,))	8/29/2017 10:29 PM
370	Computer coding & more classes for hands on activities for adults & kids, like sewing, woodwork, graphic design etc	8/29/2017 10:25 PM
371	wrighting and getting published	8/29/2017 10:22 PM
372	Not sure at this time but anything that encourages children to get involved is an asset.	8/29/2017 10:21 PM
373	T-shirt decorating, Tie dye, Macrame work	8/29/2017 10:18 PM
374	Quilting	8/29/2017 10:15 PM
375	Can't think of anything else	8/29/2017 10:09 PM
376	Inserting photos into an access program	8/29/2017 10:05 PM
377	Project management	8/29/2017 10:01 PM
378	Laying floor /bathroom tile	8/29/2017 10:01 PM
379	Unsure	8/29/2017 9:54 PM
380	Financial education	8/29/2017 9:54 PM
381	How to write computer code.	8/29/2017 9:54 PM
382	how to use a graphing claculator	8/29/2017 9:40 PM

Learning and Making

383	create your own body care products with natural ingredients and essential oils or without them	8/29/2017 9:37 PM
384	Not sure	8/29/2017 9:21 PM
385	tutoring	8/29/2017 9:20 PM
386	Painting, Calligraphy	8/29/2017 9:13 PM
387	Home decorating/improvement	8/29/2017 9:07 PM
388	computer/laptop/smart phone lessons	8/29/2017 9:04 PM
389	Painting or color pencil art	8/29/2017 8:58 PM
390	bracelet making, pillow making	8/29/2017 8:57 PM
391	Simple appliance repair	8/29/2017 8:57 PM
392	Library & staff = wonderful! Thanks for the opportunity to take this survey.	8/29/2017 8:39 PM
393	Yes	8/29/2017 8:37 PM
394	None noted.	8/29/2017 8:36 PM
395	cake decorating	8/29/2017 8:35 PM
396	Weekend activities for 12-15 year olds of divorced parents who spend weekends with one of their parents and have no friends at the parents location and there are seldom activities and classes available on the weekends. A lost in the shuffle group of kids!	8/29/2017 8:33 PM
397	Floral arranging	8/29/2017 8:32 PM
398	Making dvd's from pictures or slides is what I've wanted to always do.	8/29/2017 8:24 PM
399	Canning would be very interesting	8/29/2017 8:22 PM
400	Don't know	8/29/2017 8:21 PM
401	About writing books for children.	8/29/2017 8:15 PM
402	Knitting/Crocheting	8/29/2017 8:14 PM
403	ceramics	8/29/2017 8:08 PM
404	You guys do SO MANY I honestly can't think of any to add!	8/29/2017 8:07 PM
405	Digital scrapbooking	8/29/2017 8:07 PM
406	More cooking classes	8/29/2017 8:02 PM
407	How to use Facebook and implement security on it	8/29/2017 7:57 PM
408	How to record music, use mixers, etc.	8/29/2017 7:51 PM
409	No. It's a library not a community college.	8/29/2017 7:50 PM
410	Anything related to finances and balancing budgets	8/29/2017 7:49 PM
411	Music playing, rock, blues, traditional, coutry, etc.	8/29/2017 7:46 PM
412	I don't know.	8/29/2017 7:37 PM
413	Not sure	8/29/2017 7:33 PM
414	not sure	8/29/2017 7:31 PM
415	Study habits, organization class	8/29/2017 7:27 PM
416	No	8/29/2017 7:27 PM
417	Computer skills, Smart phone use,Apple skills	8/29/2017 7:24 PM
418	Knitting, crocheting, drawing, painting, crafts, seminars about fruits/vegetables/teas/etc., home skills,...	8/29/2017 7:24 PM
419	No	8/29/2017 7:22 PM
420	Cannot think of any right now.	8/29/2017 7:16 PM
421	Don't know	8/29/2017 7:12 PM

Learning and Making

422	photography	8/29/2017 7:12 PM
423	Not that I can think of	8/29/2017 7:07 PM
424	How about a talent show that showcases patron talents?	8/29/2017 7:02 PM
425	no	8/29/2017 6:55 PM
426	Algebra refreshers for adults	8/29/2017 6:49 PM
427	graphic design	8/29/2017 6:49 PM
428	More electronic kids books that show and read the books out loud would be fantastic	8/29/2017 6:49 PM
429	Creative things to do with photography/photographs	8/29/2017 6:47 PM
430	Stop motion animation is fun for kids. Can do this easily with materials you already have.	8/29/2017 6:47 PM
431	meditation or stress relief exercises	8/29/2017 6:42 PM
432	I haven't had the time but I would like to convert old home movies on vhs to dvd.	8/29/2017 6:40 PM
433	No	8/29/2017 6:38 PM
434	Your variety pretty well covers it	8/29/2017 6:36 PM
435	Archeology	8/29/2017 6:33 PM
436	None that I can think of at this time.	8/29/2017 6:31 PM
437	Nope	8/29/2017 6:29 PM
438	Knitting/crocheting	8/29/2017 6:28 PM
439	Digital photography	8/29/2017 6:26 PM
440	Sewing	8/29/2017 6:11 PM
441	You do a great job, I love coming to the library!	8/29/2017 6:11 PM
442	Anything to do with technology	8/29/2017 6:10 PM
443	Broadcasting	8/29/2017 6:09 PM
444	Learning behavior	8/29/2017 6:06 PM
445	Watercolor or oil painting	8/29/2017 6:05 PM
446	None at this time	8/29/2017 6:05 PM
447	Effective uses of Apple products such as iPhone, iPad, IMac and Apple Watch!	8/29/2017 6:02 PM
448	I don't know	8/29/2017 6:00 PM
449	No opinio n	8/29/2017 6:00 PM
450	Never gave it any thought	8/29/2017 6:00 PM
451	N/A	8/29/2017 5:49 PM
452	How to use social media.	8/29/2017 5:49 PM
453	No	8/29/2017 5:43 PM
454	not that I can think of	8/29/2017 5:39 PM
455	stop motion videos	8/29/2017 5:38 PM
456	Scrap booking	8/29/2017 5:36 PM
457	I wish they would bring the Big Read back!!!!	8/29/2017 5:33 PM
458	Probably	8/29/2017 5:31 PM
459	Gardening both flowers and vegetables	8/29/2017 5:31 PM
460	free tutoring by local high school students	8/29/2017 5:26 PM
461	I can't think of anything else right now	8/29/2017 5:26 PM
462	Painting	8/29/2017 5:26 PM

Learning and Making

463	Don't know of any at this time.	8/29/2017 5:24 PM
464	no	8/29/2017 5:23 PM
465	How to write a screenplay	8/29/2017 5:23 PM
466	Tie-dying t-shirts...I've never done this and think it would be cool...but I'm 50+ y/o!	8/29/2017 5:22 PM
467	more crafting opportunities	8/29/2017 5:21 PM
468	This list already contains more than I was aware of!	8/29/2017 5:20 PM
469	Possibly	8/29/2017 5:19 PM
470	Computer literacy, particularly in's and out's of Facebook, Twitter, Instagram and other social media.	8/29/2017 5:16 PM
471	First they should be provided in evening and during the day to accommodate people. They seem to be aimed at the young and the old. How about those of us in the middle that are tech savvy but not too old to want to see or convert old photos to digital. You're missing a large segment of folks in the middle.	8/29/2017 5:15 PM
472	The painting class was great.	8/29/2017 5:13 PM
473	Music composition	8/29/2017 5:09 PM
474	Can't think of any	8/29/2017 5:06 PM
475	nothing comes to mind as of now	8/29/2017 5:05 PM
476	Not sure	8/29/2017 5:05 PM
477	Bujo	8/29/2017 5:00 PM
478	Don't know	8/29/2017 4:58 PM
479	not that i can think of	8/29/2017 4:57 PM
480	Would be interested on having a adult coloring book class and cooking class	8/29/2017 4:56 PM
481	no	8/29/2017 4:55 PM
482	n/a	8/29/2017 4:52 PM
483	I think cooking would be a challenging class to have in a library setting, but anything focused on healthy eating would be great!	8/29/2017 4:51 PM
484	Possibly knitting classes	8/29/2017 4:51 PM
485	Make and take art, robotics for adults, coding for adults	8/29/2017 4:38 PM
486	no I love the library.	8/29/2017 4:37 PM
487	Don't know	8/29/2017 4:37 PM
488	Gardening and landscaping	8/29/2017 4:35 PM
489	None come to mind at the moment.	8/29/2017 4:35 PM
490	None	8/29/2017 4:28 PM
491	Learn to code	8/29/2017 4:26 PM
492	digital scrapbooking	8/29/2017 4:26 PM
493	Like what you already provide -- quick and easy one offs	8/29/2017 4:26 PM
494	No	8/29/2017 4:25 PM
495	Guitar lessons	8/29/2017 4:23 PM
496	No	8/29/2017 4:22 PM
497	learning a foreign language	8/29/2017 4:21 PM
498	working with florals; home decor	8/29/2017 4:16 PM
499	model trains	8/29/2017 4:16 PM

Learning and Making

500	How to put together a meal plan	8/29/2017 4:16 PM
501	More iPhone. And computer classes	8/29/2017 4:08 PM
502	Computer skills/social networking skills	8/29/2017 4:08 PM
503	No	8/29/2017 4:06 PM
504	Computer	8/29/2017 4:05 PM
505	Unsure at this time	8/29/2017 4:00 PM
506	Cards, Mah Jongg.	8/29/2017 3:58 PM
507	N/A	8/29/2017 3:57 PM
508	Yes	8/29/2017 3:56 PM
509	CPR & or AED use	8/29/2017 3:55 PM
510	Ancestry research	8/29/2017 3:53 PM
511	Selling items on esty or other websites	8/29/2017 3:52 PM
512	Act help	8/29/2017 3:52 PM
513	Painting, holiday decor/gifts, card making, scrapbooking, coloring, fairy garden, mindfulness meditation,	8/29/2017 3:47 PM
514	travel planning	8/29/2017 3:45 PM
515	Electronic media	8/29/2017 3:44 PM
516	??	8/29/2017 3:42 PM
517	how to travel with low budget	8/29/2017 3:42 PM
518	Do not know	8/29/2017 3:41 PM
519	No	8/29/2017 3:41 PM
520	no	8/29/2017 3:41 PM
521	Ceramics	8/29/2017 3:38 PM
522	Genealogy; creating journals	8/29/2017 3:34 PM
523	Planting!	8/29/2017 3:24 PM
524	Cooking	8/29/2017 3:22 PM
525	Not really	8/29/2017 3:21 PM
526	Jewelry making	8/29/2017 3:19 PM
527	Not dure	8/29/2017 3:18 PM
528	I believe there should be more for mid age groups	8/29/2017 3:13 PM
529	Gardening	8/29/2017 3:13 PM
530	music	8/29/2017 3:12 PM
531	Not familiar	8/29/2017 3:09 PM
532	CAD	8/29/2017 3:05 PM
533	drawing and writing	8/29/2017 3:01 PM
534	Home improvement / common repairs / design	8/29/2017 3:00 PM
535	Windows classes	8/29/2017 2:57 PM
536	Unknown	8/29/2017 2:56 PM
537	Furniture Reapholster	8/29/2017 2:50 PM
538	Gardening or bird watching	8/29/2017 2:47 PM
539	computers or seniors	8/29/2017 2:45 PM

Learning and Making

540	Ipads and computer skills for seniors	8/29/2017 2:45 PM
541	more focused on academics and information than creative	8/29/2017 2:45 PM
542	Yes	8/29/2017 2:45 PM
543	None that I know of.	8/29/2017 2:44 PM
544	...	8/29/2017 2:43 PM
545	No	8/29/2017 2:42 PM
546	Not sure	8/29/2017 2:41 PM
547	Can't think of any	8/29/2017 2:41 PM
548	knitting	8/29/2017 2:40 PM
549	Am retired so above my interest	8/29/2017 2:40 PM
550	Photography? Using a digital camera	8/29/2017 2:40 PM
551	No	8/29/2017 2:39 PM
552	Genealogy	8/29/2017 2:39 PM
553	I'm deaf so I can't hear classes and activities.	8/29/2017 2:39 PM
554	Interactive literary activities - plays, sketches, acting and writing incubators	8/29/2017 2:39 PM
555	More children's programs especially in the summer	8/29/2017 2:38 PM
556	auto mechanic	8/29/2017 2:37 PM
557	No	8/29/2017 2:32 PM
558	photography class	8/29/2017 2:26 PM
559	Anything for kids would be better, as specially in the winter they be benefit from those. Paper crafting..	8/29/2017 2:26 PM
560	how to protect personal data	8/29/2017 2:22 PM
561	No	8/29/2017 2:21 PM
562	Home gardening - growing food, herbs	8/29/2017 2:20 PM
563	No opinion.	8/29/2017 2:18 PM
564	Sketching	8/29/2017 2:17 PM
565	How to use computer databases (Access, etc.)	8/29/2017 2:14 PM
566	No	8/29/2017 2:13 PM
567	Can't think of anything	8/29/2017 2:13 PM
568	Cultural awareness activities	8/29/2017 2:11 PM
569	Gardening	8/29/2017 2:11 PM
570	I don't know	8/29/2017 2:09 PM
571	Diy repairs	8/29/2017 2:08 PM
572	Learn to navigate I-pad	8/29/2017 2:08 PM
573	I have enjoyed the computer software classes	8/29/2017 2:06 PM
574	Not right now	8/29/2017 2:05 PM
575	Computer programming, website coding, computer coding	8/29/2017 2:01 PM
576	no	8/29/2017 2:01 PM
577	not sure	8/29/2017 2:00 PM
578	No	8/29/2017 1:57 PM
579	Writing Workshops for kids	8/29/2017 1:54 PM

Learning and Making

580	I would love to see a few dramatic arts opportunities as well as continue/grow the computer/coding/engineering opportunities for kids.	8/29/2017 1:54 PM
581	art - painting, sketching	8/29/2017 1:53 PM
582	Scrapbooking nights after library closed, making genealogy books out of family pictures, classes for beginning knitting, crocheting, needlepoint, embroidery, etc., classes on organizing and storage solutions for different rooms of home, "color me beautiful" type classes for fashion and makeup, decorating tips, flower arranging, classes on different dietary needs and recipes and helpful tips.	8/29/2017 1:53 PM
583	Painting	8/29/2017 1:51 PM
584	no	8/29/2017 1:50 PM
585	computer education	8/29/2017 1:49 PM
586	It would be nice if the library could get super advanced tech classes. I feel a lot of it is for beginners.	8/29/2017 1:47 PM
587	Not sure	8/29/2017 1:47 PM
588	using software to create cards, brochures, posters, etc	8/29/2017 1:46 PM
589	No	8/29/2017 1:45 PM
590	n/a	8/29/2017 1:39 PM
591	How About basic stuff to do in the house	8/29/2017 1:38 PM
592	Plumbing	8/29/2017 1:38 PM
593	Garden designing; home rehab/decorating	8/29/2017 1:37 PM
594	no	8/29/2017 1:36 PM
595	Can't think of anything specific.	8/29/2017 1:34 PM
596	No	8/29/2017 1:32 PM
597	Gardening, food preservation	8/29/2017 1:31 PM
598	None	8/29/2017 1:28 PM
599	no	8/29/2017 1:27 PM
600	Health and nutrition, painting, up cycling	8/29/2017 1:27 PM
601	n/a	8/29/2017 1:26 PM
602	Maybe some basic skills classes such as how to change a tire, beginning first aid, cooking/making simple dishes, etc.	8/29/2017 1:26 PM
603	Very satisfied with what becomes available	8/29/2017 1:25 PM
604	no	8/29/2017 1:22 PM
605	no	8/29/2017 1:22 PM
606	Short story. ESL	8/29/2017 1:22 PM
607	Not sure.	8/29/2017 1:18 PM
608	Not at this time	8/29/2017 1:17 PM
609	I enjoy the classes on Samsung smart phone. After time change, must be in the afternoon/	8/29/2017 1:16 PM
610	Not that I can think of	8/29/2017 1:15 PM
611	It would be nice if they had a class for young boys and girls to learn about how to fix things around the home	8/29/2017 1:14 PM
612	NA	8/29/2017 1:13 PM
613	Wire wrapped jewelry, knitting, crocheting, using craft for social change! (look it up) example: kimwerker.com	8/29/2017 1:12 PM
614	None that I can think of at this time.	8/29/2017 1:11 PM
615	More computer classes	8/29/2017 1:10 PM

Learning and Making

616	Garden planning, flower arranging, decorating	8/29/2017 1:09 PM
617	i think library give computer classes twice a weel	8/29/2017 1:08 PM
618	DSLR photography workshops and photo editing	8/29/2017 1:07 PM
619	Gardening, household hacks	8/29/2017 1:07 PM
620	Plant I'd, birding, gardening	8/29/2017 1:06 PM
621	Have to think about it	8/29/2017 1:04 PM
622	Maybe easy cooking for 1-2, beer/wine making, watercolor/other painting classes, Pinterest-type crafts	8/29/2017 1:04 PM
623	Kids projects	8/29/2017 1:03 PM
624	Painting, sculpting	8/29/2017 1:03 PM
625	Children nature programs using books/videos; CPR emergency type classes.	8/29/2017 1:01 PM
626	Computer classes	8/29/2017 1:00 PM
627	Cooking, decor, art projects	8/29/2017 12:59 PM
628	You folks do a excellent programs.	8/29/2017 12:58 PM
629	No	8/29/2017 12:56 PM
630	yes	8/29/2017 12:55 PM
631	No	8/29/2017 12:54 PM
632	Cooking	8/29/2017 12:51 PM
633	Automotive maintainance	8/29/2017 12:49 PM
634	I would be interested in a mosaic art class.	8/29/2017 12:49 PM
635	Not sure	8/29/2017 12:47 PM
636	No	8/29/2017 12:45 PM
637	Spanish for beginners	8/29/2017 12:44 PM
638	auto basics	8/29/2017 12:44 PM
639	Not sure	8/29/2017 12:43 PM
640	The classes you came up with are great ideas!	8/29/2017 12:41 PM
641	NO	8/29/2017 12:39 PM
642	Personal Financiál Literacy	8/29/2017 12:39 PM
643	Coordinate furniture & arrangement	8/29/2017 12:37 PM
644	Not sure	8/29/2017 12:36 PM
645	gardening like indoor seed projects,	8/29/2017 12:36 PM
646	It would be great to have some of these activities on weekends and late evenlngs so working parents could participate as well. Thanks	8/29/2017 12:35 PM
647	No	8/29/2017 12:34 PM
648	Furniture refurbishing	8/29/2017 12:32 PM
649	VHS conversion to dvd	8/29/2017 12:30 PM
650	No	8/29/2017 12:29 PM
651	Not active in this myself but for younger ones - yes	8/29/2017 12:29 PM
652	No opinion	8/29/2017 12:27 PM
653	Unsure	8/29/2017 12:26 PM
654	Can't think of any	8/29/2017 12:26 PM

Learning and Making

655	Calligraphy and book and paper arts	8/29/2017 12:26 PM
656	Group meets of people who are single & take interest in different topics	8/29/2017 12:24 PM
657	Can't think of anything right now	8/29/2017 12:23 PM
658	I can't think of anything now.	8/29/2017 12:21 PM
659	A book writing seminar would be nice	8/29/2017 12:21 PM
660	Yes	8/29/2017 12:20 PM
661	Creative writing	8/29/2017 12:18 PM
662	not sure utube is available	8/29/2017 12:18 PM
663	Coding, photography	8/29/2017 12:18 PM
664	High tech classes	8/29/2017 12:17 PM
665	maybe papercrafting (decoupage or origami, etc.) but I can't think of any others	8/29/2017 12:16 PM
666	Can't think of anything	8/29/2017 12:16 PM
667	am satisfied with the library for our need already	8/29/2017 12:15 PM
668	Sewing and wood working	8/29/2017 12:15 PM
669	Beekeeping	8/29/2017 12:15 PM
670	Excel and data base and the above classes during the day on week days	8/29/2017 12:15 PM
671	No	8/29/2017 12:14 PM
672	Computer/Programming	8/29/2017 12:14 PM
673	Crochet	8/29/2017 12:13 PM
674	Scrapbooking	8/29/2017 12:11 PM
675	I have no thoughts on the subject.	8/29/2017 12:11 PM
676	more computer ipad/iphone for the older adults	8/29/2017 12:10 PM
677	None	8/29/2017 12:10 PM
678	drawing /water color painting	8/29/2017 12:09 PM
679	You provide a great variety	8/29/2017 12:09 PM
680	Not sure. None come to mind.	8/29/2017 12:08 PM
681	Yes	8/29/2017 12:06 PM
682	art, poetry	8/29/2017 12:05 PM
683	no	8/29/2017 12:04 PM
684	Not sure	8/29/2017 12:04 PM
685	Upholstery	8/29/2017 12:04 PM
686	Digital photography	8/29/2017 12:03 PM
687	I think maybe some classes concerning diet and nutrition would be helpful for people :)	8/29/2017 12:01 PM
688	Not that I can think of	8/29/2017 12:01 PM
689	Coding, networking	8/29/2017 12:00 PM
690	Mosaics, drawing or painting.	8/29/2017 12:00 PM
691	Crochet and knit	8/29/2017 11:59 AM
692	No	8/29/2017 11:59 AM
693	painting arts	8/29/2017 11:59 AM
694	Glass decorating	8/29/2017 11:58 AM
695	Painting	8/29/2017 11:57 AM

Learning and Making

696	Framing	8/29/2017 11:57 AM
697	Writing workshops, open mic, poetry readings	8/29/2017 11:56 AM
698	plein air painting group- gather at library in mornings	8/29/2017 11:54 AM
699	Finding stuff in the building	8/29/2017 11:54 AM
700	Gardening	8/29/2017 11:54 AM
701	languages	8/29/2017 11:53 AM
702	No	8/29/2017 11:51 AM
703	Starting a Website/Blog	8/29/2017 11:51 AM
704	Knitting	8/29/2017 11:51 AM
705	Bloggng	8/29/2017 11:51 AM
706	none that I can think of	8/29/2017 11:51 AM
707	group music lessons	8/29/2017 11:51 AM
708	coding for adults	8/29/2017 11:51 AM
709	No	8/29/2017 11:50 AM
710	More arts and crafts	8/29/2017 11:50 AM
711	Didn't even know the library provided the above.	8/29/2017 11:50 AM
712	explore vocational related creative activities for the future	8/29/2017 11:49 AM
713	Practical Auto and Home repairs.	8/29/2017 11:49 AM
714	KNITTING	8/29/2017 11:48 AM
715	Can't think of one	8/29/2017 11:48 AM
716	Crafts	8/29/2017 11:45 AM
717	basic computer programing classes (teens, adults)	8/29/2017 11:44 AM
718	Writing workshops	8/29/2017 11:44 AM
719	Life hacks	8/29/2017 11:43 AM
720	Can't think of any at the moment	8/29/2017 11:43 AM
721	PHOTOGRAPHY LESSONS	8/29/2017 11:42 AM
722	Na	8/29/2017 11:41 AM
723	No	8/29/2017 11:41 AM
724	Preschool and elementary aged Science Projects	8/29/2017 11:40 AM
725	The library already provides for computer training which helps those who did not work in a modern tech savy company that requires computer skills.	8/29/2017 11:39 AM
726	Learning how to knit all ages. This skill reinforces concentration and memory.	8/29/2017 11:39 AM
727	Cooking	8/29/2017 11:38 AM
728	Not at this time	8/29/2017 11:38 AM
729	I enjoyed the colored pencil artwork I attended. Painting or drawing and writing are what I gravitate toward	8/29/2017 11:38 AM
730	Not sure	8/29/2017 11:37 AM
731	Woodworking: creating custom frames for pictures and artwork	8/29/2017 11:37 AM
732	None	8/29/2017 11:36 AM
733	Relevant classes for retired adults.	8/29/2017 11:36 AM
734	None that I can think of	8/29/2017 11:35 AM

Learning and Making

735	Navigating websites for everyday use. Investment basics online. Filing Taxes online. Communication classes.	8/29/2017 11:35 AM
736	Singing, dancing, storytelling, role play, cursive handwriting...etc	8/29/2017 11:35 AM
737	Not sure	8/29/2017 11:34 AM
738	yes	8/29/2017 11:33 AM
739	no	8/29/2017 11:33 AM
740	I want to convert 8mm film to DVD	8/29/2017 11:33 AM
741	quick books	8/29/2017 11:32 AM
742	something on some basic home repairs	8/29/2017 11:32 AM
743	Not sure	8/29/2017 11:32 AM
744	No	8/29/2017 11:32 AM
745	comicbook convention	8/29/2017 11:31 AM
746	Don't know.	8/29/2017 11:30 AM
747	Possibly	8/29/2017 11:30 AM
748	No, I think you cover a broad scope	8/29/2017 11:30 AM
749	crafts, flower arrangements, etc.	8/29/2017 11:28 AM
750	Cooking class	8/29/2017 11:26 AM
751	No	8/29/2017 11:26 AM
752	learn to knit, painting	8/29/2017 11:25 AM
753	Healthy Cooking for Kids	8/29/2017 11:24 AM
754	Microsoft Suite trainng	8/29/2017 11:24 AM
755	Card making, arm knitting	8/29/2017 11:23 AM
756	Home repairs of all kinds	8/29/2017 11:23 AM
757	Painting	8/29/2017 11:22 AM
758	no	8/29/2017 11:22 AM
759	Art (watercolors, oils etc...)	8/29/2017 11:22 AM
760	No	8/29/2017 11:21 AM
761	no	8/29/2017 11:21 AM
762	No opinion	8/29/2017 11:21 AM
763	Undoubtedly, but nothing comes to mind.	8/29/2017 11:21 AM
764	knitting (or is that under textiles?)	8/29/2017 11:21 AM
765	Computer/coding education	8/29/2017 11:21 AM
766	I no	8/29/2017 11:21 AM
767	Art	8/29/2017 11:20 AM
768	computer based	8/29/2017 11:20 AM
769	Not that I can think of.	8/29/2017 11:19 AM
770	no	8/29/2017 11:18 AM
771	I have no idea.	8/29/2017 11:18 AM
772	More in depth computer classes	8/29/2017 11:18 AM
773	Quilting, seasonal container gardens	8/29/2017 11:18 AM
774	not that come to mind	8/29/2017 11:17 AM

Learning and Making

775	Nostalgia radio and film discussion groups	8/29/2017 11:16 AM
776	Not sure	8/29/2017 11:15 AM
777	Cooking , group outings for young adults , dancing	8/29/2017 11:15 AM
778	Crafts for adults	8/29/2017 11:15 AM
779	ESL for adults I really need ir.	8/29/2017 11:14 AM
780	Scrapbooking (both digital and paper)	8/29/2017 11:13 AM
781	Academic topics	8/29/2017 11:13 AM
782	Cooking, gardening, coding, writing	8/29/2017 11:12 AM
783	not sure	8/29/2017 11:11 AM
784	no	8/29/2017 11:10 AM
785	classes about nutrition	8/29/2017 11:10 AM
786	Welding	8/29/2017 11:10 AM
787	Not that i can think of	8/29/2017 11:09 AM
788	No	8/29/2017 11:09 AM
789	No. The library does an amazing job	8/29/2017 11:09 AM
790	Plumbing 101, Bike Maintenance	8/29/2017 11:08 AM
791	I like the presentations or talks on historical topics/events.	8/29/2017 11:08 AM
792	not sure	8/29/2017 11:07 AM
793	Computer programming (Python, etc.)	8/29/2017 11:07 AM
794	computer classes	8/29/2017 11:06 AM
795	Digital camera operating, taking better photographs, Digital SLR learn how to operate the badics	8/29/2017 11:06 AM
796	CPR , home alone , cooking, money management.	8/29/2017 11:06 AM
797	No	8/29/2017 11:05 AM
798	No	8/29/2017 11:04 AM
799	COOKING or teens	8/29/2017 11:04 AM
800	Painting, sculpture and ceramics	8/29/2017 11:03 AM
801	More art based courses. Photography, painting, graphic design.	8/29/2017 11:02 AM
802	Computer classes	8/29/2017 11:02 AM
803	Painting/Drawing	8/29/2017 11:01 AM
804	Organization	8/29/2017 10:56 AM
805	Probably	8/29/2017 10:50 AM
806	Instrumental music, painting, sculpture	8/29/2017 10:50 AM
807	no	8/29/2017 10:46 AM
808	card-making for various holidays, volunteer events to create cards and gifts for children's hospitals and local nursing homes.	8/29/2017 10:46 AM
809	Teach about Adobe products, such as InDesign; how to create a website; how to find hosts for websites; do i need a domain name?	8/29/2017 10:45 AM
810	cooking, appetizers for the holidays	8/29/2017 10:43 AM
811	Coding	8/29/2017 10:40 AM
812	College Reading	8/29/2017 10:31 AM
813	Upolestry, sign language	8/29/2017 10:30 AM

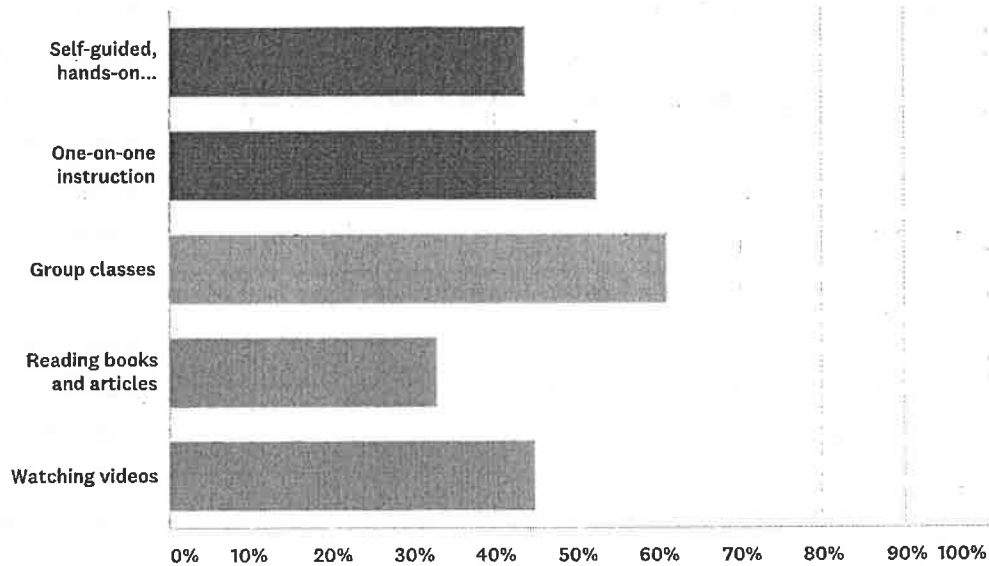
Learning and Making

814	gardening	8/29/2017 10:30 AM
815	language learning	8/29/2017 10:21 AM
816	No	8/29/2017 10:20 AM
817	Cooking	8/29/2017 10:20 AM
818	Music	8/29/2017 10:20 AM
819	Not that i can think of.	8/29/2017 10:19 AM
820	Life skills (taxes, cooking, budgeting)	8/29/2017 10:19 AM
821	I've seen them advertised before, but gardening classes are nice. I haven't had a chance to participate but now that I have my own home with a yard, I'd LOVE to develop a "green thumb".	8/29/2017 10:19 AM
822	Woodworking sounds awesome. We'd be all over that	8/29/2017 10:18 AM
823	more gardening and possibly cooking	8/29/2017 10:18 AM

Learning and Making

Q6 When using new technology/equipment, learning a new skill, or expanding your expertise, which of these methods do you prefer? Please select all that apply.

Answered: 1,801 Skipped: 252



ANSWER CHOICES	RESPONSES	
Self-guided, hands-on learning (tinker and figure it out on my own)	43.70%	787
One-on-one instruction	52.47%	945
Group classes	61.19%	1,102
Reading books and articles	32.93%	593
Watching videos	44.86%	808
Total Respondents: 1,801		

#	OTHER (PLEASE SPECIFY)	DATE
1	Asking others for their experience on the topic	9/7/2017 10:05 PM
2	School	9/6/2017 10:12 PM
3	No longer have a car. Daughler bings me for bks only.	9/6/2017 3:19 PM
4	NA	9/6/2017 9:49 AM
5	Depends on where I am in the learning process and how difficult the subject is.	9/6/2017 8:09 AM
6	Upto 5 people..for better interaction	9/6/2017 7:39 AM
7	Group classes only work if you are able to separate skill level	9/6/2017 6:15 AM
8	small classes with hands on experience	9/5/2017 7:20 PM
9	videos o ryoutube tutorial style or mystery science style	9/5/2017 3:09 PM
10	88 years old too old for these things - just use lib for books	9/5/2017 2:02 PM
11	Schools and outside classes not s library	9/5/2017 12:52 PM

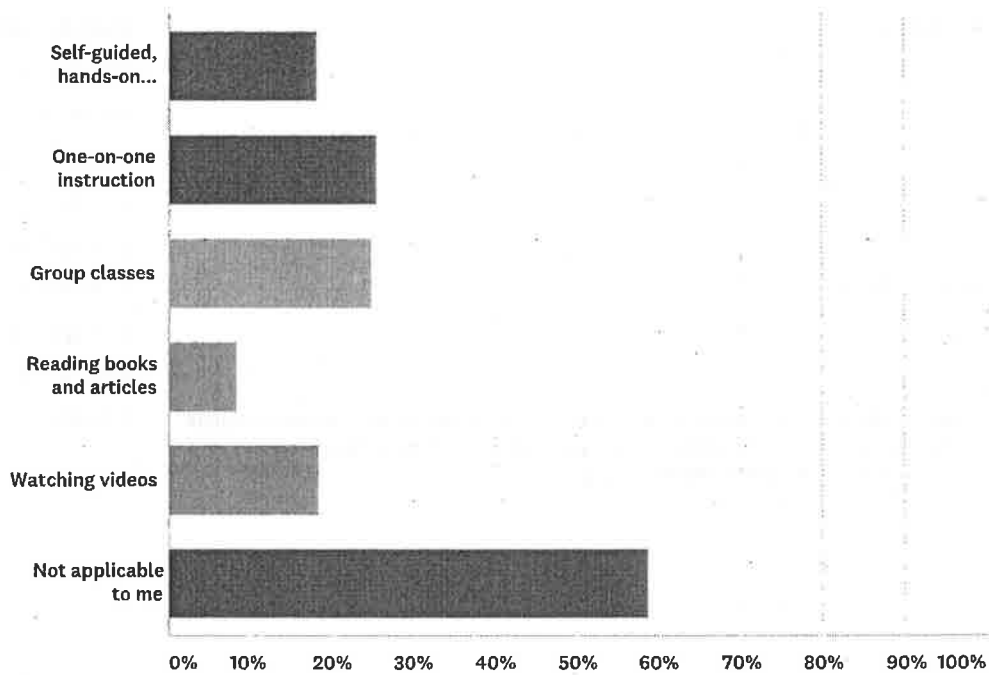
Learning and Making

12	having someone to go to as needed	9/5/2017 12:44 PM
13	All of these are part of the learning process	9/5/2017 11:26 AM
14	I'd use all these...depends on what es it easiest for me or what's available. Nowadays I google things on YouTube	9/5/2017 10:31 AM
15	I usually use a combination of learning techniques.	8/31/2017 8:44 AM
16	too old to do any of this	8/30/2017 9:49 AM
17	Youtube	8/30/2017 12:41 AM
18	Small groups & hands-on learning is good too	8/29/2017 10:28 PM
19	Learn from experience	8/29/2017 10:03 PM
20	Combination of reading an outline and then watching a video tutorial of how to actually do it.	8/29/2017 9:57 PM
21	Google	8/29/2017 9:12 PM
22	n/a	8/29/2017 8:18 PM
23	All of the above in one classroom setting	8/29/2017 8:15 PM
24	Group is fine if the class is small or there are enough knowledgeable people to give some one on one help if needed	8/29/2017 5:51 PM
25	Small group	8/29/2017 5:06 PM
26	Any or all of the above based on time and ability to committ.	8/29/2017 4:59 PM
27	n/a	8/29/2017 2:43 PM
28	Again, because I'm deaf	8/29/2017 2:40 PM
29	reading the instructions, such as a sheet that comes with a needlecraft package; or a clothing pattern - step 1, step 2, etc.	8/29/2017 1:56 PM
30	YouTube	8/29/2017 1:03 PM
31	Great stuff at the DArien Library each day	8/29/2017 1:00 PM
32	Class has to be offered during the day	8/29/2017 12:45 PM
33	google it	8/29/2017 12:42 PM
34	we are hungry for knowledge, teach it any way you want!	8/29/2017 12:11 PM
35	For self-help projects is my preferred learning style	8/29/2017 12:01 PM
36	I am open to all type of learning.	8/29/2017 11:58 AM
37	group class with hands on and possibly watching tutorial videos with group	8/29/2017 11:55 AM
38	All the above	8/29/2017 11:52 AM
39	Any of the above depending on the complexity of the subject.	8/29/2017 11:42 AM
40	Bad question form; learning a NEW skill is completely different method vs EXPANDING your expertise. One assume you know nothing of the skill because it is new the other assume you know something because you are expanding on what you know. So if I know nothing of a skill I want one on one if I have a basis and am expanding I want another type of instruction or maybe none at all.	8/29/2017 11:29 AM
41	combination of video instruction and printed manual work best for me to learn new things.	8/29/2017 11:18 AM
42	All the above	8/29/2017 11:11 AM
43	videos!!	8/29/2017 10:34 AM

Learning and Making

Q7 For parents/guardians of school-aged children: When using a new technology/equipment, learning a new skill, or expanding expertise, which methods does your child(ren) prefer? Please select all that apply.

Answered: 1,679 Skipped: 374



ANSWER CHOICES

RESPONSES

Self-guided, hands-on learning (tinker and figure it out on their own)	18.11%	304
One-on-one instruction	25.43%	427
Group classes	24.96%	419
Reading books and articles	8.40%	141
Watching videos	18.40%	309
Not applicable to me	58.73%	986
Total Respondents: 1,679		

#	OTHER (PLEASE SPECIFY)	DATE
1	Kids attended group classes when yonger (under 5). Not now.	9/10/2017 9:06 PM
2	N/A	9/6/2017 8:38 PM
3	Small classes	9/6/2017 7:39 AM
4	n/a	9/5/2017 9:27 PM
5	I do not have children	9/5/2017 5:07 PM
6	Not applicable	9/5/2017 1:16 PM
7	pre school child	9/5/2017 1:15 PM

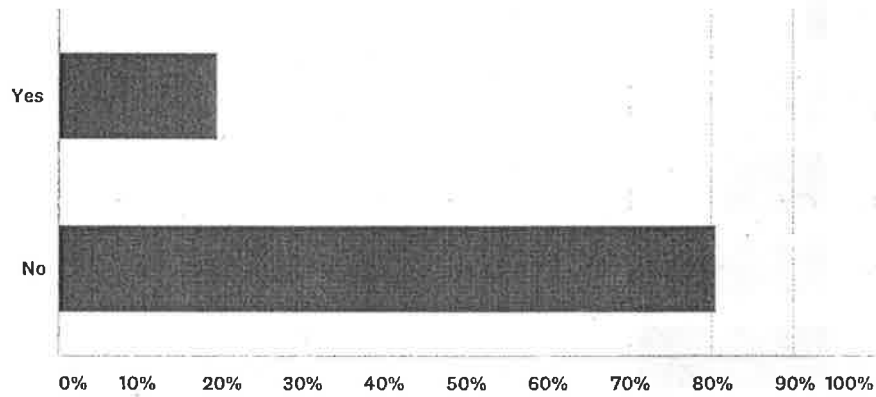
Learning and Making

8	Same as b4	9/5/2017 12:52 PM
9	I have no children.	9/5/2017 11:02 AM
10	NA	9/4/2017 7:50 AM
11	N/A	9/1/2017 11:29 AM
12	N/A No children	8/31/2017 8:44 AM
13	Not applicable with me.	8/30/2017 8:30 PM
14	Or small groups with hands-on leaning	8/29/2017 10:28 PM
15	Learn from experience	8/29/2017 10:03 PM
16	n/a	8/29/2017 5:20 PM
17	no kids	8/29/2017 3:43 PM
18	NA	8/29/2017 1:26 PM
19	NA	8/29/2017 1:17 PM
20	DNA	8/29/2017 1:08 PM
21	allof the above helps all folks	8/29/2017 1:00 PM
22	All the above	8/29/2017 11:52 AM
23	No children.	8/29/2017 11:34 AM
24	There were classes in the summer, but not enough. It is hard to attend classes during the school year when kids get beyond the primary grades. They want to learn and are willing to come in the summer, but the opportunities are limited by the library.	8/29/2017 11:12 AM

Learning and Making

Q8 Lynda.com offers thousands of online video tutorials on many topics including technology and creative skills. Are you aware you can access Lynda.com for free through the library's website?

Answered: 1,816 Skipped: 237



ANSWER CHOICES

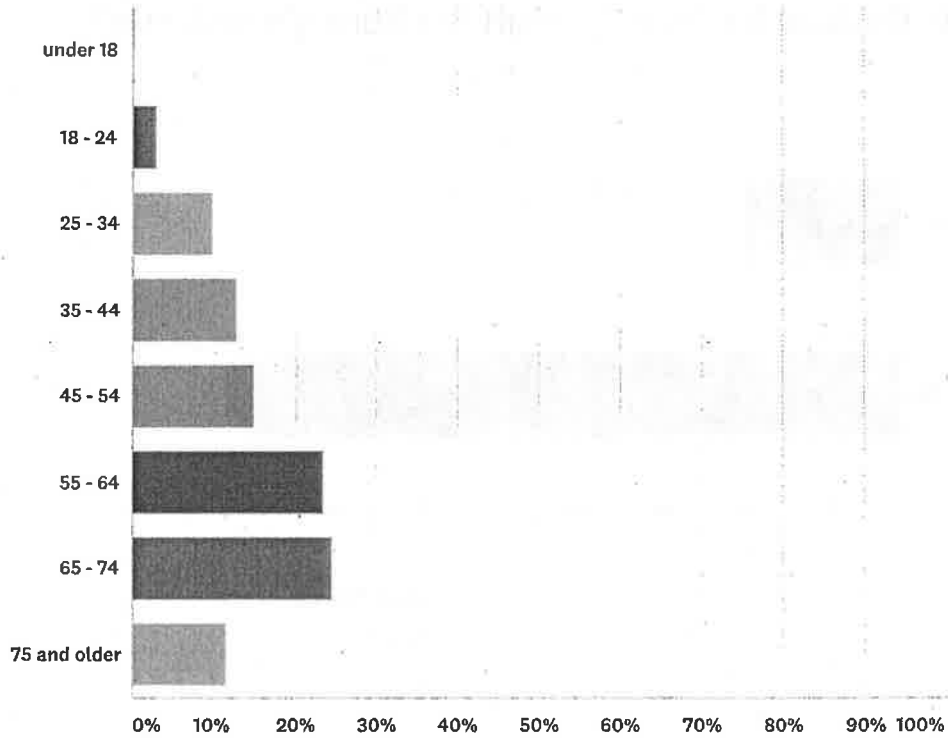
RESPONSES

Yes	19.44%	353
No	80.56%	1,463
TOTAL		1,816

Learning and Making

Q9 Please tell us your age group.

Answered: 1,801 Skipped: 252



ANSWER CHOICES	RESPONSES	
under 18	0.17%	3
18 - 24	2.94%	53
25 - 34	9.88%	178
35 - 44	12.77%	230
45 - 54	14.94%	269
55 - 64	23.43%	422
65 - 74	24.38%	439
75 and older	11.49%	207
TOTAL		1,801

Learning and Making Survey, August 2017, 9,958 invites, 2,053 responses, 20.5% response rate

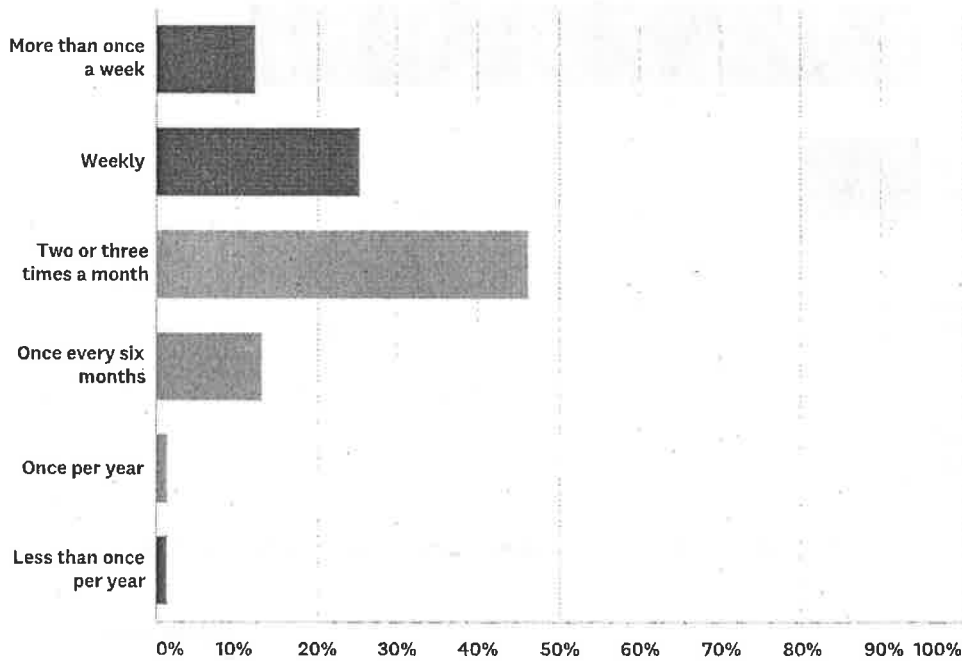
age group	18 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 + older
number of responses	53	178	230	269	421	435	207
visit library 2-3/month or more	44 or 77%	151 or 84.83%	207 or 90%	225 or 83.64%	349 or 82.9%	370 or 85.06%	175 or 83.57%
Q2 Use a space for these activities very likely and likely	needle/textile crafts sewing scan/edit photos 3D printer videos/movies woodworking vinyl/diecutting	scan/edit photos 3D printing woodworking laser engraving sewing convert slides needle/textile robotics	3D printing robotics scan/edit photos electronics woodworking needle/textile etch 2D convert slides sewing laser engraving	convert slides scan/edit photos 3D printing sewing laser engraving woodworking create videos electronics robotics etch 2D create music	convert slides scan/edit photos needle/textile 3D printing woodworking create videos	scan/edit photos convert film needle/textile sewing create videos woodworking 3D printing laser engraving	convert slides scan/edit photos needle/textile create videos sewing create music
possibly	3D printing laser cutting convert slides scan/edit photos create videos etch 2D designs woodworking	3D printing needle/textile scan/edit photos create videos woodworking sewing convert slides laser engraving etch 2D electronics	woodworking create videos convert slides laser engraving 3D printing sewing electronics needle/textile vinyl cutting	scan/edit photos create videos 3D printing convert slides etch 2D needle/textile create music sewing laser engraving electronics	scan photos convert slides create videos create music needle/textile 3D printing woodworking sewing laser engraving	scan/edit photos convert slides needle/textile sewing 3D printing woodworking create music	scan/edit photos convert film create videos 3D printing needle/textile sewing woodworking
Q3 Attend a class very likely and likely	sewing needle/textile crafts robotics woodworking create videos create music or podcasts 3D printing electronics & circuitry	3D printing woodworking sewing needle/textile laser engraving robotics create videos convert slides etch 2D scan/edit photos	3D printing robotics convert slides sewing woodworking create videos etch 2D scan/edit photos electronics needle/textile	convert slides scan/edit photos create videos 3D printing sewing needle/textile woodworking etch 2D	scan/edit photos convert slides create videos needle/textile sewing create music woodworking laser engraving 3D printing	scan/edit photos convert slides create videos needle/textile sewing create music 3D printing woodworking	scan/edit photos convert film create videos needle/textile sewing create music woodworking
possibly	2D designs laser engraving 3D printing sewing woodworking convert film/slides scan/edit photos electronics robotics needle/textile crafts vinyl cutting	3D printing laser engraving needle/textile woodworking sewing robotics electronics etch 2D create videos vinyl cutting	laser engraving electronics needle/textile create videos woodworking sewing vinyl cutting scan/edit photos convert slides	create music convert slides sewing laser engraving 3D printing electronics needle/textile etch 2D robotics woodworking	convert slides scan/edit photos create music create videos 3D printing woodworking laser engraving sewing needle/textile etch 2D	scan/edit photos needle/textile convert slides create videos sewing 3D printing create music woodworking	scan/edit photos convert slides create videos needle/textile 3D projects sewing woodworking create music
Q4 Provide these activities to the community very important and important	49 or 92.46%	148 or 84.09%	205 or 89.52%	197 or 73.79%	310 or 73.81%	302 or 69.42%	133 or 65.84%



Use of the Library's Building

Q1 On average, how often do you, or others in your household, use the library?

Answered: 1,529 Skipped: 10

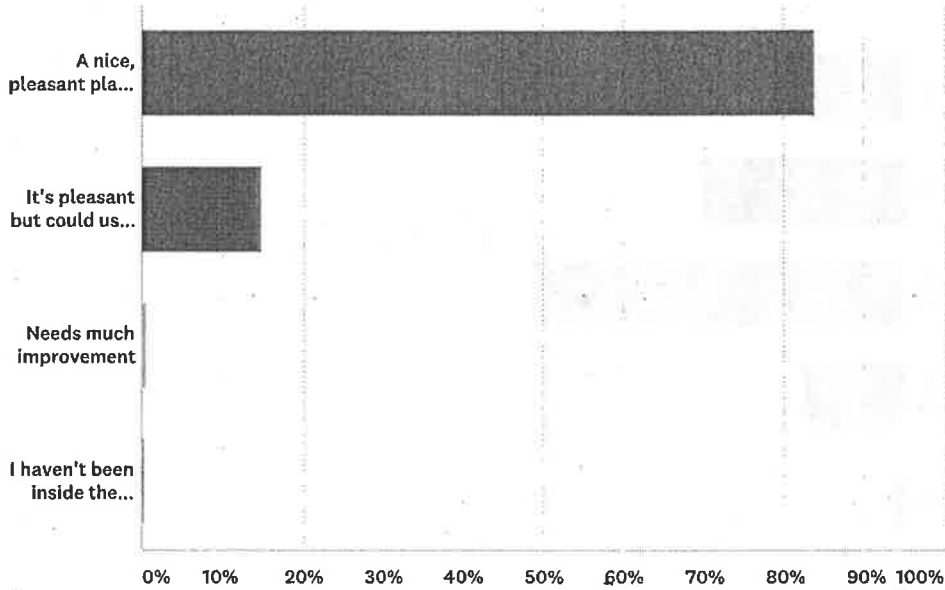


ANSWER CHOICES	RESPONSES	
More than once a week	12.43%	190
Weekly	25.31%	387
Two or three times a month	46.17%	706
Once every six months	13.21%	202
Once per year	1.50%	23
Less than once per year	1.37%	21
TOTAL		1,529

Use of the Library's Building

Q2 If you were to describe the physical condition of the library, would you say it is...

Answered: 1,533 Skipped: 6



ANSWER CHOICES	RESPONSES	
A nice, pleasant place to be	83.95%	1,287
It's pleasant but could use some improvements	14.94%	229
Needs much improvement	0.65%	10
I haven't been inside the library	0.46%	7
TOTAL		1,533

Q3 Are there improvements we can make to the library building and property?

(Bolded responses are suggestions)

Answered: 928 Skipped: 611

Automatic doors, close parking places for running in to pick up or return books (5 minute limit, leave on hazard lights)

I think the library building and property is always well maintained and kept clean

No, it is absolutely gorgeous!

It seems really great, comfortable and well equipped to me. I love the library.

No, it's perfectly nice to me.

Only thing I can think of is maybe eliminate the holiday decorations in outside planters at entrance

I think Indian Prairie Library is the best around here!

Separate play areas for Babies/Toddlers and Bigger Kids (K-3/4)

Extend the drop off sleeve at the drive up so can actually drop the book off without unbuckling seat belt and opening car door to open the the drop off sleeve

The kids section could use some updating

Everything looks well.

More local art on the walls! Rotating exhibits like you have on the second floor. A lot of local artist co-ops would be happy to have the opportunity to show member works on the walls.

The quiet study room is missed.

more individual desks

I usually go in, find my book, and check out. The library building and property seem fine to me.

nope love it

When printing, is it possible to have the option to tell the printer to print front and back?

Parking,

I can never find a directory of the place to go for something I am looking for. The signage is good but I usually have to ask someone to point me in the right direction.

There could be a few more computers for patron use. It's a pretty popular place in Darien.

I think that it is nice the way it is.

New chairs

increase its size

I would suggest an addition to the library building to ease the 'over-crowded' feeling of the main floor and do something to improve the children's play area on the second floor - it feels very out-of-date for today's technology and interactive play environments.

Freshen paint and carpet areas. More seating areas for private study.

like it just the way it is.

As an artist who would like to exhibit my work at the library, I think there should be a poster or some indicator on the first floor of who is currently exhibiting on the second floor and create a space on the first floor for at least a sample of that artist's work.

Automatic front doors. I use the handicapped door which is off to the right and slow and to go out, the button was a secret (hard to find) on many visits. I use the mailbox and it is difficult to reach because of the curb for a handicapped person.

More back friendly chairs in the meeting room.

Looks good

No. Very functional, comfortable, clean and grounds are well maintained.

Book drop area - no matter what, I always have to get out of my car to deposit my items.

More helping staff

Wish the business section was more convenient to access

Maybe some nicer sitting areas and outdoor sitting areas

It is one of the nicest & and well run libraries that I have been a member of over the years.

More coffee choices.

I think the property looks good.

I recently moved to RVC from the Midwest where our library renovated to create more "spaces" throughout to separate the readers from the tutoring sessions, etc. It seemed more spacious and welcoming. Also, I find the parking insufficient during the late afternoon. I would reconfigure the traffic to enter the lot where the exit is currently and exit near the traffic light so that it is safer to make left turns on North Village.

I love the library. I wouldn't change a thing.

More study cubicles in quiet areas

Up date it.

Bathrooms

More couches

I don't really have any suggestions. I love the library! There seems to always be enough tables and computers/laptops available.

More private computer area, more computers.

I think the sitting area shouldn't be so close to the bathrooms. Maybe you could flip and have books in that area and patron seating where the books are.

There should be increased tutorial programs to use the modern technological gadgets/computers for senior citizens like me.

more designed sitting areas.

It's perfect

I don't need improvements for what I use the library.

Maybe more quiet area . It is very often noisy with the children, the tutoring and several conversations between patrons.

More small meeting rooms.

Maybe making the drive-through book drop of easier to open. The handles are a little too far away for people with short arms. Oh, and a larger awning so we don't get as wet when it's raining or snowing.

It meets my needs

Yes, you could make sure that library guests pay attention to 'No left turn" into the small parking lot. Or if you can't enforce it, then remove it altogether.

Water fountains on ground floor dispense warm water instead of cold. Water fountains on upper floor are much better.

A videotape room to check or see videos, a card room for don social activities

I think it looks great!

More parking. I am at the library every day. Many days I have to park across the street because the library lot is full.

The bathrooms, esp upstairs. The children's kangaroo seat has been broken for years, rendering it useless. Also, the soap, sink and drier are not well positioned for little people to use well. Esp littles who want the independence of using the bathroom alone.

Some additional private rooms or carels

Maintenance

Yes, it would be nice if there were more closed off rooms that can be reserved for groups that want to do quiet studying or teaching

Nice coffee shop

I think everything is fine. Indian Prairie is a very good library.

I feel you utilize the space you have very efficiently

Additional reading areas.

Maybe some more places to sit outside?

Silent areas for reading

No. I love the library just the way it is!

Not that I can think of, but I've only been here a year.

Yes, re arrange shelves so that it is easier to find books based on subject/s. Also reading spaces could be made more pleasant.

Don't touch what is already functioning perfectly.

expand parking

everything looks great

Probably, but not necessary.

department location map for the 2 floors so you know where to find what you are looking for

first floor feels dated

Parking can be a problem. I'm not sure if there is, but there should be signage to direct people to alternative parking if lot is full. But ideally, the parking lot should be expanded

I would suggest a sign for the library at the corner of Clarendon Hills Road and Plainfield. One can easily miss the library... Also cutting branches that block the other signs that you do have. Otherwise the grounds are very nice.

There have been many times this summer that it seemed very hot. Maybe update air conditioning

unit.

Larger quiet area

The dvd section setup could be improved

It's always hot in there

It's quite lovely.

The wing backed chairs could be replaced. With hundreds of people a day using them they appear worn out. I noted they did make new arm covers, however, which helps.

More comfortable chairs when seated for a long time such as watching a movie!

More work spaces.

I think Library Staff is doing a good job

More parking spaces needed

Quiet space for writing

No. Love everything about it

more outdoor seating space to enjoy a book, audio selection, etc.

maybe more auto check out computers? very nice library

I'm easy to please, its always clean and tidy, even the restrooms. Even the vending area is tidy.

Great job!

It's awesome!

I do not stay when I visit the library - just look for books and check out.

Location of bathroom too close to computers

It's perfect

Pretty good as is

I think we have a gorgeous library!

I'm only in the adult reading sections so I don't think so. I come by about once every other month.

The inside seems a bit dated.

I like the space, finds that it accommodates many different needs

I can't think of anything....wonderful place

We have a very nice library, **could you more staff to help out with questions when needed.**

More separation between quiet work areas and those areas where people are talking in normal conversational tones. More soft seating to accommodate different working styles.

Interior improvements; paint (less yellow)

Make it bigger!

Improved outdoor drop-off boxes. Too difficult to reach from car.

It is fine for my purpose.

I feel the library and property are very well maintained.

I like it the way it is...the librarians could be nicer though

The library is a little dingy.

Reset automatic doors timing. They close too fast.

A small cafe would be nice.

more seating and more accessible areas for people with wheelchairs.

Regular maintenance is needed. For example, fresh paint and a good deal cleaning.

Additional private study rooms.

I feel very comfortable visiting the Library.

invite book authors

Signage in stacks should be bigger!

More Handicapped parking. Seem like always full.

The reading areas need to be more cozy...some areas need a little sprucing up, maybe new chairs.

Make computer usage less available. I have seen horrible people viewing horrible things

No, it's great the way it is.

More comfy chairs in places to read.

Drive through book drop could use some reengineering to make it more useful.

no, love the new passport service

I think the building and property look good the way they are

Too noisy. People talk on cell phones; more easy chairs needed

I would like to have some sort of drive through window to pick up books on hold or maybe a close short term parking place to run in quick for a pick up.

I'm very satisfied with the physical facility.

Love all of the improvements including the gardens, recycling bins around the library and the compost bins! great job - hope to only see that continue.

expand computer area

Yes, you need to repaint the lines on the pedestrian crossing and keep the signs up that tell people to drive slowly.

The computer area can be neater.

No it is great!

one more rest room would be OK

Maybe seasonal flowers outside the front door

I am comfortable at the library, I think is in very good condition.

No. It is very nice.

I love my library

Perhaps more outlets and improved temperature regulation?

Just wish it was safer to exit the parking lot. I've almost been hit on Clarendon Hills Road.

Repave the parking lot

I think its a very nice library and helpful when asked.

It is an amazing library, I can't think of anything it needs.

Nice furniture, some need cleaning or updating

IT is already great!

I can't think of anything just now. I've always gotten what I wanted and with good service. Thank you

No, nicely landscaped outside. Lots of space inside and selection of books etc is excellent.

After the last renovation, the building and property are easy to maneuver.

not really we like it!

Looks great!

signage at the main desk. Most of the time I have a question and asked to go to the help desk. Which some people may not know and stand in line at the desk in the front entrance.

Sometimes it seems crowded, and it's not easy to find a place to sit. At those times an entire table

for 6 is taken up by one person. Also, there seem to be not enough computers. However, I

absolutely LOVE our library! It's not pretentious, there is little wasted space as elsewhere, and the people working there are wonderful and helpful. Thank you!!

the facilities are in good condition and enjoyable for me and my family. no improvements needed.

The movie section could be improved. Maybe even just turning the movies sideways so that all the titles can be seen? Otherwise you have to go through a stack at a time.

Sure, but I don't have suggestions since I only use it for checking out books and videos

Yes, more comfortable seating, dimmable lighting, faster Wi-Fi, more power outlets. Essentially, turn it into a giant Starbucks.

Computers location

Toddler section needs to be bigger.

The drive thru drop boxes can use an alteration to allow easier accessibility from sedans.

The only thing I can really think of is to expand the children's play area a little bit...but that's really just an "ideal world" request.

No, who would pay for it. more taxes

A warmer feeling to the building

Clean or replace worn upholstered chairs.

Cafe area improvements, perhaps with a hot coffee vending machine and some fresh sandwiches available for purchase. Something similar to the "Starbucks" area inside of many Barnes and Noble bookstores. The overall atmosphere inside of Barnes and Noble bookstores feels much more comfortable and cozy than the library currently is, so sometimes I opt to go to the B&N bookstore with my own reading materials and laptop just to hangout or study simply because of the nice atmosphere and access to hot food/coffee.

More programs for adults

the library needs no improvement I love it the way it is.

I think it's great!

Not particularly. I tend to come in, drop off, pick up, and leave.

Maintenance upkeep

I believe it is already clean, but if there had to be improvements-I guess continue working on that

Better flowers at the door. Nothing plastic.

no it good already

I really dislike the computers in the toddler/children's area. I bring my children to the library for reading, activities, etc but end up trying to keep them off the computers. Would be great if they were relocated.

No, over the years I've seen the library perform reconstruction, and it's great.

Relocate the internet computers away from bathrooms, and the "Recently Returned" shelves to a more quiet area.

Add geothermal heating to the library. This can save the library a lot of money. Utilizes heat from the Earth's ground. Also clean air ducts daily.

Perhaps find an enclosed room for the library computer area.

Quiet zones

I haven't noticed any issues that need improvement.

No it is nice

No, I think that the library is well-maintained and current.

expanded cafe space,not sure what else

No, Our library is awesome!!

Quiet space available and an enclosed teen space.

A noise baffle over the information desk would be useful

Possibly more private meeting rooms similar to Downers Grove and Elmhurst Libraries. Having tutors use the first floor tables can be disruptive to regular library visitors.

Make children's area more inviting with more activities for the little ones

the outside property and landscaping is beautiful and needs no major improvements. the inside of the library could use some update lighting and a few more computer stations and maybe some additional quiet/comfortable seating areas for adults.

A real, manned cafe would be nice, but hardly necessary

No this library is perfect.

I'm satisfied with the building and property.

Update it please

The children's area could be improved.

more comfy seating

Add a modern touch

Nothing major comes to mind, maybe some really comfortable reading nooks with big squishy chairs.

IDK. Don't go there other than to get books, or audibles.

maybe have a little more available table space for research work,

Like handicap spot right up front

More inviting child - older than 5- sitting areas to look at books

The place is nice and adequate enough

Didn't you just remodel? I think it looks great.

Bigger bathroom upstairs by the kids area. Some nice couches by the kids area for reading.

the space is very well used as it is.

I love this library the building and the stuff is awesome

The library proper, its services and, all staff are fantastic! The only minor suggested improvement would be outside: to diminish/pull back two curbs. First, the east exit spot at the southeast small parking lot (just across from the main entrance). In order to make a right turn from that lot you have to pull out really far, blocking the traffic going west. Second, widen the car lane at the west end of the parking lot (adjacent to Fire Dept.). It is a very sharp corner and barely has room for two cars. Otherwise, IPPL is first rate!

Some of the upholstered furniture needs recovered or replaced.

expanding coffee shop.. more comfortable seating/bigger space, like a lounge // increase number of single work desk cubicles

The study area. More comfy chairs.

more available classes, drop off activities for kids

Repave the parking lot.

More comfortable seating- lounge type seating Coffee area/ drink snack different from vending area

I wish there were more study options

The elevator seems a little outdated, but it works good, not sure if there are other places that are outdated.

I find the library to be the nicest I've been in. I love the different areas, the featured exhibits that

you display. Top notch.

More parking

more seating

No, it's great

no you always make great updates!

Bathroom on first floor could use an update and some odor control.

Try to speed up the check-out line,,Have a different desk for people asking for different

things,,,,,,,,,,,,,,,,,,,,,,,,,,,,, Like a counter desk that handles book check outs,,,,,,,,,,,,,

not that I can think of - maybe the addition of a coffee shop

New carpet

No, it's very nice already

I can't think of any at the moment. I've lived in Clarendon Hills since May so I haven't had a chance to observe more and to use more services.

Adjust drive through book return so that a driver can reach the book drop slot without opening car door (unbuckling seat belt in the process) or getting out of car to reach it!

It's very nice already. I think that no improvement is needed.

The building always seems to be improving. I feel you are very progressive in your programs and facilities.

FORCE ALL PEOPLE WHO ARE HERE TO VISIT WITH FRIENDS OR TUTOR STUDENTS TO A SINGLE AREA OF THE BUILDING FOR THIS USE. VISITING AND TUTORING IS TALKING AND USUALLY DONE IN THE CENTER OF THE BUILDING RATHER THAN AN AREA AWAY FROM THE READING AND COMPUTER AREAS

The children's free space does not allow for as much free/creative play as other libraries.

Additional meeting rooms would be great so Shake, Shimmy, and Dance could be offered more frequently.

I'm pleased with the library building. **The outdoor drop bins are difficult to use from my car.**

The librarians are superior and so are the surroundings! Keep pushing for excellence!

Parking seems a bit difficult at times. Overall, the facility is great.

Nitpicking here: Better signage at the entrance pointing to where different subject are?

Provide more comfortable seating areas.

I enjoy it all

More space to walk around the tables

I think some warmer colors on the walls...especially in the meeting rooms would be more welcoming. The landscaping is great.

I can foresee that the library will be running out of space. That includes the parking area.

Just keep the maintenance up

Parking is challenging at peak times.

The parking could use some work. Clearer signs would be helpful for the one way areas. The building is great.

Comfortable seating. Small couches.

BETTER SIDE WALKS AND OR CROSS WALKS GOING FROM BUILDING TO PARKING

AREAS.

Healthier snacks in cafe

Do we yet allow coffee or other beverages in select places for people who like to "read and "sip?" It's why I frequent Barnes & Noble. Thank you.

More private small desks. It's hard to find one open most of the time when you want to do computer work. And definitely more "no talking" areas.

It's beautiful as it is .

parking. shelving

Update and refresh the paint, carpet

Physical plant is well kept and spotless. I cannot speak highly enough about the positive attitude and help provided by the personnel.

Beautiful library, love the memorial pavers in the front

I really like the Herb Garden project with getting young adults involved. I can't help but thing the land at parking lot south end if excavated would make a great garden project of size.

More handicapped parking.

parking lot area is too tight and hard to turn. The flow of pedestrians can be integrated into the driving flow. It feels stressful to drive in the parking lot area with so many cars and pedestrians as

well as the book-dropping pass-by near.

I'm an in and out user of books in the stacks. So the building works for me just dandy!

no very nice

Bathrooms too far from front door; drive through drop off, have to almost get out of car or at least remove seat belt to put items in, temperature varies between areas

Layout of material and workspaces. Use of space near entry could be better utilized or made more comfortable . Maybe enclosing the "cafe" area.

The upholstered chairs are dirty. It seems a bit cluttered around check out desk and reserved areas.

I hope there will be more category books, like history, geography, psychology, etc.

Sound absorbent materials to reduce noise levels in quiet areas.

Yes, my suggestion would be to move away the canteen area else where as it is disturbing and distracting.

I have asked for over ten years to make extensions for books and disks to be dropped off without getting out of your car check the US post office call me 630 212 6897

More quiet areas

I can't think of anything right now. **Wish we had a bigger building and more parking spaces.**

Nothing that we noticed. **508 It would be nice to have a little coffeehouse where you can buy drinks/snacks.**

Sound proofing to the study rooms, however if people are following library edict it wouldn't be necessary. Otherwise I can't think of other improvements.

of course there are always improvements that can be made but I think that we have a great library and I am very satisfied with it. nothing needs to be done from what I can tell. We mainly use the children's area

You've already done a lot of upgrades over the last few years ... it's really looking great.

OUT SIDE DROP NEEDS OT TO BE EXTENED

I am comfortable with the setup.

I'm totally content with everything

remove the computers to a confined are away from the main library area.

The route to the men's restroom was not well thought out by the architect. The drive through book drop-off could be improved.

Can you do something about the bottleneck that occurs when people are waiting in front to pick up or drop off? And a stronger warning about the crosswalks?

The library is a lovely facility! 10

Not that I can think of! It's lovely

An enclosed secure outdoor seating area away from the front entrance.

Not that I can think of. I'm always impressed by the flowers and small decorations you put out. We love the family corner and all the puzzles.

Make use of Windows and natural lights more. Place desks and study areas near Windows and books in the center of the building

finding parking is sometimes an issue.

More stalls in the children's bathrooms

I'm happy with the way things are.

Rotate how the movies are displayed so all the titles can be seen at a glance.

SENIOR ROOM

Would appreciate comfortable sitting area where drinks are allowed.

Everything is perfect

lights outside - by walkways. Coffee machine -great idea - but coffee needs to be better quality.

you can give a choice of cheap & better.

Doing a great job.

I love the library!

The self serve checkouts are a little awkward now that they have been moved. If it's busy and there is a line at both, the lines aren't obvious.

Great library

It has a welcome feel and looks great. Staff is friendly and helpful too.

Make the conference rooms a little more modernized. Perhaps make the seating areas a little more modern as well.

The childrens books area is boring and no comfy places

More parking space

I think it is a very nice library. The selection of books is amazing. I do not see the need for any improvements at this time.

More study space

no nothing everything that my family and I need is right there and whenever we need assistance that is right there as well.

Colleen and me John could see it is a great and my wife Colleen reads a lot and enjoy all. Plus the nice items like movies and so are good.

None that come to mind, the building seems pretty up-to-date

Larger kids' play area, a bin to place toys if they end up in a child's mouth (so they can be sanitized later), more tables for the Learn and Leave area, more toys for babies/toddlers in the kids play area. (ideas from the Westmont library) But we do love ippl!

Expand the cafe are.

The only thing I could think of is, BIGGER!

More computers for surfing.

a sign on the first floor indicating or describing what is on display this month on the 2nd floor walls would be nice. few adults go up there regularly and the displays are usually very interesting for adults

I mainly use elibrary so rarely go to physical building.

more outside seating

more lounge area

My daughter almost always reacts to harsh cleaning chemicals on carpets and tables of children department. Most of them are toxic, disrupts immune system and causes cancer, asthma, allergies. It is as dangerous for children and adults. I really wish you would consider using more green environmentally friendly cleaners. Gardening projects also can be done with a raised bed not on concrete, but on the lawn somewhere on the sunny side.

Create a coffeehouse/study area in the existing vending machine area. There is room to expand and it is quiet enough to study with coffee and snacks. This is a concept seen at many high schools and college campuses too.

Add additional external water sources outside to which hoses can be connected for outdoor

programs. There is only one along the southeast corner of the building near the pergola.

nope - love the place, very peaceful

Re-design the exterior book return so it's easier to open the door without getting out of my car.

Yes. Don't like the sign slow down in the midway of traffic. Should primary children be on the second floor? Sign on Plainfield is not on corner where it should be when coming down Plainfield from the east. Can't see sign until you turn. It should be higher up off the ground. Books should not be on bottom shelf shelves should open up.

Lots of chipped paint. Shelving should be painted. Lighting should be upgraded. Just regular maintenance.

Perhaps adding another meeting room, or enlarging the one already there.

The outside book/cd/movie return needs to be extended so you can reach it from your car without having to get out to drop your items in the appropriate slot.

Well, if you are making improvements... The outside adult book return is at an odd height and I have to open my car door to deposit the book. I would relocate the depository lower.

More natural light reading space.

I think it answers all of my needs

This isn't necessarily to do with the property, but it would be nice to have the options of key chain library cards.

Adult sections seem a bit cluttered.

I like it currently I love the bricks for donations

Bring back old coffee machine.

cleaner, more tidy

The little coffee nook, is sort of low class with the bad coffee service. I am not a lover of starbucks, but something fresh I would think would draw more people in there than vending machines.

more decorations

I don't visit enough to make a good recommendation

Maybe some more comfy chairs.

very gud facilities,putting sculpture

Perhaps make it more friendly for handicap people. And perhaps easier to read signs for people

who may get confused more than average.

My favorite place

Gets noisy on weekends

It serves us perfectly.

Those that work there and use it most often should make the suggestions.

some of landscaping could be improved and more consistent

Soundproofing from lobby

I don't think so - honestly one of the best public libraries I've seen!

More Christian books.

No, the renovations fixed most issues

I like the library.

Shelving so that you can look at the spines of your dvds and music rather than having to flip through each individual selection.

I think that the seating area on both floors was a great idea. Nothing at this moment comes to mind.

I'm a little intimidated by the library itself. Just making me feel comfortable is all you need to do.

the quiet areas are not always respected as quiet. The quiet area is also right next to group study rooms which can be disturbing. I wish there was a community fridge in the cafeteria section, even just a small one for guests to store food for lunch.

It is difficult to use the outside book drop without getting out of my car.

No, I think the library has a clean, friendly atmosphere with quiet places to read or work. The outside area is always well kept with flowers and plants during spring and summer, which is pleasant to walk up to upon entering.

More areas conducive to peaceful reading.

I like the library just as it is.

I enjoy it.

It is great! We love the kids area.

more walls

I like the toddler area for my grandkids and would hate to lose it. Otherwise the library is fine for me.

Update areas.

Put up inspirational sayings on the walls and artwork on the walls. Add more color to the walls.

People working there on a daily basis would know what improvements to the building that must be done

I think you could expand services and programs with adding on to library with more study rooms and a possible sound proofed rehearsal space. I saw a sign mentioning that on a door, and the staff member I talked to had no idea what I was talking about. I live in a condo, so I'd love a reservable space to play without bothering anyone.

I think it is nicely kept

Larger children's play area

I think it's a great library, always find what we're looking for

Paint if needed

Everything is great.

It always looks like there could be more computers for patrons to use

Renew

Brighter lighting in the parking areas.

Just lovely the way it is!

not at this time, great facility and layout

Yes, a dedicated room to use the media equipment such as Canon Rebel and green screen.

More windows.

(1) Consider adding to the outside seating area with some shade and a place that can be a meeting spot for groups , ie girls scout troop meeting spot outside. (2) Consider widening the aisles enough to allow strollers (they are wider these days) to easily go through.

With the exception of a few employees, everybody is very friendly and helpful. Thank you for being a part of our town, we love our library.

More kids toys

more private spaces

Don't think so. It's very nice as it is.

The "quiet room" is never quite. Either walls need to be soundproofed or the room should be moved. 2. This is wishful thinking but a coffee shop in the library would be nice

Just seems like it has some wear and needs a little fixing up

Make the computer center more secluded like it was before

I recently visited the bollingbrook library, its much bigger with lot of space, many sitting areas,more computers on each floor that patrons can use.

I really love the NaperLounge at the Naperville Public Library in downtown Naperville. They created a free to use co-working space with several weekly workshops/roundtables and discussion sessions for entrepreneurs who work online and use the library as their "office" space. Maybe adding that to the Indian Prairie library bring many of the local online entrepreneurs /telecommuters back from cafes and coffee shops and give them a nice and cozy spot to work and support each other at their public library--a better collection of snack/coffee could also help with that ;) Thanks for all you're doing :-)

Maybe larger bathrooms

Its impossible to concentrate using adult computers. Make a dedicated room -no phone calls.

It would be great having more small meeting spaces available (10 people).

Ever since it has been remodeled and a big open space there is not the quiet atmosphere. You can hear all the talking at tables and the front lobby echoing

I have trouble walking so I find it hard to go up the incline at the curb.

Honestly, I think it's really nice.

No. I am really happy with the way it is!

Always room for improvement, but I can't think of any off hand

How about a donut counter? Actually, just kidding. I like the layout just fine.

No the library is great as it is

more handicap parking

It Needs more space for the kids

It is perfect, a Starbucks would be nice! Like Wheaton library

Maybe more outdoor seating

Open 24 hrs

Classes on the latest technology (cell phone and, computer skills)

Keep up with technology - that's important. More space for books, videos, etc. is always good, too.

Quiet areas

I'm happy.

More conference rooms

This is one of the best libraries I have ever had the privilege of attending. I can't even imagine anything that needs to be improved.

Seemed quite cluttered last time I was there.

Better coffee service

More computers

More self check out stations

Perhaps limit cell phone usage to certain, designated areas. Other people's conversations are distracting and annoying - and inconsiderate of others.

Making a separate area for quiet study.

Separate teen section to minimize noise for the rest of the children section

Possibly brighten up the interior. It also needs to be cleaned more often.

I would really have to walk through and pay more attention...as it is, nothing jumps to mind.

It always looks nice when I am there! I would say adding more study tables in more quiet areas would be useful. Sometimes the computer area can be loud.

There is still continued talking around the Computers, but, otherwise a great library. 744 Cafe area and the space when you enter the library. I liked it when we had a welcome desk.

parking

Additional comfortable seating for readers, and re-upholstering or cleaning of some current upholstered chairs.

Better lighting

Parking

Private quiet reading areas

I would remove extraneous garden or floral arrangements that are in close proximity to the front door. The vegetable garden, in particular, looked rather untidy. The planters also function,

unintentionally, as a visual barrier to the entrance. I would look at the architect's rendering for the front entrance and see what she/he/they suggested for greenery (if deemed necessary).

Possibly make better use of the space available

More parking

Maybe more room in youth services

enforce quiet areas

nope - looks great!

I'm happy with the building and parking lot.

Maybe couches or chairs for reading. And a play place for younger kids.

more foreign language books

Fix the pavement as you drive to the outdoor book drop. It is very bumpy.

So far I'm impressed by the library and programs offered. The one thing that amazes me is that there are times when the parking lot is almost filled to capacity. Where does one park with overruns?

Maybe a zen garden inside?

Perhaps add more color during the summer.

Some furnishings seen better days

Sell Coffee and tea

Insufficient circulation desk staff, caused by the added self check machine you placed on that counter. Find another place for that! Having 1 person out there to assist patrons is awful.

The interior lighting could be spruced up some. It's a little dark in some places. Also, some taller seating for those of us with health problems who cannot sit in shorter chairs would be nice.

More current movies, create a small sit down cafe.

lighting, signage

I think it always looks nice. I enjoy talking to the ladies who work there.

More books on tape, (CD).

Yes, men's bathroom and the flooring

Not that I can think of. I think our library is great!

have the police enforce the no parking directly in front of the building.

Outside seems fine - nice, simple landscaping and flowers. Maybe additional seating?

I think the library is in great shape!

Add classes to people who could land a better job

Maybe a bench outside in the shade would be nice.

Always room for improvements

Yes. There should be outlets at every table and seating area for patrons to use for charging their phones & laptops.

The building feels a bit sterile.

1 handrail in the crosswalk between the parking lot and road to hold onto when it's icy. Or just for balance for older people.

Parking lot traffic patterns aren't good. People drive too fast down lanes. Maybe change middle lane to one way north and other two lanes to one way south? Also it isn't always clear to people that they shouldn't turn into the parking lot with the handicapped spaces even though I know you have already put a new sign up.

The drive through return is difficult to reach without opening the car door or really leaning out of the window. A small extension to the drop would be helpful.

No. I think it's a lovely facility. The decorations are very nice and season/holiday appropriate. Even the children's section is very nice.

None that I can think of at the moment. I think the facilities are nice.

Tasteful interior design

Better and more comfortable space for reading.

Better elevator service; signage to Admin Services desk & explanation of what it does vs front desk; better noise control

We think that the library is clean and welcoming. The staff are always wonderful.

Drive through hold pick-up

No its a nice place

I find the lighting harsh, gives me a headache if I stay too long.

Drive thru pickup/drop off like in Elmhurst

It's lovely but if I had to pick one thing it could be a little cooler.

I love that you have a vegetable garden. The book drop lane can be a bit difficult to navigate in getting the car close to the dropbox. More shade trees in the parking lot would be nice.

Add some outdoor seating for warm months.

Perhaps a closed off study room that could be signed out for individuals or small groups.

Everything is very nice & easily accessible.

I think it is a great space. I typically attend programs so I do not go into the book area too much.

Are there enough seats there to hang out?

Maybe more couches.

More conference rooms

I love this library but would love it more if there was a quiet reading area and more small study rooms. Also, my school age children are crowded out by teens and families with small children using the space that the staff direct us to use for my kids to do their homework.

I think the outside looks nice and the couple of benches provide a nice outdoor reading space.

Maybe have computers in the teens section

Update the furniture

I think the building should be updated

Deep clean the carpets, particularly in Room 201.

More couches!

I just wish there were spaces where it was more quiet upstairs. It is so loud after school.

Separate more private computer use. More private study room . All on first floor.

The shelving seems awkwardly organized due to the lays out; it would be better to have a langue area near the check out rather than stacks.

Coffee shop

More comfy chairs. There are few

More centrally located restrooms on the first floor.

Some wear and tear on building (paint, carpet) shows

I'm happy with everything.

A Starbucks instead of cafe with machines?

Modernization updates (update paint and flooring, etc.)

Faster internet.

None. People are great. Always helpful

The chairs at the study desks are not very comfortable. Need lower back support. The desks are fine though and there is a good distribution of outlets

its nice

Book dropoff should be improved for ease of use and protection from the elements.

Separate kids sections from adults by putting them on different floors.

More artwork on the walls

Little improvement on the 1st floor

It is a very nice facility with wonderful and helpful personnel! Thank you!

More comfortable seating Cubbies, private spaces

The drive up window for returning books is not comfortable or convenient. Also it should have a large canopy.

Looks great to me!

Beautiful building

Some of the chairs in the first floor study rooms need to be updated or checked for sturdiness and wood structure.

More parking and expanded downstairs area.

Front entrance doors are very hard to open and seem very heavy to push or pull open.

More pronounced announcements of available services, gadgets, and educational offers. Also regularly highlight books and music in different categories

The inside could use a little 'face lift' :) Fresh paint, less jarring lighting.

Continue to improve on the kids area, they love the imagination area space.

Updates to the downstairs - the upstairs seems much more modern

More quiet spaces for independent study and a child free zone for college students

i'd like to see a larger technology area for the older kids; class sizes to allow more kids on events

Parking

More areas for those who talk, like those that do tutoring. Move lounge like areas to one end.

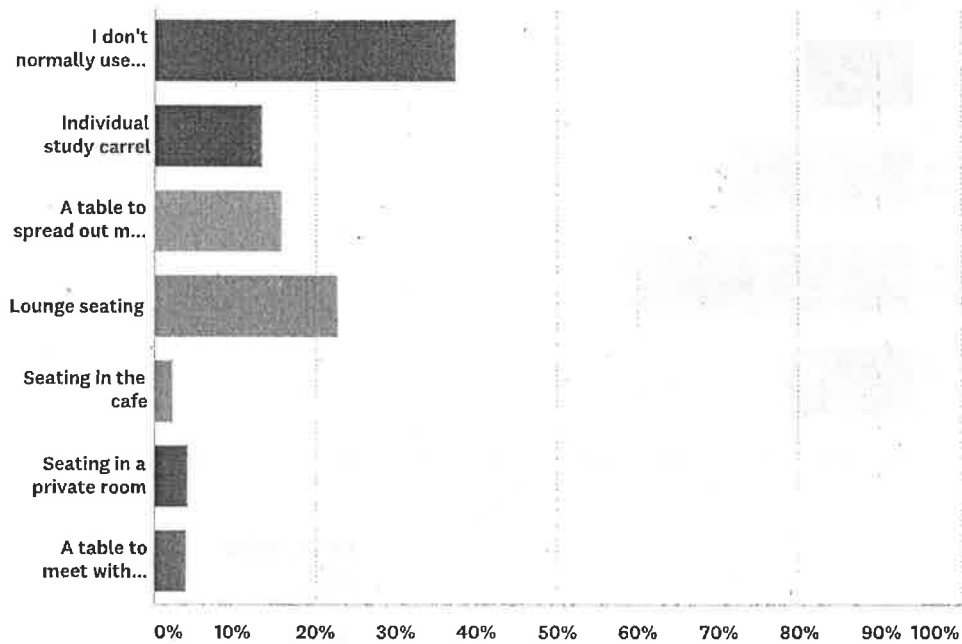
Not that I can think of, it's a great place to get work done since it's quiet and comfortable.

Sound insulate the group rooms

Use of the Library's Building

Q4 The library provides a variety of seating and tables. What type of seating/table do you, or someone in your home, prefer to use at the library?

Answered: 1,465 Skipped: 74



ANSWER CHOICES

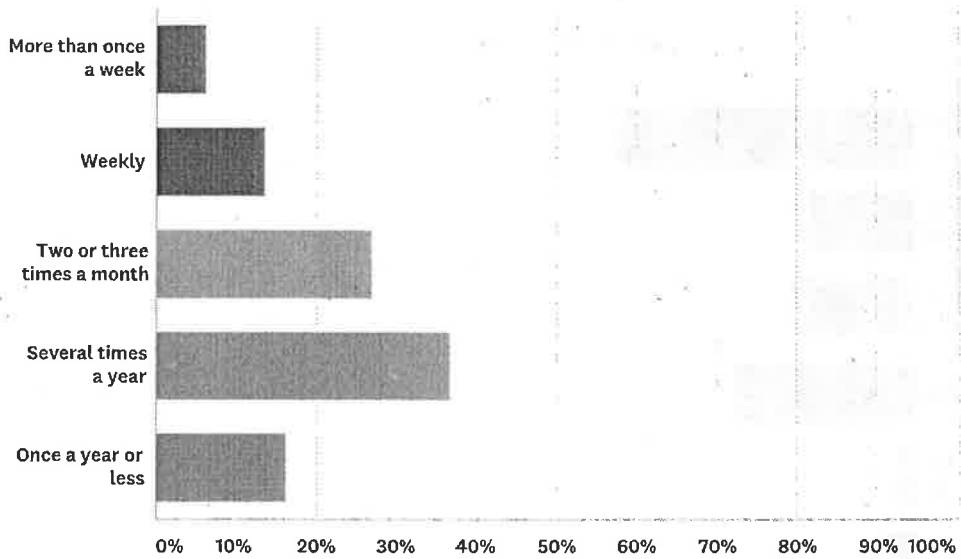
RESPONSES

I don't normally use library seating	37.41%	548
Individual study carrel	13.31%	195
A table to spread out my work/reading materials	15.97%	234
Lounge seating	22.87%	335
Seating in the cafe	2.25%	33
Seating in a private room	4.23%	62
A table to meet with another/others	3.96%	58
TOTAL		1,465

Use of the Library's Building

Q5 How often do you, or someone in your home, use seating/table space at the library

Answered: 895 Skipped: 644

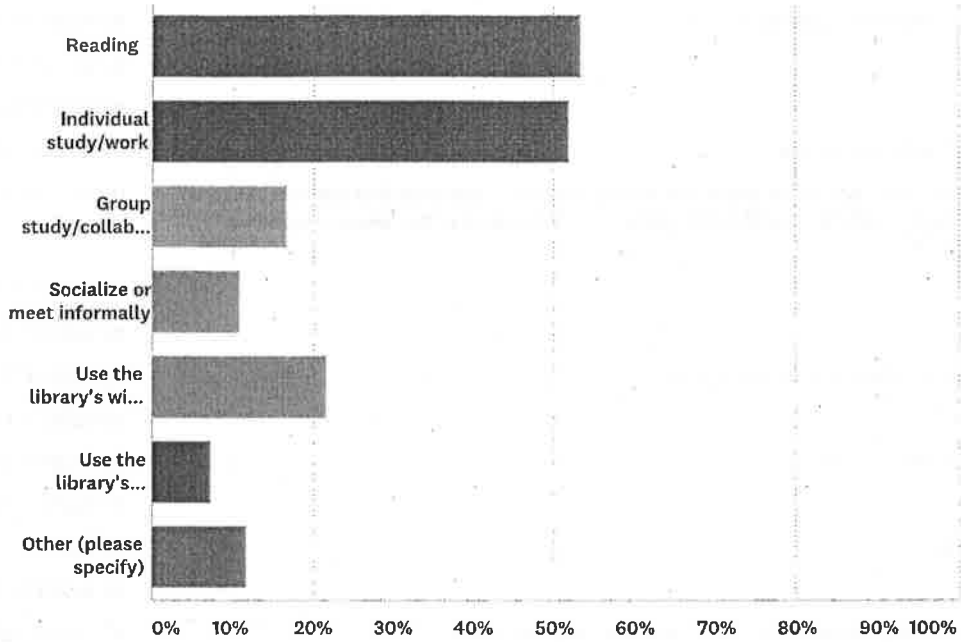


ANSWER CHOICES	RESPONSES	
More than once a week	6.37%	57
Weekly	13.52%	121
Two or three times a month	26.93%	241
Several times a year	36.87%	330
Once a year or less	16.31%	146
TOTAL		895

Use of the Library's Building

Q6 For what reasons do you, or someone in your home, use library seating/table space? Please check all that apply.

Answered: 893 Skipped: 646



ANSWER CHOICES

RESPONSES

Reading	53.30%	476
Individual study/work	51.96%	464
Group study/collaborative work	16.69%	149
Socialize or meet informally	10.97%	98
Use the library's wi-fi with own device	21.72%	194
Use the library's laptop	7.28%	65
Other (please specify)	11.76%	105

Total Respondents: 893

#	OTHER (PLEASE SPECIFY)	DATE
1	working in the library doing crafts with grandchildren	10/24/2017 3:24 PM
2	at storytime and other children's programs.	10/21/2017 2:09 PM
3	waiting for each other, we will read while waiting	10/18/2017 4:35 PM
4	Supervise my child in the play area	10/15/2017 1:02 AM
5	I use the table near the outlets, for my computer.	10/11/2017 7:37 PM
6	Grading	10/11/2017 5:31 PM
7	waiting for my child to choose movies and books	10/11/2017 7:35 AM
8	Work with grand children	10/11/2017 7:03 AM

Use of the Library's Building

9	Check out contents of reading material	10/11/2017 6:55 AM
10	Children's area	10/11/2017 6:22 AM
11	Research for consulting practice	10/11/2017 4:48 AM
12	Computer use	10/11/2017 2:57 AM
13	Condo meetings	10/11/2017 12:23 AM
14	Research Materials	10/10/2017 10:20 PM
15	Sitting because of physical problems.	10/10/2017 9:59 PM
16	research	10/10/2017 6:09 PM
17	Magazines	10/10/2017 5:35 PM
18	Observing children's interactions	10/10/2017 4:55 PM
19	There are times when I look at the paper, but mostly to peruse magazines that are new, that are unable to checked out at that time Mostly I would like to have more of the newest magazines available for checkout	10/10/2017 4:20 PM
20	Don't	10/10/2017 2:18 PM
21	wi fi	10/10/2017 1:52 PM
22	To play Bridge- Monday's at 1:00 pm weekly	10/10/2017 12:23 PM
23	Writing fiction	10/10/2017 11:21 AM
24	Take grandchildren	10/10/2017 10:34 AM
25	Fax	10/10/2017 10:05 AM
26	Work and study	10/10/2017 10:03 AM
27	N/A	10/10/2017 9:57 AM
28	Doing research on a particular item. It's much easier to concentrate.	10/10/2017 9:52 AM
29	Computer Lab	10/7/2017 7:05 PM
30	small Garden Club meetings	10/7/2017 3:45 PM
31	the group study is always done in the private study room to keep distracting noise down for other patrons.	10/7/2017 11:28 AM
32	Rarely use this arrangement.	10/6/2017 4:47 PM
33	Research information	10/6/2017 4:08 PM
34	Conversation Group	10/5/2017 6:05 PM
35	Condo Board of Directors meeting, bi-monthly.	10/5/2017 3:38 PM
36	Current Events program	10/5/2017 12:38 PM
37	Personal research	10/5/2017 10:37 AM
38	I accompany my grandchildren, we work together on a project.	10/5/2017 10:05 AM
39	Read newspapers	10/4/2017 11:40 PM
40	I never use a seating/table space	10/4/2017 10:54 PM
41	I would rarely use a table.	10/4/2017 12:47 PM
42	For coloring, children's activities	10/4/2017 11:56 AM
43	review periodicals	10/4/2017 11:17 AM
44	tech classes and speaker events	10/4/2017 9:30 AM
45	Literacy Dupage and tutoring student	10/4/2017 6:30 AM
46	Reading the newspaper	10/4/2017 5:46 AM
47	Movies	10/4/2017 1:18 AM

Use of the Library's Building

48	To read magazines while spouse gathers books for checkout.	10/3/2017 10:46 PM
49	Brainfuse advisor easier to use on HP than my Mac device	10/3/2017 9:26 PM
50	I	10/3/2017 9:24 PM
51	Children Arts and crafts	10/3/2017 8:03 PM
52	watch children play , use my own iPad	10/3/2017 7:27 PM
53	Sit to read a magazine	10/3/2017 7:04 PM
54	I sort bills, bank statements, receipts, etc.	10/3/2017 6:57 PM
55	Play with children	10/3/2017 6:51 PM
56	NONE OF THE ABOVE. I ONLY READ OR USE THE COMPUTERS	10/3/2017 6:32 PM
57	Miscellaneous things	10/3/2017 5:38 PM
58	Literacy Dupage	10/3/2017 5:38 PM
59	Use my laptop.	10/3/2017 4:59 PM
60	Emailing	10/3/2017 4:31 PM
61	Wait for spouse to finish	10/3/2017 4:15 PM
62	Reading Current magazines	10/3/2017 3:35 PM
63	group study should be confined to soundproof rooms	10/3/2017 3:25 PM
64	W	10/3/2017 3:17 PM
65	viewing videos - using headphones - more privacy needed.	10/3/2017 2:57 PM
66	A quiet place no interruptions	10/3/2017 2:41 PM
67	as needed	10/3/2017 2:31 PM
68	Music and movies	10/3/2017 2:29 PM
69	Don't use	10/3/2017 2:24 PM
70	Learn and leave tables	10/3/2017 2:24 PM
71	Kids area - using the games provided	10/3/2017 2:22 PM
72	presentations at IPPL special functions	10/3/2017 2:18 PM
73	Research. And read magazines. Get tech advice	10/3/2017 2:07 PM
74	Playing with puzzles and other toys	10/3/2017 2:06 PM
75	To just be quiet and wait until my other person is done with his book choosing	10/3/2017 1:45 PM
76	working with customers from out of the area especially when there is no quiet time at my house.	10/3/2017 1:29 PM
77	a place to rest	10/3/2017 1:23 PM
78	Other times I do like the comfy chairs	10/3/2017 1:19 PM
79	Computer	10/3/2017 1:10 PM
80	Meetings	10/3/2017 1:06 PM
81	work	10/3/2017 12:56 PM
82	Wait for kids to find books.	10/3/2017 12:48 PM
83	To play and read books in the toddler area.	10/3/2017 12:12 PM
84	Reading books to kids	10/3/2017 12:10 PM
85	ESL private session	10/3/2017 11:59 AM
86	Children's area	10/3/2017 11:54 AM
87	Quiet room w/table & wifi for indiv study.	10/3/2017 11:50 AM
88	Craft projects	10/3/2017 11:32 AM

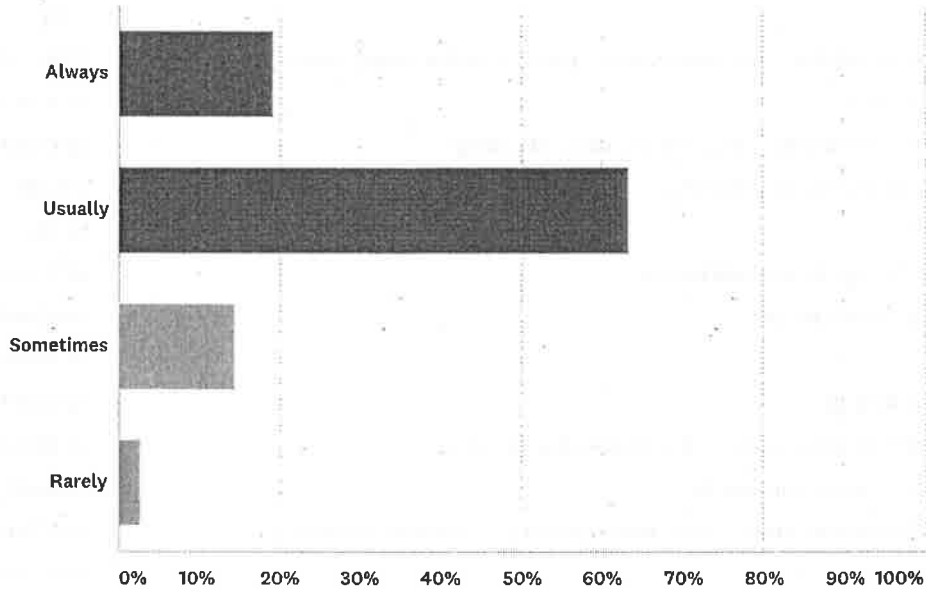
Use of the Library's Building

89	I use the seating to read the beginning of a book to see if I'll like it.	10/3/2017 11:32 AM
90	to look over the materials I have gathered to check out. I read your magazines at the tables. good place to stck materials while looking around.	10/3/2017 11:32 AM
91	Most all above	10/3/2017 11:25 AM
92	To review the books I choose	10/3/2017 11:16 AM
93	meetings	10/3/2017 11:11 AM
94	Kids use the space to play activities	10/3/2017 11:09 AM
95	Work on a project such as a poster for an event.	10/3/2017 11:05 AM
96	waiting for wife.	10/3/2017 10:58 AM
97	library desktop	10/3/2017 10:58 AM
98	Tutoring	10/3/2017 10:57 AM
99	To take phone calls in the private study rooms without disturbing others.	10/3/2017 10:52 AM
100	Copy and scan	10/3/2017 10:50 AM
101	Bible study group meeting	10/3/2017 10:47 AM
102	I dont	10/3/2017 10:47 AM
103	View the available books	10/3/2017 10:45 AM
104	Crafts in the kids area	10/3/2017 10:40 AM
105	Children's play area	10/3/2017 10:32 AM

Use of the Library's Building

Q7 Is the type of preferred seating generally available?

Answered: 890 Skipped: 649



ANSWER CHOICES

RESPONSES

Always	19.33%	172
Usually	63.48%	565
Sometimes	14.38%	128
Rarely	2.81%	25
TOTAL		890

Use of the Library's Building

Q8 Are there ways we can improve seating/table space in the building?

Answered: 475 Skipped: 1,064

#	RESPONSES	DATE
1	I am mostly on the 2nd floor and I never have any problems finding seating space	10/24/2017 3:24 PM
2	Can't think of anything.	10/22/2017 4:33 PM
3	No, there is such a wonderful variety and abundance of seating!	10/21/2017 3:43 PM
4	not for me; i'm happy with what library has	10/21/2017 2:09 PM
5	No	10/18/2017 3:07 PM
6	More individual lounge chairs would be nice	10/16/2017 9:01 AM
7	Seating is fairly well organized	10/15/2017 1:02 AM
8	Don't know	10/14/2017 3:42 PM
9	more PRIVATE AREAS	10/13/2017 2:25 PM
10	Chargers for devices on big tables? (Like you see at some cafes)	10/13/2017 8:32 AM
11	If possible, add more individual cartels.	10/12/2017 8:53 PM
12	The configuration could be improved. Generally speaking, IPL is a well run library.	10/12/2017 5:27 PM
13	more individual study areas	10/12/2017 3:45 PM
14	Not that I can tell	10/12/2017 12:42 PM
15	More outlets near some of the tables, for computer use and, or phone.	10/11/2017 7:37 PM
16	no	10/11/2017 7:24 PM
17	Add more individual seating areas.	10/11/2017 7:07 PM
18	No	10/11/2017 6:19 PM
19	No.	10/11/2017 5:00 PM
20	Nothing comes to mind.	10/11/2017 3:30 PM
21	No	10/11/2017 12:32 PM
22	Like being able to sit in a chair and read a little after I walk to the library. Would like that to always be available.	10/11/2017 10:58 AM
23	No suggestions at this time.	10/11/2017 8:34 AM
24	More tables and chairs, less lounge type furniture.	10/11/2017 7:44 AM
25	not that I know of	10/11/2017 7:03 AM
26	Adult seating	10/11/2017 6:22 AM
27	Have not thought about it, has not been a problem	10/11/2017 5:34 AM
28	nothing	10/11/2017 5:26 AM
29	Running out of space; run out of options	10/11/2017 4:48 AM
30	Seems pretty good to me as it is now.	10/11/2017 2:57 AM
31	More tables to spread out.	10/10/2017 10:43 PM
32	more individual table/seats	10/10/2017 9:57 PM
33	Separate the tutoring sessions from the quiet reading spaces. Create more "lounges" in different corners of the building.	10/10/2017 9:56 PM
34	I can't think of any.	10/10/2017 9:43 PM

Use of the Library's Building

35	no	10/10/2017 9:39 PM
36	None at this time	10/10/2017 9:22 PM
37	Fine as is.	10/10/2017 8:39 PM
38	No	10/10/2017 8:22 PM
39	not sure	10/10/2017 8:20 PM
40	No	10/10/2017 8:10 PM
41	For the most part, I have no complaints. The furniture is clean/comfortable and I'm usually able to find a table.	10/10/2017 8:10 PM
42	Yes as previously stated	10/10/2017 7:42 PM
43	Quietness	10/10/2017 7:37 PM
44	Add more units for the computer area	10/10/2017 7:31 PM
45	I am happy with the arrangement you presently have.	10/10/2017 7:30 PM
46	No	10/10/2017 7:12 PM
47	More couches	10/10/2017 6:26 PM
48	Already a good mixture of seating for me. I read newspapers on a table (so I don't get ink on my clothes) and read magazines/books in lounge chair.	10/10/2017 5:15 PM
49	No idea	10/10/2017 5:06 PM
50	More private seating and less group seating. When I am at the library I rarely see anyone using the rooms for group study. They are usually empty.	10/10/2017 5:00 PM
51	Maybe more seating upstairs in children's play area, or break up the toy area, because it gets very crowded in that nook	10/10/2017 4:55 PM
52	More individual chairs	10/10/2017 4:20 PM
53	No	10/10/2017 4:13 PM
54	OK	10/10/2017 4:08 PM
55	?	10/10/2017 4:06 PM
56	Don't know	10/10/2017 4:01 PM
57	No	10/10/2017 3:57 PM
58	no	10/10/2017 3:51 PM
59	I think it's ok	10/10/2017 3:37 PM
60	May take a lot of money, which already has been spent.	10/10/2017 2:39 PM
61	Don't visit enough to know	10/10/2017 2:01 PM
62	no	10/10/2017 1:52 PM
63	I have never had a problem	10/10/2017 1:43 PM
64	See above comment	10/10/2017 1:38 PM
65	bigger number of smaller tables	10/10/2017 1:28 PM
66	No	10/10/2017 1:24 PM
67	noe that I've noticed	10/10/2017 1:13 PM
68	Can't think of any	10/10/2017 1:07 PM
69	It is fine.	10/10/2017 12:36 PM
70	Don't know because of space constraints	10/10/2017 12:28 PM
71	It's usually been fine for me. My family and I actually like the library.	10/10/2017 12:24 PM
72	Ideally a square card table would work better.....but we are very grateful to use your private meeting room!	10/10/2017 12:23 PM

Use of the Library's Building

73	More individual areas	10/10/2017 12:10 PM
74	nothing	10/10/2017 12:08 PM
75	No.	10/10/2017 12:02 PM
76	Have a section dedicated to students	10/10/2017 11:48 AM
77	There are always other options available. I'm not picky but would prefer a lounge type chair if possible??	10/10/2017 11:42 AM
78	I don't have an opinion about it.	10/10/2017 11:36 AM
79	Not sure	10/10/2017 11:24 AM
80	Carrels	10/10/2017 11:21 AM
81	Again, I think its perfect in every way, if anybody complains, they would be considered a whiner in my book.	10/10/2017 11:06 AM
82	No suggestions.	10/10/2017 10:41 AM
83	Probably currently adequate	10/10/2017 10:40 AM
84	I cannot think of any.	10/10/2017 10:37 AM
85	No	10/10/2017 10:34 AM
86	Little more individual open space, carels are small	10/10/2017 10:27 AM
87	None	10/10/2017 10:18 AM
88	no	10/10/2017 10:12 AM
89	not sure	10/10/2017 10:10 AM
90	No	10/10/2017 10:07 AM
91	You do not have the room to improve the seating.	10/10/2017 10:07 AM
92	Not sure	10/10/2017 10:06 AM
93	Yes	10/10/2017 10:05 AM
94	No	10/10/2017 10:05 AM
95	No	10/10/2017 10:04 AM
96	Individual comfy chairs	10/10/2017 10:03 AM
97	I can not think in a way right now. I confident in the library judgment.	10/10/2017 10:03 AM
98	There are only 2 adult chairs in the children's play area.	10/10/2017 10:01 AM
99	Could use more comfortable seating in the cafe area.	10/10/2017 9:59 AM
100	make wheelchair accessible	10/10/2017 9:58 AM
101	N/A	10/10/2017 9:57 AM
102	No	10/10/2017 9:56 AM
103	More cozy chairs	10/10/2017 9:55 AM
104	I'm comfortable with seating.	10/10/2017 9:54 AM
105	have more variety of options	10/10/2017 9:54 AM
106	No	10/10/2017 9:49 AM
107	Maybe a few more tables through out the library. A few cozy chairs situated more by the book shelves.	10/10/2017 8:40 AM
108	it is adequate	10/9/2017 11:12 PM
109	No	10/9/2017 5:00 PM
110	More chairs	10/8/2017 10:32 PM
111	Can't think of any now.	10/8/2017 10:17 PM

Use of the Library's Building

112	no	10/8/2017 8:44 PM
113	don't have any ideas	10/8/2017 4:18 PM
114	more tables for the "mid-age" kids to complete homework that is away from the woodshop, kids area or computers.	10/7/2017 6:47 PM
115	individual or small group study carrels that were small and private could help. They do not need to be as large as the current rooms.	10/7/2017 11:28 AM
116	no	10/6/2017 7:47 PM
117	none	10/6/2017 5:02 PM
118	not sure	10/6/2017 4:47 PM
119	Good as is	10/6/2017 2:58 PM
120	Not sure	10/6/2017 1:46 PM
121	I am not sure. You need the study areas with the tables, but I do really like lounge chairs. They take up a lot of room, so I guess it depends on the results of the survey. Do you need more lounge chairs and fewer tables/hard chairs?	10/6/2017 7:18 AM
122	No	10/6/2017 6:52 AM
123	Love hard chairs that are there	10/6/2017 4:34 AM
124	No	10/6/2017 4:01 AM
125	More outlets would be my main suggestion. Maybe a more isolated quiet area that is strictly no noise.	10/5/2017 11:49 PM
126	I really don't know a suggestive solution	10/5/2017 11:31 PM
127	No	10/5/2017 9:36 PM
128	NONE	10/5/2017 8:53 PM
129	I like they way you set it up.	10/5/2017 6:53 PM
130	No	10/5/2017 6:05 PM
131	more casual chairs please!	10/5/2017 2:05 PM
132	I don't know of any	10/5/2017 12:38 PM
133	No	10/5/2017 10:37 AM
134	Provide more seating....	10/5/2017 9:35 AM
135	n/a	10/5/2017 9:30 AM
136	ca	10/5/2017 8:15 AM
137	No,	10/5/2017 6:57 AM
138	nope	10/5/2017 6:03 AM
139	Not sure	10/5/2017 12:54 AM
140	Get rid of them.	10/4/2017 10:54 PM
141	I like it just the way it is!	10/4/2017 9:53 PM
142	Additional tables and chairs are always good to have.	10/4/2017 9:32 PM
143	N/a	10/4/2017 9:27 PM
144	No	10/4/2017 7:36 PM
145	I think the current seating accommodations are sufficient.	10/4/2017 7:07 PM
146	no	10/4/2017 5:08 PM
147	More comfy/cozy lounge areas with faux leather armchairs or couches... Need more of those in the cafe area, too.	10/4/2017 3:02 PM
148	No, it's good.	10/4/2017 2:31 PM

Use of the Library's Building

149	I think it's set up pretty well	10/4/2017 12:47 PM
150	Something should be done about the cafe. It's not inviting. I prefer a study carrel in a quiet area. Mistakenly checked table for that question.	10/4/2017 12:25 PM
151	An additional table near the crayons/toddler games would be nice	10/4/2017 11:56 AM
152	No	10/4/2017 11:51 AM
153	No	10/4/2017 11:32 AM
154	?	10/4/2017 11:17 AM
155	Use sound panels to isolate conversations.	10/4/2017 10:49 AM
156	Chairs should have good back support. Flat yet comfortable seat.	10/4/2017 10:31 AM
157	no	10/4/2017 10:26 AM
158	An area in which people can discuss freely and an area that is a strictly enforced quiet zone	10/4/2017 10:25 AM
159	No improvements are needed.	10/4/2017 10:23 AM
160	More comfortable and less distractions.	10/4/2017 10:06 AM
161	unsure	10/4/2017 9:30 AM
162	More private individual table seating	10/4/2017 9:17 AM
163	no	10/4/2017 8:10 AM
164	Unfortunately the library is probably too small to facilitate more private study areas that are not on the open floor. Do tutors who use the tables have to pay a fee since they are probably being compensated by parents ? More than once I have had a tutor try to make me move when I was using a table to read since all lounge chairs were occupied. What gives them the right to make people move if they are not paying for space.	10/4/2017 7:57 AM
165	Not what I know of.	10/4/2017 7:56 AM
166	I don't know.	10/4/2017 7:53 AM
167	None	10/4/2017 7:43 AM
168	Maybe add one high chair into the cafe area?	10/4/2017 7:34 AM
169	add more quiet/private comfortable seating areas with larger upholstered chairs.	10/4/2017 7:16 AM
170	cannot think of any	10/4/2017 7:15 AM
171	The individual study rooms seem to be in great demand - any possibility of increasing the number that are available?	10/4/2017 6:30 AM
172	Current seating is fine.	10/4/2017 5:58 AM
173	seems okay as is	10/4/2017 5:46 AM
174	Yes	10/4/2017 4:57 AM
175	No.	10/4/2017 4:27 AM
176	Not that I can think of at the moment.	10/4/2017 1:18 AM
177	I wish there is a way to enforce a "no eating/drinking" rule at the individual seating area and only allow eating/drinking at the designated cafe area.	10/4/2017 12:13 AM
178	Not sure what others want	10/4/2017 12:07 AM
179	no :)	10/3/2017 11:19 PM
180	Not much	10/3/2017 10:59 PM
181	None that I can think of.	10/3/2017 10:46 PM
182	Add more, lounge areas,	10/3/2017 10:44 PM
183	Maybe some super oversized chairs that make adults look like little tiny elves.	10/3/2017 10:44 PM
184	add tables	10/3/2017 10:26 PM
185	Plus size seats	10/3/2017 10:17 PM

Use of the Library's Building

224	Not that I am aware	10/3/2017 6:01 PM
225	Again, can't think of any ways to improve.	10/3/2017 5:42 PM
226	no	10/3/2017 5:41 PM
227	Not that I know of	10/3/2017 5:41 PM
228	Add more seating areas.	10/3/2017 5:41 PM
229	No	10/3/2017 5:38 PM
230	more lounge space/chairs	10/3/2017 5:38 PM
231	Not that I can see.	10/3/2017 5:38 PM
232	a few more larger tables would help	10/3/2017 5:17 PM
233	N/a	10/3/2017 5:15 PM
234	I can't think of any	10/3/2017 5:14 PM
235	BASED ON SPACE AVAILABLE, DON'T THINK THERE IS MUCH CHANCE TO IMPROVE/EXPAND SEATING SPACE (FIRST FLOOR) DON'T KNOW ABOUT AVAILABLE SPACE ON SECOND FLOOR.	10/3/2017 5:13 PM
236	I have appreciated all the updates TO DATE! Your call!	10/3/2017 5:03 PM
237	Put in more private study desks and eliminate some of the "dead space" where nothing is placed.	10/3/2017 4:59 PM
238	I think so.	10/3/2017 4:58 PM
239	seems great to me.	10/3/2017 4:44 PM
240	Not at all	10/3/2017 4:36 PM
241	non	10/3/2017 4:33 PM
242	I think the Magazine stand area could be moved elsewhere and more of the 2 seat work tables could be placed in that area for more productivity.	10/3/2017 4:31 PM
243	Nope	10/3/2017 4:23 PM
244	no all good	10/3/2017 4:17 PM
245	Nothing comes to mind.	10/3/2017 4:17 PM
246	Not in my opinion.	10/3/2017 4:16 PM
247	Maybe, a few small table for 2 so u can work with someone or spread out your things.	10/3/2017 4:16 PM
248	General layout/areas. Seating by windows is nice	10/3/2017 4:15 PM
249	Add more seating areas. Cleaner chairs. Group of men tend to use most of seated by areas when I'm there.	10/3/2017 4:05 PM
250	Noise reduction	10/3/2017 4:02 PM
251	More electrical outlets at the table so that users can plug in their devices/chargers.	10/3/2017 4:00 PM
252	No, that is perfect.	10/3/2017 3:58 PM
253	Not from my perspective !	10/3/2017 3:52 PM
254	Its fine	10/3/2017 3:51 PM
255	I can't think of anything at this time.	10/3/2017 3:45 PM
256	Keep tables and chairs set up in meeting room.	10/3/2017 3:44 PM
257	Need more comfy seating. Maybe add a gas fireplace too, that would be nice for winter.	10/3/2017 3:44 PM
258	More Smaller tables so individuals can work/sit alone.	10/3/2017 3:35 PM
259	Lack space for additional tables.	10/3/2017 3:35 PM
260	nothing that comes to mind	10/3/2017 3:29 PM
261	We use the seating space in most ways that they are available, private and also lounge and studying with others. They have all been beneficial.	10/3/2017 3:29 PM

Use of the Library's Building

262	No	10/3/2017 3:25 PM
263	No	10/3/2017 3:17 PM
264	No	10/3/2017 3:15 PM
265	No it is very neat.	10/3/2017 3:15 PM
266	no.	10/3/2017 3:14 PM
267	Better lighting.	10/3/2017 3:12 PM
268	I have no suggestions	10/3/2017 3:12 PM
269	No recommendations at this time.	10/3/2017 3:11 PM
270	Make more use of Windows and natural light. Place study tables near Windows in the building.	10/3/2017 3:09 PM
271	Not sure	10/3/2017 3:08 PM
272	ADD AN ADDITION TO THE LIBRARY	10/3/2017 3:03 PM
273	More room	10/3/2017 2:58 PM
274	A slight partition on the larger tables - not high -just to keep noise down -but able to see when standing. The individual single/desk study are best IMO.	10/3/2017 2:57 PM
275	Have more	10/3/2017 2:52 PM
276	No	10/3/2017 2:50 PM
277	Have more seating/table space areas	10/3/2017 2:47 PM
278	I am happy with seating	10/3/2017 2:43 PM
279	nothing comes to mind	10/3/2017 2:42 PM
280	I think the lounge areas can be modernized a little more, maybe look more lounge like. (This could be a personal preference however, I watch a lot of HGTV lol)	10/3/2017 2:42 PM
281	Have charging stations at each place	10/3/2017 2:41 PM
282	You folks do an excellent job and workers are always so nice and positive.	10/3/2017 2:31 PM
283	no none	10/3/2017 2:29 PM
284	No	10/3/2017 2:29 PM
285	no	10/3/2017 2:27 PM
286	More tables in learn and leave area	10/3/2017 2:24 PM
287	Provide more seating areas in quiet places.	10/3/2017 2:21 PM
288	A few more lounge chairs with adjacent lamp tables around the perimeter.	10/3/2017 2:21 PM
289	don't know	10/3/2017 2:18 PM
290	no	10/3/2017 2:09 PM
291	Yes need senior center alcove in front would be great Attendant would help seniors register for senior events Flashed on video screen. Need senior center we are only ones without one . At least seven other suburbs have. Need desk tv screen maybe few chairs for waiting.	10/3/2017 2:07 PM
292	Expand existing vending machine/coffee area to a bigger coffee house seating area conducive to group studying which allows for beverage and simple snacks .	10/3/2017 2:06 PM
293	Not sure	10/3/2017 2:06 PM
294	Add more private meeting rooms for small groups or individual quiet space with tables and chairs	10/3/2017 2:03 PM
295	no	10/3/2017 1:59 PM
296	Put in more options for seating.	10/3/2017 1:55 PM
297	Nothing I can think of.	10/3/2017 1:55 PM
298	No	10/3/2017 1:54 PM
299	Private reserved rooms	10/3/2017 1:52 PM

Use of the Library's Building

300	More lounge chairs	10/3/2017 1:52 PM
301	Add two more	10/3/2017 1:50 PM
302	No	10/3/2017 1:49 PM
303	Can't think of any changes	10/3/2017 1:45 PM
304	More individual study spaces.	10/3/2017 1:43 PM
305	Not known	10/3/2017 1:39 PM
306	It might be nice if the wood chairs had a cushion on them. Sitting there for long periods of time can start to hurt.	10/3/2017 1:38 PM
307	Individual study desks are small and have no privacy	10/3/2017 1:35 PM
308	No	10/3/2017 1:33 PM
309	not s many large tables more individual tables	10/3/2017 1:29 PM
310	I have difficulty standing for long periods, next places I can rest throughout the library	10/3/2017 1:23 PM
311	maybe more lounge chairs	10/3/2017 1:19 PM
312	I think most use individual study with internet plugs or lounge chairs	10/3/2017 1:19 PM
313	Current seating suits my purpose well.	10/3/2017 1:15 PM
314	No	10/3/2017 1:10 PM
315	More seats in the quiet area	10/3/2017 1:09 PM
316	like the layout	10/3/2017 1:08 PM
317	More 2 people tables	10/3/2017 1:08 PM
318	Not being fully aware of the entire current set up I really can't say.	10/3/2017 1:06 PM
319	Higher bar stool or cafe stool kind of chairs. I have Muscular Dystrophy and cannot get up or down to get on them. This will help many handicapped people.	10/3/2017 1:03 PM
320	Seems fine to me	10/3/2017 1:03 PM
321	n/a	10/3/2017 12:59 PM
322	no	10/3/2017 12:58 PM
323	none that I can think of	10/3/2017 12:56 PM
324	the main adult section is usually pretty packed with books etc. I almost wish some of the book space would be moved elsewhere to have a few more larger tables with outlets	10/3/2017 12:56 PM
325	More individual seating	10/3/2017 12:56 PM
326	N/A	10/3/2017 12:54 PM
327	There are a good variety of seating arrangements already in place at the Darian IL library	10/3/2017 12:50 PM
328	Slightly brighter lighting in the study rooms would be helpful.	10/3/2017 12:47 PM
329	no	10/3/2017 12:43 PM
330	No	10/3/2017 12:43 PM
331	more walls	10/3/2017 12:43 PM
332	No	10/3/2017 12:40 PM
333	No	10/3/2017 12:39 PM
334	Increase the stand-up computer stations	10/3/2017 12:37 PM
335	add more Lounge areas to sit and gather	10/3/2017 12:36 PM
336	Would be nice to have more group lounge space	10/3/2017 12:36 PM
337	don't have an opinion	10/3/2017 12:35 PM
338	you need the increase the seating and the computers	10/3/2017 12:35 PM

Use of the Library's Building

339	Add more lounge chairs as long as can be cleaned easily.	10/3/2017 12:35 PM
340	No you do a good job	10/3/2017 12:31 PM
341	Make some areas a little more private	10/3/2017 12:31 PM
342	I like the way it is set up now	10/3/2017 12:29 PM
343	N/A	10/3/2017 12:26 PM
344	More seating and tables	10/3/2017 12:25 PM
345	People have to be reminded to keep their voices down when using the tables in the open areas.	10/3/2017 12:24 PM
346	More table seating would be great.	10/3/2017 12:21 PM
347	Probably not.	10/3/2017 12:20 PM
348	keep desk lighting in better working order, they seem to not get replaced quickly when they go out	10/3/2017 12:15 PM
349	No	10/3/2017 12:14 PM
350	I don't recognize any at this time.	10/3/2017 12:14 PM
351	Couches or more "comfy" chairs	10/3/2017 12:13 PM
352	Everything is too open and its always too loud. Theres always too much talking and kids are not being quiet	10/3/2017 12:11 PM
353	Not at this time	10/3/2017 12:08 PM
354	Not sure	10/3/2017 12:05 PM
355	more lounge chairs on first floor	10/3/2017 12:05 PM
356	Haven't had an issue with getting seating its just the noise even in the quiet section on the south side	10/3/2017 12:05 PM
357	No	10/3/2017 12:02 PM
358	Maybe if a few of the comfortable padded chairs had a movable half desk That way, you can still have a little something to write on if you need but it's basically still just a nice chair to lounge in and read	10/3/2017 12:00 PM
359	No.	10/3/2017 11:59 AM
360	Nope	10/3/2017 11:59 AM
361	non that I can think of	10/3/2017 11:57 AM
362	cushions for hard wood chairs.	10/3/2017 11:57 AM
363	No	10/3/2017 11:56 AM
364	Better task lighting is needed at study carrels and at tables. The current lighting situation could be improved with less bright general overhead and optimized task lighting at all work stations: reference staff area, carrels, tables,	10/3/2017 11:53 AM
365	More comfy chairs	10/3/2017 11:52 AM
366	I can't think of any.	10/3/2017 11:51 AM
367	Prefer quiet area w/table & wifi to work as Hinsdale has Quiet room.	10/3/2017 11:50 AM
368	More such spaces	10/3/2017 11:48 AM
369	I have never had an issue with seating	10/3/2017 11:46 AM
370	Perhaps more lounge seating arranged for groups of two to five people.	10/3/2017 11:46 AM
371	More comfortable chairs	10/3/2017 11:44 AM
372	More individual tables	10/3/2017 11:44 AM
373	There is always space available	10/3/2017 11:44 AM
374	No	10/3/2017 11:42 AM
375	Have a larger number of arm chairs/easy chairs available.	10/3/2017 11:42 AM

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376	It is okay.	10/3/2017 11:40 AM
377	No	10/3/2017 11:38 AM
378	Have more tables available in the more quiet areas of the library.	10/3/2017 11:38 AM
379	Cleaning or re-upholster some of the more well-used chairs that appear dirty.	10/3/2017 11:36 AM
380	No	10/3/2017 11:32 AM
381	It would be nice if there was a nice soft chair at the ends of some of the shelving units so people can glance through the book. I have arthritis, so it's hard to stand and read the first few pages.	10/3/2017 11:32 AM
382	I cant think of any	10/3/2017 11:32 AM
383	I don't think so	10/3/2017 11:30 AM
384	No	10/3/2017 11:29 AM
385	more casual seating to just sit and read	10/3/2017 11:26 AM
386	I use the seating to read books to my grandson, would like maybe something that the 2 of us can sit in.	10/3/2017 11:26 AM
387	Comfortable couches or chairs	10/3/2017 11:26 AM
388	Nope	10/3/2017 11:24 AM
389	More isolated areas	10/3/2017 11:24 AM
390	no	10/3/2017 11:24 AM
391	No	10/3/2017 11:23 AM
392	Not that I can think of	10/3/2017 11:22 AM
393	No	10/3/2017 11:19 AM
394	not really. it works just fine	10/3/2017 11:17 AM
395	It would be nice to be able to reserve seating in an individual room on a recurring basis. I currently have to reserve the room weekly, even though I know I will be reserving it regularly. Also, being able to reserve online would be convenient.	10/3/2017 11:17 AM
396	I guess more social spaces. The private rooms for groups seem...not accessible for casual things. But I feel like this is also pushing it towards cafe. The seating in the current cafe is not so cozy.	10/3/2017 11:17 AM
397	No	10/3/2017 11:16 AM
398	Okay as is	10/3/2017 11:16 AM
399	There is already a good variety.	10/3/2017 11:15 AM
400	Get more larger or even smaller tables throughout the library.	10/3/2017 11:14 AM
401	Add more computer and tables.	10/3/2017 11:13 AM
402	No	10/3/2017 11:13 AM
403	Adult lounge seating in the children's area	10/3/2017 11:12 AM
404	Let us reserve rooms more than one month in advance.	10/3/2017 11:11 AM
405	No	10/3/2017 11:09 AM
406	Always room for improvements	10/3/2017 11:08 AM
407	Maybe a few more smaller tables with chairs can be added	10/3/2017 11:08 AM
408	Increase seating/tables.	10/3/2017 11:08 AM
409	it ok the way it is.	10/3/2017 11:06 AM
410	I have never had a problem. I'm there very often and I always find space to complete the project that I am working on.	10/3/2017 11:05 AM
411	More private study space or a private study area	10/3/2017 11:05 AM
412	It is fine for my purposes	10/3/2017 11:04 AM

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413	?	10/3/2017 11:04 AM
414	No	10/3/2017 11:03 AM
415	Comfort and privacy.	10/3/2017 11:02 AM
416	Not sure.	10/3/2017 11:01 AM
417	I'm fine with the set up	10/3/2017 10:59 AM
418	no	10/3/2017 10:58 AM
419	More individual seating	10/3/2017 10:58 AM
420	No, all good	10/3/2017 10:57 AM
421	If more quiet cozy reading areas, single or two people study rooms, and two seat tables could be added on both floors it would, in my opinion, improve the seating.	10/3/2017 10:57 AM
422	N/A	10/3/2017 10:55 AM
423	Have more couches spread throughout for private reading	10/3/2017 10:55 AM
424	Get more comfortable reading chairs	10/3/2017 10:54 AM
425	More comfortable spaces for adult readers - the YA/Teen area is great!	10/3/2017 10:54 AM
426	I'm mostly in kids area and seating always available. Kids cubes is a great idea and always clean and organized	10/3/2017 10:53 AM
427	More areas that are comfy where conversations can be held at a reasonable volume.	10/3/2017 10:52 AM
428	No	10/3/2017 10:50 AM
429	Nope	10/3/2017 10:50 AM
430	I tutor students. I need to be able to work with one other person.	10/3/2017 10:50 AM
431	More comfortable chairs to read in	10/3/2017 10:50 AM
432	No	10/3/2017 10:49 AM
433	?	10/3/2017 10:49 AM
434	More and near the check out desk	10/3/2017 10:49 AM
435	More 1-2 person tables so when I'm with a group, we're more likely to get the seating we need. Often I see 1-2 people taking up a 4 person table.	10/3/2017 10:49 AM
436	Not sure	10/3/2017 10:47 AM
437	In the coffee area	10/3/2017 10:47 AM
438	More comfy choices	10/3/2017 10:47 AM
439	A few more seats	10/3/2017 10:47 AM
440	can't think of any improvements needed	10/3/2017 10:46 AM
441	Most of the seating I use is with my child in the play area.	10/3/2017 10:46 AM
442	Yes! You can have a quiet area. It becomes problematic when everyone around me is socializing. Perhaps there can be a quiet room and a socializing too	10/3/2017 10:46 AM
443	More comfortable chairs	10/3/2017 10:46 AM
444	I DON'T KNOW	10/3/2017 10:46 AM
445	None	10/3/2017 10:45 AM
446	There should be a quiet study area where absolutely no talking is allowed. It's very distracting if people are talking in the study spaces near the back of the library	10/3/2017 10:45 AM
447	Maybe make the individual study desk a little bigger.	10/3/2017 10:45 AM
448	No	10/3/2017 10:44 AM
449	No	10/3/2017 10:44 AM
450	None that I can think of.	10/3/2017 10:44 AM

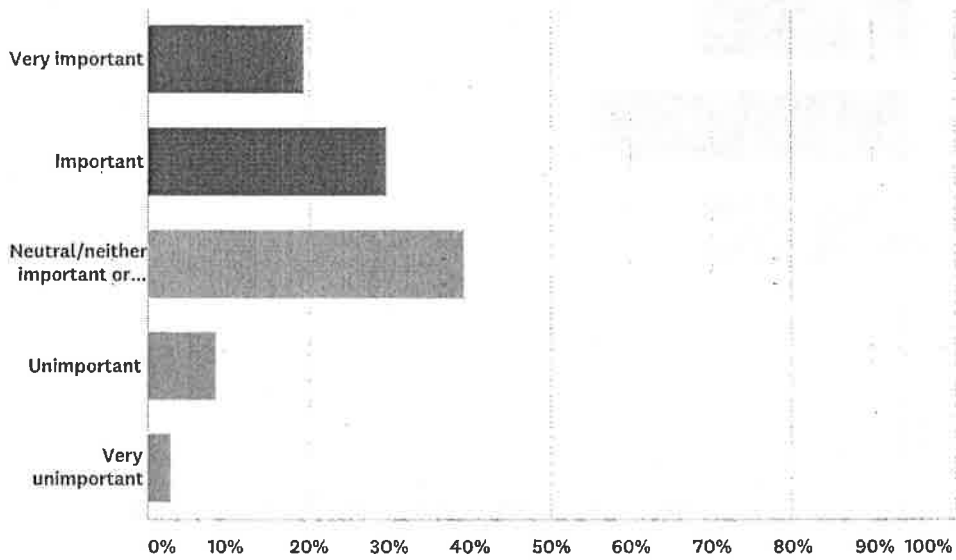
Use of the Library's Building

451	No	10/3/2017 10:44 AM
452	Not sure	10/3/2017 10:43 AM
453	More seating space for individual study, please.	10/3/2017 10:43 AM
454	No	10/3/2017 10:42 AM
455	None	10/3/2017 10:42 AM
456	It is all good	10/3/2017 10:42 AM
457	Possibly, you can add more tables to accommodate 2-4 students to work together in a setting that allows talking. You could also add another quiet study room..	10/3/2017 10:42 AM
458	No	10/3/2017 10:41 AM
459	We all satisfied	10/3/2017 10:41 AM
460	No sure	10/3/2017 10:41 AM
461	no	10/3/2017 10:40 AM
462	It ok the way it is	10/3/2017 10:40 AM
463	Add more lounge seating	10/3/2017 10:40 AM
464	More open spaces for seating downstairs	10/3/2017 10:38 AM
465	No.	10/3/2017 10:38 AM
466	Nothing that I could suggest.	10/3/2017 10:37 AM
467	Comfortable seating options for kids and more quiet settings for adults	10/3/2017 10:35 AM
468	I thing a variety of options as currently provided is best.	10/3/2017 10:35 AM
469	add more mini conference rooms for groups	10/3/2017 10:33 AM
470	NONE AT THIS TIME	10/3/2017 10:31 AM
471	Put in a general area.	10/3/2017 10:28 AM
472	I feel it is fine.	10/3/2017 10:27 AM
473	Not that I can think of.	10/3/2017 10:25 AM
474	Unsure	10/3/2017 10:25 AM
475	None	10/3/2017 10:24 AM

Use of the Library's Building

Q9 Please tell us how important it is that the library have private rooms for individuals to use.

Answered: 1,395 Skipped: 144

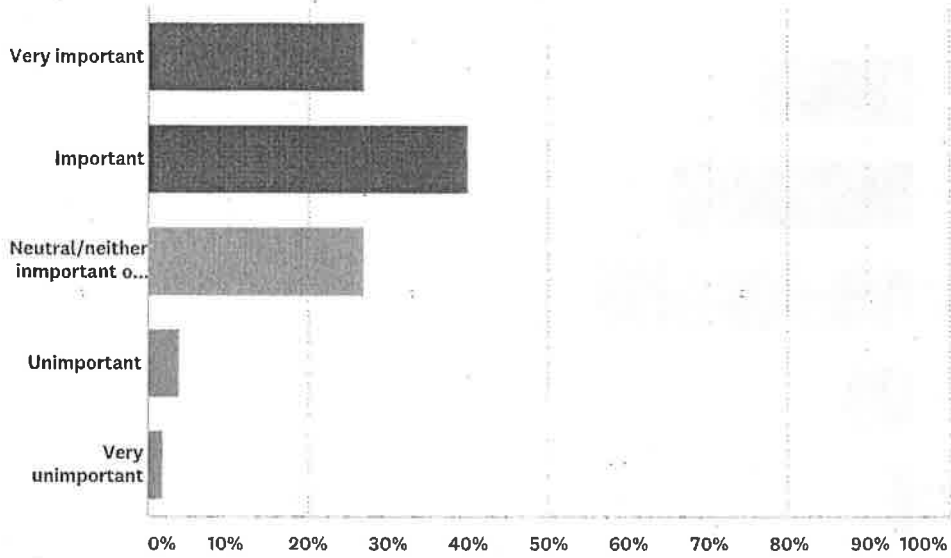


ANSWER CHOICES	RESPONSES	
Very important	19.50%	272
Important	29.68%	414
Neutral/neither important or unimportant	39.28%	548
Unimportant	8.60%	120
Very unimportant	2.94%	41
TOTAL		1,395

Use of the Library's Building

Q10 Please tell us how important it is for the library to provide private rooms for small groups to use.

Answered: 1,403 Skipped: 136

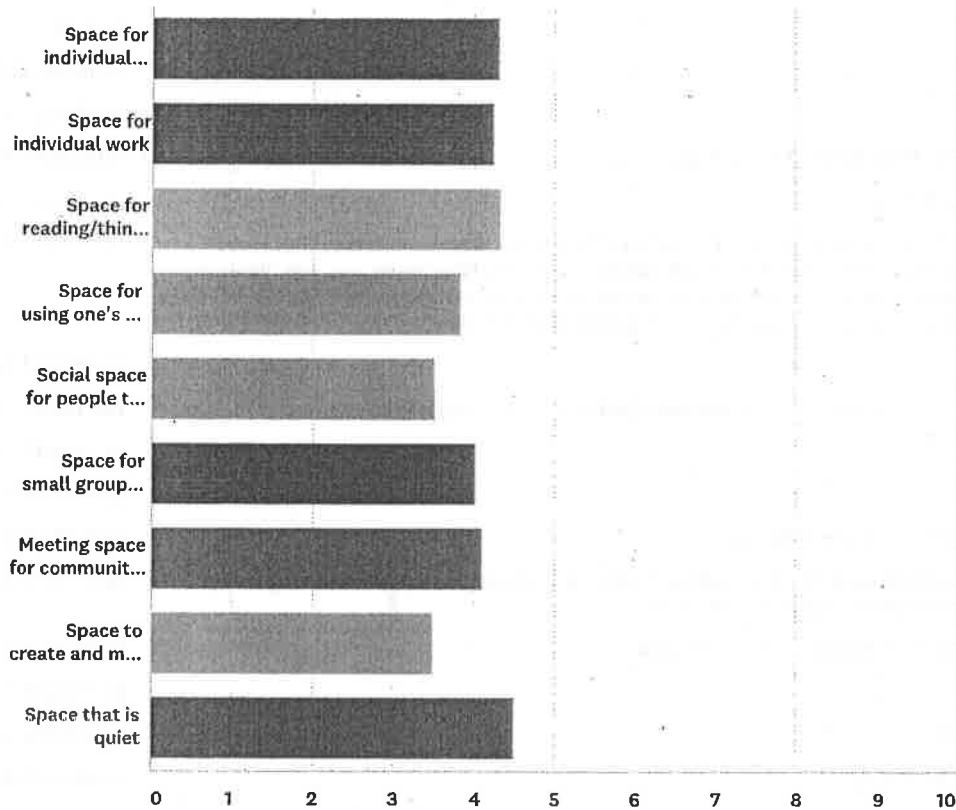


ANSWER CHOICES	RESPONSES	
Very important	27.01%	379
Important	39.99%	561
Neutral/neither important or unimportant	27.08%	380
Unimportant	3.99%	56
Very unimportant	1.92%	27
TOTAL		1,403

Use of the Library's Building

Q11 One of the library's roles in the community is to provide a comfortable space for people to go in the community that is not their home or work. They can use the library space to read, think, study, and work. The library also provides space for community members to gather for a variety of reasons. Please tell us how important you think the following spaces are for the community.

Answered: 1,407 Skipped: 132



	VERY IMPORTANT	IMPORTANT	NEUTRAL/NEITHER IMPORTANT OR UNIMPORTANT	UNIMPORTANT	VERY UNIMPORTANT	TOTAL	WEIGHTED AVERAGE
Space for individual study	47.47% 665	39.83% 558	10.21% 143	1.93% 27	0.57% 8	1,401	4.32
Space for individual work	42.00% 583	43.52% 604	11.67% 162	2.31% 32	0.50% 7	1,388	4.24
Space for reading/thinking	46.56% 650	42.34% 591	9.81% 137	1.00% 14	0.29% 4	1,396	4.34
Space for using one's own technology	24.82% 346	40.89% 570	27.12% 378	6.17% 86	1.00% 14	1,394	3.82
Social space for people to meet informally	14.58% 203	38.22% 532	34.20% 476	9.84% 137	3.16% 44	1,392	3.51

Use of the Library's Building

Space for small group work/collaboration	30.09% 420	47.85% 668	17.55% 245	3.44% 48	1.07% 15	1,396	4.02
Meeting space for community groups	35.75% 498	43.00% 599	16.73% 233	3.30% 46	1.22% 17	1,393	4.09
Space to create and make things	14.22% 197	35.96% 498	37.76% 523	9.46% 131	2.60% 36	1,385	3.50
Space that is quiet	58.41% 813	34.41% 479	5.96% 83	0.65% 9	0.57% 8	1,392	4.49

#	DO YOU HAVE OTHER IDEAS FOR USE OF THE LIBRARY'S SPACE?	DATE
1	no	10/23/2017 8:55 AM
2	No	10/18/2017 3:09 PM
3	No	10/18/2017 8:54 AM
4	No	10/16/2017 8:30 PM
5	More classes outdoors (weather permitting)	10/13/2017 8:33 AM
6	None that I can think of.	10/12/2017 8:55 PM
7	When my grandchildren were younger I would take them to the Westmont library. They loved visiting there. They had boxes of toy animals and other items that they could play with. When my own children were small we spent a lot of time at the library. I visited upstairs at Indian Prairie twice with my grandsons, and there did not seem to be much there for them.	10/12/2017 3:00 PM
8	Book clubs	10/11/2017 10:11 PM
9	Space for English as a Second Language individual study with a single tutor.	10/11/2017 10:01 PM
10	no	10/11/2017 7:26 PM
11	no	10/11/2017 5:19 PM
12	expand and partition the computer area	10/11/2017 3:32 PM
13	Spaces should not be used for social gathering only. They should be reserved for using library materials or school project collaboration groups.	10/11/2017 7:51 AM
14	Nice, but do you need to accommodate the world?	10/11/2017 7:34 AM
15	None	10/11/2017 4:50 AM
16	Sorry, no I don't.	10/11/2017 3:00 AM
17	I wouldn't change a thing.	10/10/2017 9:45 PM
18	This library is great and I appreciate that the staff is always so helpful. Thank you so much!!!!	10/10/2017 9:45 PM
19	No	10/10/2017 8:48 PM
20	No	10/10/2017 8:23 PM
21	Space for programming for all ages.	10/10/2017 8:12 PM
22	Training classroom	10/10/2017 7:35 PM
23	No.	10/10/2017 7:35 PM
24	no	10/10/2017 5:27 PM
25	No	10/10/2017 5:23 PM
26	no	10/10/2017 5:20 PM
27	I was excited to hear that the library now had a sewing machine that one can borrow. Can we now get a serger?	10/10/2017 5:18 PM
28	none	10/10/2017 5:15 PM
29	No	10/10/2017 3:59 PM

Use of the Library's Building

30	no	10/10/2017 3:52 PM
31	No	10/10/2017 2:52 PM
32	no	10/10/2017 2:12 PM
33	no	10/10/2017 1:54 PM
34	No	10/10/2017 1:26 PM
35	no	10/10/2017 1:16 PM
36	Personally I have low vision & would appreciate bold print in mailings, surveys, etc. Also, programs to be scheduled during daylight hours as night driving is problematic.	10/10/2017 1:11 PM
37	No	10/10/2017 1:09 PM
38	no However I have a suggestion regarding the step ladders among the stacks. Please find a place for them at the end of the stacks. I have tripped twice on them as I look for books and do not expect such things in the middle of the aisles of stacks. You could have a lawsuit on your hands in the future.They are quite dangerous!	10/10/2017 12:33 PM
39	No	10/10/2017 12:27 PM
40	No	10/10/2017 11:03 AM
41	No	10/10/2017 10:59 AM
42	No	10/10/2017 10:44 AM
43	No	10/10/2017 10:38 AM
44	Not a pace issue, but increase elibrary number of books	10/10/2017 10:38 AM
45	no	10/10/2017 10:13 AM
46	Mo	10/10/2017 10:09 AM
47	No	10/10/2017 10:08 AM
48	No	10/10/2017 10:07 AM
49	No	10/10/2017 10:06 AM
50	No	10/10/2017 10:02 AM
51	Not that I can think of.	10/10/2017 8:52 AM
52	charge the tutors that use the cafe and are loud	10/8/2017 8:45 PM
53	Please look at the usage of your large study room on the second floor. Is it used often and by how many? If not used often by many, you could make part of that space into a lounge and private or small group study rooms, carrels	10/7/2017 11:32 AM
54	No	10/6/2017 8:13 PM
55	no	10/6/2017 7:51 PM
56	no	10/6/2017 4:50 PM
57	I appreciate the time and help I receive at the library	10/6/2017 4:23 PM
58	Not really	10/6/2017 4:19 PM
59	No	10/6/2017 3:00 PM
60	NONE	10/5/2017 8:55 PM
61	Nice to have quiet at times.	10/5/2017 6:54 PM
62	None	10/5/2017 6:52 PM
63	Tutoring	10/5/2017 6:06 PM
64	A library is a source to gain knowledge. If you need private space get your books and go home.I dont want the place taken over by a minority that will cost me more money for improvements. The place is always quiet so thats more than enough. I never have a problem with quiet space there. I remember the old place. Ha Ha	10/5/2017 4:39 PM

Use of the Library's Building

65	Our condo association uses the Board room for our meetings and we are very pleased with the space.	10/5/2017 2:39 PM
66	No	10/5/2017 12:18 PM
67	Separate children's areas, one more focused on reading, another for play and tech activity.	10/5/2017 11:21 AM
68	coffee/drink/ vending machines	10/5/2017 9:46 AM
69	Research in library materials.	10/5/2017 8:39 AM
70	No.	10/5/2017 7:01 AM
71	Not right now.	10/5/2017 6:21 AM
72	No.	10/5/2017 12:56 AM
73	Quiet key and is an issue! Enforce rules	10/4/2017 11:43 PM
74	turn it into a giant Starbucks	10/4/2017 10:57 PM
75	No	10/4/2017 10:31 PM
76	No! I like it the way it is!	10/4/2017 9:59 PM
77	I have seen the library in Bolingbrook and they have a cafe area that would be nice	10/4/2017 9:29 PM
78	Free training sessions and volunteer work	10/4/2017 7:11 PM
79	No	10/4/2017 5:20 PM
80	no	10/4/2017 2:12 PM
81	No	10/4/2017 1:32 PM
82	I love the artists' exhibits.	10/4/2017 12:27 PM
83	No	10/4/2017 11:34 AM
84	Change WiFi to AC standard. Internet data loads faster.	10/4/2017 10:34 AM
85	No.	10/4/2017 9:50 AM
86	Creative space supplies. Glue gun, Oil pastels, mat cutter, vinyl letter maker, screen printing for tshirts, sink, iron, jewelry making tools, painting tools, etc.....	10/4/2017 9:27 AM
87	Libraries need to focus on those who READ and not worry about being a community center.	10/4/2017 8:47 AM
88	no	10/4/2017 8:10 AM
89	Quiet room	10/4/2017 8:07 AM
90	no	10/4/2017 7:55 AM
91	None	10/4/2017 7:44 AM
92	Teach, share experiences.	10/4/2017 7:38 AM
93	need to post "QUIET PLEASE" signs throughout the library.	10/4/2017 7:24 AM
94	I'm not sure that use of technology or social space or a place to create needs private group meeting space in the library.	10/4/2017 6:33 AM
95	Comfortable chairs to simply sit and read	10/4/2017 5:50 AM
96	no	10/4/2017 5:49 AM
97	Not at this moment.	10/4/2017 4:30 AM
98	No	10/4/2017 4:10 AM
99	Not that I can think of atvthe moment.	10/4/2017 1:21 AM
100	No	10/4/2017 1:02 AM
101	No	10/4/2017 12:54 AM
102	No	10/3/2017 10:48 PM
103	quiet space to view audio or video	10/3/2017 10:31 PM

Use of the Library's Building

104	nope	10/3/2017 10:09 PM
105	More bathrooms by the kids area and comfortable couch like seating	10/3/2017 9:50 PM
106	No	10/3/2017 9:40 PM
107	Tweetups (Meetups for Twitter users and local activists)	10/3/2017 9:27 PM
108	Learning classes	10/3/2017 9:14 PM
109	Not at this time	10/3/2017 8:26 PM
110	More regularly scheduled events for kids. Most events are one and done.	10/3/2017 7:45 PM
111	No	10/3/2017 7:25 PM
112	None at this time	10/3/2017 7:23 PM
113	The only deficit I have noticed is the lack of privacy for tutors and their clients. But, they are getting free space and charging for their time, so not sure i want my \$\$ supporting the tutors' free ride.	10/3/2017 6:44 PM
114	My importants listed above are nice to have but probably not mandatory. Price to pay for all of the extras.	10/3/2017 6:42 PM
115	No.	10/3/2017 6:41 PM
116	MORE QUIET AREAS FOR THINKING & READING	10/3/2017 6:36 PM
117	No	10/3/2017 5:43 PM
118	Learning new skills	10/3/2017 5:24 PM
119	No	10/3/2017 5:08 PM
120	Space that is quiet definitely needs to be worked on in this library!	10/3/2017 5:02 PM
121	restrict phone use	10/3/2017 4:47 PM
122	non	10/3/2017 4:35 PM
123	No but I love IPPL the way it is.	10/3/2017 4:20 PM
124	Seminars/Group Presentations	10/3/2017 4:20 PM
125	Not really	10/3/2017 4:19 PM
126	create space and areas that are more comfortable and welcoming . Update furniture. Possibly work on layout of work stations.	10/3/2017 4:18 PM
127	Separate the quiet rooms from the group meeting spaces	10/3/2017 4:17 PM
128	Classes	10/3/2017 4:01 PM
129	It is pretty good	10/3/2017 4:00 PM
130	No	10/3/2017 3:40 PM
131	no	10/3/2017 3:37 PM
132	Educational classes	10/3/2017 3:37 PM
133	Space for children and children's activities is important but the library does a wonderful job of already providing that	10/3/2017 3:34 PM
134	separate group space for young teens to study together	10/3/2017 3:33 PM
135	No	10/3/2017 3:29 PM
136	Not really	10/3/2017 3:21 PM
137	No	10/3/2017 3:16 PM
138	I love the space for kids since that's why we go to library as a place to get out of the way and read and my two year old can learn.	10/3/2017 3:13 PM
139	Have a small cafe-like area on the main level or upper	10/3/2017 3:06 PM
140	I like the coffee area - but I do think noise level gets out of hand. But I do think it is great.	10/3/2017 3:00 PM
141	no	10/3/2017 2:55 PM

Use of the Library's Building

142	Should have a variety of spaces	10/3/2017 2:45 PM
143	It is a great library Darien	10/3/2017 2:34 PM
144	no none at the present time thank you	10/3/2017 2:30 PM
145	No	10/3/2017 2:30 PM
146	Store more books. Books will become important again soon.	10/3/2017 2:24 PM
147	no	10/3/2017 2:19 PM
148	Please give us seniors a senior center. Where we can get information about living as a senior in dupage county.where are the senior resources etc.	10/3/2017 2:13 PM
149	Big community book sales/swaps, family craft events, local artist/kids exhibits	10/3/2017 2:09 PM
150	None	10/3/2017 1:57 PM
151	No	10/3/2017 1:47 PM
152	No	10/3/2017 1:41 PM
153	people should not socialize in the area where people are reading. Library should be quiet. They can go to cafeteria area if want to chat. Thank you.	10/3/2017 1:38 PM
154	No	10/3/2017 1:35 PM
155	Tutor rooms	10/3/2017 1:20 PM
156	No	10/3/2017 1:19 PM
157	No	10/3/2017 1:11 PM
158	no	10/3/2017 1:10 PM
159	Not at the moment	10/3/2017 1:07 PM
160	large school projects with the local schools	10/3/2017 1:00 PM
161	for individual classes	10/3/2017 12:58 PM
162	No	10/3/2017 12:48 PM
163	No	10/3/2017 12:46 PM
164	addition of walls	10/3/2017 12:46 PM
165	None at this time	10/3/2017 12:45 PM
166	You are doing a good job	10/3/2017 12:33 PM
167	No	10/3/2017 12:28 PM
168	no	10/3/2017 12:27 PM
169	I love the concertd...especially when they end up indoors.	10/3/2017 12:27 PM
170	no	10/3/2017 12:23 PM
171	No	10/3/2017 12:22 PM
172	more private rooms for 1-4 people	10/3/2017 12:17 PM
173	No	10/3/2017 12:17 PM
174	The library should be a quiet place to work, read, study, etc. But its usually loud with people always talking	10/3/2017 12:14 PM
175	a co-working space that has a sence of community with weekly/bi-weekly workshops/meetups around business and entrepreneurial work (please see my comment in the previous page)	10/3/2017 12:12 PM
176	no	10/3/2017 12:06 PM
177	If not already available, offsite storage for archived maerials	10/3/2017 12:05 PM
178	No	10/3/2017 12:05 PM
179	I think it would be interesting if small businesses were able to use spaces for business meetings.	10/3/2017 12:03 PM
180	No	10/3/2017 12:00 PM

Use of the Library's Building

181	No	10/3/2017 11:57 AM
182	Travel groups and a place to plan trips	10/3/2017 11:56 AM
183	Library program rooms	10/3/2017 11:52 AM
184	Performance spaces	10/3/2017 11:50 AM
185	More individual study tables less private rooms. They take a lot of space to accommodate more study tables	10/3/2017 11:47 AM
186	I'll get back to you if I think of anything. Good questions!	10/3/2017 11:43 AM
187	No	10/3/2017 11:36 AM
188	Don't allow people to use the library and by association tax dollars to conduct business ie use the group meeting rooms for paid tutoring	10/3/2017 11:29 AM
189	No	10/3/2017 11:18 AM
190	No	10/3/2017 11:16 AM
191	Additional space for community groups to meet in. If your one room is book, there should be another available.	10/3/2017 11:14 AM
192	Space for preschoolers to explore literacy	10/3/2017 11:12 AM
193	No	10/3/2017 11:09 AM
194	no	10/3/2017 11:07 AM
195	I've said it all. You truly meet my needs.	10/3/2017 11:07 AM
196	No	10/3/2017 11:05 AM
197	no	10/3/2017 11:01 AM
198	No	10/3/2017 11:00 AM
199	The library should always be quiet	10/3/2017 10:58 AM
200	People seem to like high stools and counters. Also outlets to plug in devices. maybe USB type.	10/3/2017 10:56 AM
201	I place to have a reasonably, private conversation without disturbing others.	10/3/2017 10:54 AM
202	If tutors are going to making profit using your rooms, you should be charging them to use your space.	10/3/2017 10:52 AM
203	A MOVING CHAIR IN THE ISLES FOR ELDERLY TO SIT ON WHILE LOOKING FOR AUTO BOOKS.	10/3/2017 10:51 AM
204	Soft music	10/3/2017 10:49 AM
205	No	10/3/2017 10:46 AM
206	Bookstore where you can purchase newest best sellers and meet the authors at a signing.	10/3/2017 10:46 AM
207	No	10/3/2017 10:45 AM
208	I am satisfied!	10/3/2017 10:45 AM
209	No	10/3/2017 10:45 AM
210	None	10/3/2017 10:45 AM
211	no	10/3/2017 10:45 AM
212	No	10/3/2017 10:44 AM
213	No	10/3/2017 10:43 AM
214	Not yet.	10/3/2017 10:42 AM
215	No	10/3/2017 10:41 AM
216	A space for those with sensory issues where they can find time to calm down when the environment is too much for them	10/3/2017 10:40 AM
217	Perhaps for support groups, like a grief support group.	10/3/2017 10:39 AM

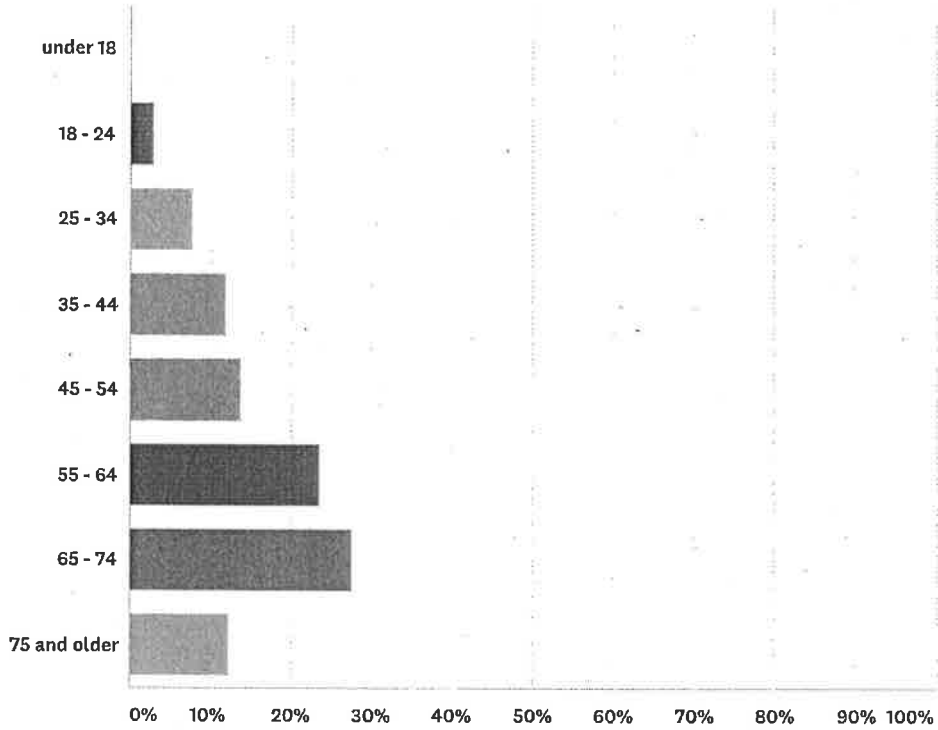
Use of the Library's Building

218	No	10/3/2017 10:32 AM
219	It's fine to have all these areas, but they need to be separated, as an individual studier, I want to feel like I'm not in a donjon or in an obscure corner of the library, yet have the quite I need.	10/3/2017 10:31 AM
220	Do not use for other than LIBRARY purposes: no outside group meetings.	10/3/2017 10:28 AM
221	Unsure	10/3/2017 10:28 AM

Use of the Library's Building

Q12 Please tell us your age group.

Answered: 1,401 Skipped: 138



ANSWER CHOICES	RESPONSES	
under 18	0.07%	1
18 - 24	2.86%	40
25 - 34	7.78%	109
35 - 44	11.99%	168
45 - 54	13.85%	194
55 - 64	23.55%	330
65 - 74	27.55%	386
75 and older	12.35%	173
TOTAL		1,401

Kids & Teens

A younger patron: "This is a really great library because it doesn't just have books."

It's ridiculous that you let people eat and drink in here. People are just cracking open sodas and eating. It reeks. I thought libraries were supposed to be quiet.

"Hinsdale Library is fine... but I like it better here. You guys are friendlier."

Two little girls (about 4 years old) met for the first time near the kids computers. I heard them introduce themselves and the first girl said, "And this is my mom!" and introduced her mother who was sitting at a table. The second girl asked, "Do you want to come and play with me?" The first girl agreed and enthusiastically said, "Mom, I made a new friend!" before running off to the LittleTown hand in hand with the other girl.

A teen would like if our vending machines had card readers.

Circulation

A book club patron returning all the copies of 'Before We Were Yours' expressed her thanks to Patty for getting all the books for her. She was impressed to also be given a printout of notes and questions for the book club. She said it was a 'splendid service'!

Patron asked if we check out library bags. She was surprised that we don't as other libraries do and she thinks it is a wonderful service.

"I just want to say whoever cleared the snow did a great job!" - a patron said at checkout.

Patron picking up her hold commented she really likes the new single shelf configuration.

Technology

A guest made it a point to come up to the desk to say, this library has the best chairs at the computers. She said Woodridge library just bought new ones and they are awful uncomfortable for her.

Adult

Patron commented they wished we offered laminating services

Patron commented that the "Best of IPPL" display is a great idea and asked for a copy of the poster so he could check off titles as he reads them. He then mentioned he liked the staff spotlight display and especially the bibliography bookmark--he collects them and chooses new titles based off what we include.

Guest loved our movie bibliographies. He had a printed copy of James Stewart movies as well as two other bibs from the "Cast of Character" bibs.

Guest was excited to see all of the art history and art how-to titles that we offer--so much more than the other libraries since has visited.

From a patron attending a program: Reference Desk has been a boon to me. They are all superb!

A patron came down after the "Convert Slides Plus Simple Photo Editing Tips" to say how great TJ is.

This library is fantastic.

Member called to tell us she is doing a class on Classical Films and that we have the best collection in the local area.

Administration

Patron was very thankful for all the help they've received here with her room booking. There was a bit of a language barrier & she was very glad for the patience.



Meeting Ground Rules

- Respect other people, their ideas and opinions.
- Do not interrupt others.
- Try to say it in 25 words or less.
- Speak only to the topic at hand.
- No side conversations.
- When an idea has been stated previously and you agree, only speak when you have something new to add.
- Everyone gets a chance to share their opinion before someone speaks again.
- Speaking briefly and staying focused is everyone's responsibility. This will make the meeting run smoothly.
- Respond to people in a non-dismissive, respectful manner.
- Insure everyone has an equal voice.
- These are everybody's rules and everyone is responsible for seeing that they are followed.